



## HOMELESS EMERGENCY AID PROGRAM (HEAP)

### REPORTING PERIODS

- ☒ September 1, 2018-September 30, 2019 Report must be submitted no later than January 1, 2020.  
☐ October 1, 2019-September 30, 2020 Report must be submitted no later than January 1, 2021  
☐ October 1, 2020-June 30, 2021 Report must be submitted no later than September 30, 2021.

Submit this report to the Homeless Coordinating and Financing Council by email to [hcfc@bcsh.ca.gov](mailto:hcfc@bcsh.ca.gov).

HEAP Contract #: 18-HEAP-00052 Administrative Entity: County of Riverside Dept. of Public Social Services Date of Report: 12/30/2019  
☐ Large City : \_\_\_\_\_ ☒ Continuum of Care : Riverside City and County CoC Number: #608  
Contact Person/Title: Jennifer Claar, Asst. Director Contact Phone Number: 951-358-6937 Contact Email Address jpclaar@rivco.org

### SECTION 1: EXPENDITURE SUMMARY

	Total
Total HEAP Award	\$ 9,791,805.06
Total HEAP Homeless Youth Funds	\$ 489,590.25
Total HEAP funds obligated during reporting period	\$ 6,425,841.45 [65.62%]
Total HEAP funds expended during reporting period	\$ 133,820.05
Total HEAP administrative funds expended during reporting period	\$ 0
Total interest accrued during reporting period	\$ 18,114.50



## SECTION 2: EXPENDITURE DETAIL

For the reporting period, provide the expenditure data for all HEAP allocations (Capital Improvements, Services, Rental Assistance or Subsidies, Homeless Youth Set-Aside and Administrative Costs, Other). For expenditures in the Other category, please provide details on the type of project.

NOTE: The expenditures being reported are not for each individual project, but a summary of all projects funded by HEAP.

### Capital Improvements

New Projects Funded by HEAP	Total # of Beds	Total Homeless Youth Funds Expended	Total Non- Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Short-Term Shelter [Bridge Housing]	3 projects/ 80 beds	\$	\$	\$	\$
Emergency Shelter	1 project/ 4 beds	\$	\$	\$	\$
Navigation Center	1 project/ 0 beds	\$	\$	\$	\$
Transitional Housing	0	\$	\$	\$	\$
Permanent Supportive Housing	1 project/ 18 beds	\$	\$	\$	\$
Other Types of Permanent Housing [Motel V.]	1 projects/ 30 beds	\$	\$	\$	\$
<b>Total</b>	7 projects/ 132 beds	\$	\$	\$	\$

Expansion Projects Funded by HEAP	Original # of Beds	# of Beds Added	Total # of Beds	Total Homeless Youth Funds Expended	Total Non- Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Short-Term Shelter [Bridge Housing]				\$	\$	\$	\$
Emergency Shelter	450	97	567	\$ 81,819.00	\$ 52,001.05	\$ 0	\$ 133,820.05
Navigation Center				\$	\$	\$	\$
Transitional Housing				\$	\$	\$	\$
Permanent Supportive Housing				\$	\$	\$	\$
Other Types of Permanent Housing [Motel V.]				\$	\$	\$	\$
<b>Total</b>	450	97	567	\$	\$	\$	\$

Total Increase in Capacity Funded by HEAP	Homeless Youth Funds			Non-Homeless Youth Funds		
	Original # of Nights	# of Nights Added	Total # of Nights	Original # of Nights	# of Nights Added	Total # of Nights
Short-Term Shelter						
Emergency Shelter						
Navigation Center						
Motel Vouchers						
Host Home Program						
Other Projects: Please list and describe						
<b>Total</b>						

Other Projects Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Appliances (washer, dryer, A/C, heater, water heater, etc.)	\$ 0	\$ 0	\$ 0	\$ 0
Mobile Hygiene Units (shower, bathrooms, and/or laundry)	\$ 0	\$ 0	\$ 0	\$ 0
Mobile Health Care Service Units (physical and/or behavioral)	\$ 0	\$ 0	\$ 0	\$ 0
Renovations (new roof, patio covering, painting, etc.)	\$ 0	\$ 0	\$ 0	\$ 0
Safe Parking	\$ 0	\$ 0	\$ 0	\$ 0
Other Projects: Please list and describe	\$	\$	\$	\$
<b>Total</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>0</b>	<b>\$ 0</b>



### Services

Project Type Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Street Outreach	\$	\$	\$	\$
Day Shelter	\$	\$	\$	\$
Homelessness Prevention	\$	\$	\$	\$
Housing Navigation and Landlord Engagement	\$	\$	\$	\$
Services Only	\$	\$	\$	\$
Motel Vouchers	\$	\$	\$	\$
Rental Assistance (not reported in Rental Assistance/Subsidies)	\$	\$	\$	\$
Move-in Costs	\$	\$	\$	\$
Host Home Program (not reported in Rental Assistance/Subsidies)	\$	\$	\$	\$
Other (see definition)	\$	\$	\$	\$
<b>Total</b>	<b>\$</b>	<b>\$</b>	<b>\$</b>	<b>\$</b>

### Rental Assistance or Subsidies

Project Type Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Rental Assistance (not reported in Services)	\$	\$	\$	\$
Rapid Rehousing	\$	\$	\$	\$
Master Leasing	\$	\$	\$	\$
Rental Subsidies	\$	\$	\$	\$
Host Home Program (not reported in Services)	\$	\$	\$	\$
Other: please list and describe. Add a row for each project	\$	\$	\$	\$
<b>Total</b>	<b>\$</b>	<b>\$</b>	<b>\$</b>	<b>\$</b>

### Other Projects

Other Projects Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Other Projects: Please list and describe	\$	\$	\$	\$
<b>Total</b>	<b>\$</b>	<b>\$</b>	<b>\$</b>	<b>\$</b>



### SECTION 3: OUTCOMES

Outcome data is for project types funded by HEAP. For the tables asking for the numbers of participants in each project or project type, one participant may be counted in more than one column. The number in the "Total" column, however, should be of the number of unduplicated individuals as opposed to the sum of the numbers in that row.

#### *Capital Improvement Projects (New and Expanded) Outcomes*

	Homeless Youth HEAP Funds		Non-Homeless Youth HEAP Funds	
	Number of Days Service Provided	Number of Instances of Service	Number of Days Service Provided	Number of Instances of Service
Mobile Hygiene Services				
Mobile Healthcare Services				
Other (please describe)				

SHORT-TERM SHELTER							
No data for the reporting period							
Performance Measures by Subpopulation	Chronically homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							

NAVIGATION CENTER No data for the reporting period							
Performance Measures by Subpopulation	Chronically homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							

TRANSITIONAL HOUSING No HEAP funded TH projects							
Performance Measures by Subpopulation	Chronically homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							

PERMANENT SUPPORTIVE HOUSING							No data for the reporting period
Performance Measures by Subpopulation	Chronically homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							

OTHER TYPES OF PERMANENT HOUSING							No data for the reporting period
Performance Measures by Subpopulation	Chronically homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Average length of stay (in days)							

### SAFE PARKING

No HEAP funded SP projects

Performance Measures by Subpopulation	Chronically homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (unduplicated)
Number of homeless persons served							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							

### Services Outcomes

### STREET OUTREACH

Performance Measures by Subpopulation	Chronically homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (unduplicated)
Number of homeless persons served	0	0	0	0	46	0	46
Number of persons at imminent risk of homelessness served	0	0	0	0	0	0	0
Number of persons served with a prior living situation of "place not meant for habitation"	0	0	0	0	46	0	46
Number of instances of services	0	0	0	0	0	0	0
Number of persons exiting to a permanent housing destination	0	0	0	0	0	0	0
Number of persons exiting to a safe exit other than permanent housing	0	0	0	0	0	0	0



DAY SHELTER				No HEAP funded DS projects			
Performance Measures by Subpopulation	Chronically homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit other than permanent housing							
Average length of stay (in days)							

HOMELESS PREVENTION				No data for the reporting period			
Performance Measures by Subpopulation	Chronically homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit other than permanent housing							
Instances of services							

<b>HOST HOMES</b>							
				No HEAP funded HH projects			
Performance Measures by Subpopulation	Chronically homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							

<b>HOUSING NAVIGATION-LANDLORD ENGAGEMENT</b>							
				No data for the reporting period			
Performance Measures by Subpopulation	Chronically homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit other than permanent housing							
Instances of services							

SERVICES ONLY							
Employment Program							
Performance Measures by Subpopulation	Chronically homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (unduplicated)
Number of homeless persons served	0	0	0	0	49	0	49
Number of persons at imminent risk of homelessness served	0	0	0	0	0	0	0
Number of persons served with a prior living situation of "place not meant for habitation"	0	0	0	0	49	0	49
Number of persons exiting to a permanent housing destination							N/A
Number of persons exiting to a safe exit other than permanent housing	0	0	0	0	0	0	N/A
Instances of services	0	0	0	0	108	0	108

OTHER: PLEASE LIST							
No data for the reporting period							
Housing Locator Performance Measures by Subpopulation	Chronically homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit other than permanent housing							
Instances of services							

***Rental Assistance or Subsidies Outcomes***

<b>RENTAL ASSISTANCE</b> No data for the reporting period							
Performance Measures by Subpopulation	Chronically homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit other than permanent housing							
Instances of service							
Average length of stay (in days)							

<b>RAPID REHOUSING</b> No data for the reporting period							
Performance Measures by Subpopulation	Chronically homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit other than permanent housing							
Instances of service							
Average length of stay (in days)							



### MASTER LEASING

No data for the reporting period

Performance Measures by Subpopulation	Chronically homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit other than permanent housing							
Instances of service							
Average length of stay (in days)							

### MOTEL VOUCHERS

No data for the reporting period

Performance Measures by Subpopulation	Chronically homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit other than permanent housing							
Instances of service							
Average length of stay (in days)							

## RENTAL SUBSIDIES

No data for the reporting period

Performance Measures by Subpopulation	Chronically homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit other than permanent housing							
Instances of service							
Average length of stay (in days)							

## HOST HOMES

No HEAP funded HH projects

Performance Measures by Subpopulation	Chronically homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							

Employment Program		OTHER: PLEASE LIST TYPE					
Performance Measures by Subpopulation	Chronically homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit other than permanent housing							
Instances of service							
Average length of stay (in days)							

#### SECTION 4: DEMOGRAPHICS

Fill in the tables below with the number of individuals served due to HEAP funds by the racial and ethnic categories listed below. One participant may be counted in any of the racial categories and may also be counted separately in the Hispanic/Latino ethnicity column.

##### Age

Project Type/Age	12 and under	Ages 13-17	Ages 18-24	Ages 25-34	Ages 35-44	Ages 45-54	Ages 55-61	Ages 62+	Doesn't Know/Refused to Answer
Night by Night Shelter									
Emergency Shelter									
Navigation Center									
Transitional Housing									
Permanent Supportive Housing									
Other Types of Permanent Housing									
Safe Parking									
Street Outreach			■	■	■	13	■	■	
Day Shelter									
Homelessness Prevention									
Housing Navigation/Landlord Engagement									
Services Only      Employment Program			■	16	15	■	■	■	
Other: please list and describe									
Rental Assistance and Subsidies									



**Gender**

Project Type/Gender	Male	Female	Trans Female (M to F)	Trans Male (F to M)	Gender Non- Conforming (not exclusively M or F)	Doesn't Know/ Refused to Answer
Night by Night Shelter						
Emergency Shelter						
Navigation Center						
Transitional Housing						
Permanent Supportive Housing						
Other Types of Permanent Housing						
Services Street Outreach	25	21				
Rental Assistance or Subsidies						
Safe Parking						
Homelessness Prevention						
Housing Navigation/Landlord Engagement						
Services Only Employment Program	25	24				
Other: please list and describe						
Rental Assistance and Subsidies						

## Race

Project Type/Race	White	Black or African American	Asian	American Indian or Alaska Native	Native Hawaiian or Other Pacific Islander	Multiple Races	Doesn't Know/Refused to Answer
Night by Night Shelter							
Emergency Shelter							
Navigation Center							
Transitional Housing							
Permanent Supportive Housing							
Other Types of Permanent Housing							
Safe Parking							
Street Outreach	32	■	■	■		■	■
Day Shelter							
Homelessness Prevention							
Housing Navigation/Landlord Engagement							
Services Only      Employment Program	36	■	■	■	■		
Other: please list and describe							
Rental Assistance and Subsidies							

### ***Ethnicity***

Project Type/Ethnicity	Non-Hispanic/Non-Latino	Hispanic/Latino	Doesn't Know/ Refused to Answer
Short-Term Shelter			
Emergency Shelter			
Navigation Center			
Transitional Housing			
Permanent Supportive Housing			
Other Types of Permanent Housing			
Safe Parking			
Street Outreach	34	12	
Day Shelter			
Homelessness Prevention			
Housing Navigation/Landlord Engagement			
Services Only    Employment Program	34	15	
Other: please list and describe			
Rental Assistance and Subsidies			



## SECTION 5: QUALITATIVE ASSESSMENT

1. Describe how HEAP funds have contributed to your Continuum of Care making progress towards local homelessness goals (e.g. additional services provided, capacity created, systems building, investments made, lower waitlists, etc.)

Please see attachment 1, Question 1

2. Describe how HEAP funds have contributed to your Continuum of Care making progress towards local youth homelessness goals (e.g. additional services provided, capacity created, systems building, investments made, lower waitlists, etc.)

Please see attachment 1, Question 2

3. Describe the alignment between HEAP-funded activities and "Housing First" principles (as defined in Welfare and Institutions Code section 8255).

Please see attachment 1, Question 3

4. Please provide any additional feedback on the impact of HEAP funds that you would like to share with the Homeless Coordinating and Financing Council. (Optional)

### ADDITIONAL COMMENTS:

### Submission Certification

I certify that all information included in this report is true and accurate to the best of my knowledge.

Signature:

James Ortego

Date:

12/31/19

Name & Title:

James Ortego, Deputy Director for Jennifer Claar, Asst. Director

## HEAP Annual Report (1/1/2020): Attachment 1

Question 1: Describe how HEAP funds have contributed to your Continuum of Care making progress towards local homelessness goals.

Response 1: HEAP has allowed for the funding of additional services that normally would not be available in the community. Although the funded projects were still in the implementation phase during the reporting period, preliminary feedback from the housing/service providers and the CoC has indicated the following:

- Flexible funds utilized in the form of motel vouchers and bridge housing units allow for the creation of additional crisis stabilization beds for individuals bridging into permanent housing.
- HEAP Capital funds has allowed for renovations at four emergency shelters and increased the service capacity for additional shelter beds.
- HEAP acquisition funds allowed for investments in permanent supportive housing beds in the southwest portion of Riverside County, an underserved portion of the CoC.
- New housing/service providers to the building capacity to serve homeless individuals and a

Question 2: Describe how HEAP funds have contributed to your Continuum of Care making progress towards local youth homelessness goals.

Response 2: HEAP has allowed for the funding of 4 transitional age youth (TAY) emergency shelter beds and additional street outreach and supportive services coverage to eastern Riverside County including the City of Blythe, an underserved area of the CoC. With HEAP funds, the CoC's youth service provider, Operation Safehouse, was able to build capacity and fill an unmet service gap for transitional age youth in need of emergency shelter.

There's much anticipation for the TAY emergency shelter beds. It is anticipated that the creation of the 4 TAY beds will facilitate more placements into emergency shelter and increase positive exits to permanent housing. During the reporting period, the project was still in the implementation phase and, therefore, no data is reported on the project yet.

Question 3: Describe the alignment between HEAP-funded activities and "Housing First" principles.

Response 3: County of Riverside has mandated all HEAP funded projects to adhere to the principles of Housing First under WIC Section 8255; this includes participation in the County's Coordinated Entry System and accepting prioritized referrals from the system. During the reporting period, the funded projects are still in the implementation phase. The CoC anticipates that services will be facilitated and aligned to serve the most in need with minimal barriers and make progress towards the goal of ending homelessness.

HEAP funded projects have received preliminary technical assistance on the aspects of CA Housing First policy. As the Administrative entity, DPSS will commit more time to technical assistance with the

housing and service providers to ensure that program policies align with core components Housing First for the acceptance of referrals, tenant screening and selection, and provision of and participation in supportive services and case management. DPSS will work with housing and service providers to ensure evidence-based practices for client engagement are utilized and services are informed by harm-reduction philosophy to ensure the long-term success of participants in HEAP funded programs.