



# Homeless Emergency Aid Program (HEAP)

Reporting Periods **Please Select One**

- ☒ September 1, 2018 - September 30, 2019 Report must be submitted no later than January 1, 2020
- ☐ October 1, 2019 - September 30, 2020 Report must be submitted no later than January 1, 2021
- ☐ October 1, 2020 - June 30, 2021 Report must be submitted no later than September 30, 2021

Submit this report to the Homeless Coordinating and Financing Council by email to [hcfc@bcsh.ca.gov](mailto:hcfc@bcsh.ca.gov)

HEAP Contract # 18-HEAP-00042 Administrative Entity: County of San Bernardino Date of Report: 12/30/2019

Select Either Large City or CoC

- ☐ Large City: \_\_\_\_\_
- ☒ Continuum of Care: San Bernardino City & County

Contact Person/Title: Dawn Jones/Administrative Supervisor I Contact Phone Number: 909-388-0847

Contact Email Address: [dawn.jones@dbh.sbcounty.gov](mailto:dawn.jones@dbh.sbcounty.gov)

Section 1: Expenditure Summary

	Total
Total HEAP Award	\$9,389,654.30
Total HEAP Homeless Youth Funds	\$1,045,706.00
Total HEAP Funds obligated during reporting period	\$8,920,171.30
Total HEAP funds expended during reporting period	\$2,234,236.46
Total HEAP administrative funds expended during reporting period	\$10,927.89
Total interest accrued during reporting period	\$32,211.97



## Section 2: Expenditure Detail

For the reporting period, provide the expenditure data for all HEAP allocations (Capital Improvements, Services, Rental Assistance or Subsidies, Homeless Youth Set-Aside and Administrative Costs, Other).

For expenditures in the Other category, please provide details on the type of project.

Note: The expenditures being reported are not for each individual project, but a summary of all projects funded by HEAP.

### Capital Improvements

New Projects Funded by HEAP	Total # of Beds	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Short-Term Shelter					\$0.00
Emergency Shelter					\$0.00
Navigation Center					\$0.00
Transitional Housing	6		\$213,000.00		\$213,000.00
Permanent Supportive Housing					\$0.00
Other Types of Permanent Housing					\$0.00
<b>Total</b>	6.00	\$0.00	\$213,000.00	\$0.00	\$213,000.00

Expansion Projects Funded by HEAP	Original # of Beds	# of Beds Added	Total # of Beds	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Short-Term Shelter			0				\$0.00
Emergency Shelter			0				\$0.00
Navigation Center			0				\$0.00
Transitional Housing			0				\$0.00
Permanent Supportive Housing			0				\$0.00
Other Types of Permanent Housing			0				\$0.00
<b>Total</b>	0	0	0	\$0.00	\$0.00	\$0.00	\$0.00

Total Increase in Capacity Funded by HEAP	Homeless Youth Funds			Non-Homeless Youth Funds		
	Original # of Nights	# of Nights Added	Total # of Nights	Original # of Nights	# of Nights Added	Total # of Nights
Short-Term Shelter			0			0
Emergency Shelter			0			0
Navigation Center			0			0
Motel Vouchers			0			0
Host Home Program			0			0
Other Projects: Please list and describe			0			0
<b>Total</b>	0	0	0	0	0	0

Other Projects Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Appliances (washer, dryer, A/C, heater, water heater, etc.)				\$0.00
Mobile Hygiene Units (shower, bathrooms, and/or laundry)				\$0.00
Mobile Health Care Service Units (physical and/or behavioral)				\$0.00
Renovations (new roof, patio covering, painting, etc.)				\$0.00
Safe Parking				\$0.00
Other Projects: Please list and describe				\$0.00
<b>Total</b>	\$0.00	\$0.00	\$0.00	\$0.00

### Services

Project Type Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Street Outreach		\$163,516.24		\$163,516.24
Day Shelter		\$0.00		\$0.00
Homelessness Prevention		\$216,300.60		\$216,300.60
Housing Navigation and Landlord Engagement		\$89,705.60		\$89,705.60
Services Only		\$0.00		\$0.00
Motel Vouchers		\$0.00		\$0.00
Rental Assistance (not reported in Rental Assistance/Subsidies)		\$0.00		\$0.00
Move-in Costs		\$0.00		\$0.00
Host Home Program (not reported in Rental Assistance/Subsidies)		\$0.00		\$0.00
Other Case Management		\$179,121.90		\$179,121.90
Other Operating Support for Short-Term or Comprehensive Homeless Services		\$135,300.00		\$135,300.00
Other Health & Safety Education		\$1,617.00		\$1,617.00
Other - Animal Services		\$200.00		\$200.00
Other - Clothing/Basic Care Supplies		\$310.00		\$310.00
Other - Counseling		\$1,256.25		\$1,256.25
Other - Emer Shelter Beds		\$35,250.00		\$35,250.00
Other - Food Assistance		\$2,271.00		\$2,271.00
Other - Hygiene Packs		\$1,250.00		\$1,250.00
Other - Meals		\$105.00		\$105.00
Other - Motel/Hotel Vouchers		\$5,622.50		\$5,622.50
Other - Specialized Services to Families		\$2,250.00		\$2,250.00

Other - Transportation		\$14,773.66		\$14,773.66
Other - Vehicle		\$33,000.00		\$33,000.00
Other - Counseling		\$179,121.90		\$179,121.90
<b>Total</b>	\$0.00	\$1,060,971.65	\$0.00	\$1,060,971.65

**Rental Assistance or Subsidies**

Project Type Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Rental Assistance (not reported in Services)		\$585,031.73		\$585,031.73
Rapid Rehousing		\$0.00		\$0.00
Master Leasing		\$0.00		\$0.00
Rental Subsidies		\$0.00		\$0.00
Host Home Program (not reported in Services)		\$0.00		\$0.00
Other - Eviction Prevention Strategies		\$101,887.50		\$101,887.50
Other - Bridge Housing		\$60,057.25		\$60,057.25
Other - Emergency Shelter		\$6,000.00		\$6,000.00
Other - Furniture		\$3,000.00		\$3,000.00
Other - Landlord Incentives		\$47,025.00		\$47,025.00
Other - Motel Assistance		\$9,528.66		\$9,528.66
Other - Security Deposits		\$22,625.00		\$22,625.00
Other - Utility/Housing Deposits		\$25,000.00		\$25,000.00
Other - Utility Assistance		\$6,250.00		\$6,250.00
Other - Housing Vouchers		\$133,782.00		\$133,782.00
<b>Total</b>	\$0.00	\$1,000,187.14	\$0.00	\$1,000,187.14

**Other Projects**

Other Projects Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Other Projects: Please list and describe				\$0.00
<b>Total</b>	\$0.00	\$0.00	\$0.00	\$0.00



### Section 3: Outcomes

Outcome data is for project types funded by HEAP. For the tables asking for the numbers of participants in each project or project type, one participant may be counted in more than one column.

The number in the "Total" column, however, should be of the number of unduplicated individuals as opposed to the sum of the numbers in that row.

#### Capital Improvement Projects (New and Expanded) Outcomes

	Homeless Youth HEAP Funds		Non-Homeless Youth HEAP Funds	
	Number of Days Service Provided	Number of Instances Of Service	Number of Days Service Provided	Number of Instances of Service
Mobile Hygiene Services				
Mobile Healthcare Services				
Other (please describe)				

SHORT-TERM SHELTER							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

EMERGENCY SHELTER							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							

Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

NAVIGATION CENTER							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of “place not meant for habitation”							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

TRANSITIONAL HOUSING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of “place not meant for habitation”							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

PERMANENT SUPPORTIVE HOUSING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of “place not meant for habitation”							

Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

OTHER TYPES OF PERMANENT HOUSING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of “place not meant for habitation”							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Average length of stay (in days)							n/a

SAFE PARKING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

SERVICES OUTCOMES

STREET OUTREACH							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	██	██	0.00	0.00	29.00	██	41.00
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of “place not meant for habitation”	██	0.00	0.00	0.00	██	██	13.00



Number of instances of services	█	13.00	0.00	0.00	0.00	0.00	182.00
Number of persons exiting to a permanent housing destination	0.00	█	0.00	0.00	█	█	█
Number of persons exiting to a safe exit, other than permanent housing	0.00	0.00	0.00	0.00	█	0.00	█

DAY SHELTER							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

HOMELESS PREVENTION							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	0.00	█	39.00	51.00	46.00	55.00	88.00
Number of persons at imminent risk of homelessness served	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons served with a prior living situation of "place not meant for habitation"	0.00	█	0.00	0.00	0.00	0.00	0.00
Number of persons exiting to a permanent housing destination	0.00	0.00	0.00	0.00	█	20.00	70.00
Number of persons exiting to a safe exit, other than permanent housing	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Instances of services	0.00	0.00	0.00	0.00	0.00	0.00	148.00

HOST HOMES							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							



Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

HOUSING NAGIGATION-LANDLORD ENGAGEMENT							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of “place not meant for habitation”							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of services							

SERVICES ONLY							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of “place not meant for habitation”							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of services							

OTHER: PLEASE LIST							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of “place not meant for habitation”							

Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of services							

#### RENTAL ASSISTANCE OR SUBSIDIES OUTCOMES

RENTAL ASSISTANCE							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of Services							
Average length of stay (in days)							n/a

RAPID REHOUSING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	45.00	38.00		0.00	143.00	66.00	390.00
Number of persons at imminent risk of homelessness served	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons served with a prior living situation of "place not meant for habitation"	29.00	24.00		0.00	61.00	21.00	111.00
Number of persons exiting to a permanent housing destination	14.00		0.00	0.00	33.00	93.00	131.00
Number of persons exiting to a safe exit, other than permanent housing	0.00	0.00	0.00	0.00			15.00
Instances of Services	0.00	275.00	0.00	0.00	0.00	0.00	268.00
Average length of stay (in days)	44.80	45.30	0.00	0.00	45.90	45.05	n/a

MASTER LEASING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							

Number of persons served with a prior living situation of “place not meant for habitation”							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of Services							
Average length of stay (in days)							n/a

MOTEL VOUCHERS							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	0.00		0.00	0.00	15.00	22.00	114.00
Number of persons at imminent risk of homelessness served	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons served with a prior living situation of “place not meant for habitation”	0.00		0.00	0.00	13.00	23.00	52.00
Number of persons exiting to a permanent housing destination	0.00		0.00	0.00	23.00	82.00	105.00
Number of persons exiting to a safe exit, other than permanent housing	0.00	0.00	0.00	0.00	0.00		
Instances of Services	0.00		0.00	0.00	0.00	0.00	168.00
Average length of stay (in days)	0.00	31.20	0.00	0.00	31.40	32.20	n/a

RENTAL SUBSIDIES							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of “place not meant for habitation”							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of Services							
Average length of stay (in days)							n/a

HOST HOMES							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							

Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of “place not meant for habitation”							
Number of Instances of Services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

OTHER: PLEASE LIST TYPE							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of “place not meant for habitation”							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of Services							
Average length of stay (in days)							n/a



#### Section 4: Demographics

Fill in the tables below with the number of individuals served due to HEAP funds by the racial and ethnic categories listed below.

One participant may be counted in any of the racial categories and may also be counted separately in the Hispanic/Latino ethnicity column.

#### Age

Project Type/Age	12 and under	Ages 13-17	Ages 18-24	Ages 25-34	Ages 35-44	Ages 45-54	Ages 55-61	Ages 62+	Doesn't Know/ Refused to Answer
Night by Night Shelter									
Emergency Shelter	35.00			15.00		14.00	12.00		0.00
Navigation Center									
Transitional Housing									
Permanent Supportive Housing									
Other Types of Permanent Housing									
Safe Parking									
Street Outreach	0.00	0.00	0.00						0.00
Day Shelter									
Homelessness Prevention	38.00	13.00	39.00		13.00				0.00
Housing Navigation/Landlord Engagement									
Services Only									
Other: Rapid Re-Housing	99.00	21.00	27.00	41.00	61.00	34.00	29.00	20.00	
Rental Assistance and Subsidies									

#### Gender

Project Type/Gender	Male	Female	Trans Female (M to F)	Trans Male (F to M)	Gender Non-Conforming (not exclusively M or F)	Doesn't know/ Refused to Answer
Night by Night Shelter						
Emergency Shelter	48.00	65.00	0.00	0.00	0.00	0.00
Navigation Center						
Transitional Housing						
Permanent Supportive Housing						
Other Types of Permanent Housing						
Safe Parking						
Street Outreach	16.00		0.00	0.00	0.00	0.00
Day Shelter						
Homelessness Prevention	69.00	46.00		0.00	0.00	0.00
Housing Navigation/Landlord Engagement						
Services Only						
Other: Rapid Re-Housing	144.00	188.00		0.00	0.00	0.00
Rental Assistance and Subsidies						

#### Race

Project Type/Race	White	Black or African American	Asian	American Indian or Alaska Native	Native Hawaiian or Other Pacific Islander	Multiple Races	Doesn't Know/ Refused to Answer
Night by Night Shelter							

Emergency Shelter	63.00	47.00	0.00		0.00	0.00	
Navigation Center							
Transitional Housing							
Permanent Supportive Housing							
Other Types of Permanent Housing							
Safe Parking							
Street Outreach	15.00		0.00		0.00	0.00	0.00
Day Shelter							
Homelessness Prevention	50.00	43.00			0.00	0.00	19.00
Housing Navigation/Landlord Engagement							
Services Only							
Other: Rapid Re-housing	155.00	163.00				0.00	
Rental Assistance and Subsidies							



## **Section 5: Qualitative Assessment**

### **1. Describe how HEAP funds have contributed to your Continuum of Care making progress towards local homeless goals (e.g. additional services provided, capacity created, systems building, investments made, lower waitlists, etc.)**

In 2009, the San Bernardino County Continuum of Care shifted most of its funded program recommendations to programs that support a strong permanent housing, housing first approach. All of the programs currently funded by the local CoC include only permanent housing in the form of rapid rehousing and permanent supportive housing. The San Bernardino CoC promoted homeless prevention as part of its initial homeless strategy and continues to emphasize its importance. HEAP funds are allowing the CoC to fill in the gaps by utilizing a large percentage of these funds for homeless prevention and diversion activities. The CoC has been focusing on minimizing the time it takes to enter someone directly from the streets into housing. Document readiness has been promoted as a way to assist an individual who is homeless, into getting into housing quicker. Some of the HEAP funds provide agencies funding to offer document ready services.

### **2. Describe how HEAP funds have contributed to your Continuum of Care making progress towards local youth homelessness goals (e.g. additional services provided, capacity created, systems building, investments made, lower waitlist, etc.)**

HEAP funds are allowing the San Bernardino Continuum of Care (CoC) to provide our homeless youth with diversion services, document readiness, homeless prevention, and rapid re-housing services. The San Bernardino CoC is assisting homeless youth (aged 24 and under) throughout San Bernardino County transition from homelessness to becoming self-supporting. We provide shared housing that includes all expenses, at no cost to the youth. Youth are invited to participate in case management to assist them with achieving their self-set goals. Youth enter our project homeless and remain for an average of 12 months. During this period, youth work toward achieving educational goals while seeking employment.



**3. Describe the alignment between HEAP-funded activities and "Housing First" principles (as defined in Welfare and Institutions Code section 8255).**

San Bernardino County's local Continuum of Care, Interagency Council on Homelessness, adopted a Housing First Approach in 2009 and has supported evidence-based housing practices since then. Housing First priorities provide the provision of permanent housing to people experiencing homelessness by providing necessities like food and a place to live first, then attending to connecting clients with other services such as acquiring income, budgeting properly, or attending to substance use issues. Housing First does not require people experiencing homelessness to address all of their problems before they can access housing. San Bernardino County is utilizing Housing First principles as part of its program structure for HEAP. This allows us to limit barriers and limit penalties to successfully serve our clients and eventually provide them with housing. Supportive services are offered to support our clients with housing stability and individual well-being, but participation is not required as services are more effective when a person chooses to engage on their own.

**4. Please provide any additional feedback on the impact of HEAP funds that you would like to share with the Homeless Coordinating and Financing Council. (Optional)**

**ADDITIONAL COMMENTS:**

**Submission Certification**

I certify that all information included in this report is true and accurate to the best of my knowledge.

Signature: 

Date: 12/27/2019

Name &  
Title: Dawn Jones/Administrative Supervisor I