



Homeless Housing, Assistance and Prevention (HHAP) Grant Program

Submission ID NOFA-HHAP00064

Applicant Information

Eligible Applicant Name:

Eligible Applicant Name Response: San Mateo

Eligible Applicant Type:

Eligible Applicant Type Response: County

COC Number:

COC Number Response: 512

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Eligible Applicant Phone:

Eligible Applicant Phone Response: (650) 802-3378

Administrative Entity Name and Address:

Administrative Entity Name and Address Response:

San Mateo County Human Services Agency

1 Davis Drive

Belmont, CA 94002

Is This a Government Entity?

Is This a Government Entity Response: Yes

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Applicant Redirections?

Applicant Redirections Response:

Applicant Redirections Response: Yes

Redirection Eligible Applicant 1:

Redirection Eligible Applicant 1 Response: Daly/San Mateo County CoC

Redirection Eligible Applicant Type 1:

Redirection Eligible Applicant Type 1 Response: CoC

Redirection Eligible Allocation 1:

Redirection Eligible Allocation 1 Response: \$\$842,773.00

Total Redirection Allocation:

Total Redirection Allocation Response: \$842773

1. Homelessness Response System Gaps Assessment

When determining local funding priorities, it is critical to understand the current gaps in the local homelessness response system. Each community faces unique challenges in reducing and ending homelessness, so an assessment of current resources and understanding the needs yet to be fulfilled is critical to ensuring the effective and efficient use of new resources. This can be done in various ways and can include conducting a community needs assessment, holding local public forums, talking with service providers and people experiencing homelessness, and utilizing [HUD's seven system-level performance measures](#) that help communities gauge their progress in preventing and ending homelessness.

To successfully complete this section of the application, applicants will need to provide the following:

1. A narrative description of the most recent assessment process used to determine local gaps in housing services for persons experiencing homelessness in the applicant's community. Information should include but is not limited to:
 - a. How data collection methods were used to determine gaps (ie: HUD's homeless Point-in-Time count, Continuum of Care Housing Inventory Count, Longitudinal Systems Analysis, and Stella tools, HMIS Annual Performance Reports for Emergency Shelter (ES), Transitional Housing (TH), Rapid Rehousing (RRH), and Permanent Supportive Housing (PSH), as well as any recently conducted local needs assessments);

Homelessness Response System Gaps Question 1a - Begin Answer

A variety of data sources were used to determine the existing gaps in the homelessness response system. Data for the needs assessment was drawn from the 2019 Point-in-Time Count, the 2019 Housing Inventory Count, 2019 System Performance Measures, 2019 Annual Performance reports, and ad hoc reports generated to determine a variety of additional data points including emergency shelter vacancy rates during the 2019 summer months and winter months separately.

Homelessness Response System Gaps Question 1a - End Answer

- b. How people with lived experience of homelessness had ongoing meaningful and purposeful opportunities to participate in and inform the most recent gaps assessment and how they have meaningful opportunities to inform all levels of system planning over time;

Homelessness Response System Gaps Question 1b - Begin Answer

The San Mateo County Center on Homelessness (COH) and the Continuum of Care (CoC) Steering Committee have a strong commitment to ensuring the meaningful involvement of individuals with lived experience of homelessness in the design, implementation and evaluation of the homelessness response system. There is a dedicated seat for a person with lived experience on the Steering Committee, and many of our member organizations similarly have representation of people with lived experience on their agency boards. In 2020, the COH conducted a survey of CoC agencies to find out what approaches they take to involving people with lived experience and learned that the majority conduct regular participant surveys and offer a range of informal avenues for input such as through office hours, house meetings, suggestion boxes and other approaches.

The COH conducts needs assessments as part of our ongoing work of designing, implementing and evaluating the homelessness response system. Some recent examples include evaluations of our Coordinated Entry System and our Motel Voucher Program for families and assessing the needs of very low-income households for the purpose of updating our bi-annual Community Action Plan (CAP). For all these efforts, COH is intentional about asking input from people experiencing homelessness through focus groups and surveys. Moving into 2021, the COH will be developing even more robust strategies to gather input from people with lived experience, with the goal of ensuring our systems are more equitable, person-centered, and trauma-informed. The COH introduced this conversation with a presentation to the CoC Steering Committee at its October 2020 meeting on best practices that other communities have used to create both informal and formal structures for meaningful and sustained involvement. As a next step, we are developing an input process for current and former emergency shelter residents to make recommendations about the design and operation of the emergency shelter system. This input will help shape our approach to standing up new shelters.

Homelessness Response System Gaps Question 1b - End Answer

- c. How organizations that have historically served communities of color but may not have previously participated formally in the CoC and may not be a part of the homelessness provider community had meaningful and purposeful opportunities to participate in and inform the most recent gaps assessment and how they will be engaged in system planning over time;

Homelessness Response System Gaps Question 1c - Begin Answer

The San Mateo County Human Services Agency (HSA) Center on

Homelessness (COH) and the Continuum of Care (CoC) Steering Committee are very committed to intentionally involving organizations that serve communities of color in the governance and implementation of our homelessness response system. The Steering Committee includes dedicated seats for service providers, community- and faith-based organizations. The Steering Committee conducts outreach to smaller, grassroots organizations located in communities of color that provide services to people experiencing homelessness or who have housing instability and encourages them to join the committee. Retraining the Village, a grassroots organization providing services and housing to people experiencing homelessness in East Palo Alto, recently joined the Committee. The majority of East Palo Alto residents are African American and Latinx, and this community has significantly higher levels of poverty compared to other communities in San Mateo County. Another way that HSA engages organizations that serve communities of color is through the Core Service Agency Network. The Cores are eight safety net organizations distributed throughout the geography of San Mateo County and that receive funding from HSA for homelessness prevention. Each of the eight Cores has strong collaborative relationships with the smaller, grassroots and faith-based organizations in their geographic catchment area and bring the perspective of those organizations to their interactions with the County and with the CoC.

Homelessness Response System Gaps Question 1c - End Answer

- d. How gaps were assessed for special populations such as families, youth, victims of domestic violence, seniors, persons who have been convicted of a crime, persons with a disability, persons who are chronically homeless, persons with HIV/AIDS, persons who are LGBTQ, veterans, persons with limited English proficiency, and persons who are undocumented;

Homelessness Response System Gaps Question 1d - Begin Answer
Gaps for special populations were addressed using administrative (HMIS) and other data. The data available in the 2019 Point-in-Time Count, 2019 Housing Inventory Count, and American Community Survey are included in those findings in the needs assessment.

Homelessness Response System Gaps Question 1d - End Answer

- e. How racial or ethnic disparities in the delivery of homeless services were assessed;

Homelessness Response System Gaps Question 1e - Begin Answer
Racial and ethnic disparities were addressed by determining differences in access to and outcomes of the homelessness

response system. Racial and ethnic disparities data were examined by using administrative (HMIS) and other data. The racial and ethnic data available in the 2019 Point-in-Time Count, 2019 Annual Performance reports, and ad hoc reports generated from HMIS are included in those findings in the needs assessment.

Homelessness Response System Gaps Question 1e - End Answer

- f. How frequently gaps assessments are conducted;

Homelessness Response System Gaps Question 1f - Begin Answer

The San Mateo County Center on Homelessness (COH) conducts a range of different ongoing activities to assess gaps and needs in the homelessness response system for San Mateo County. As the Lead Agency, COH runs HUD system performance reports on a regular basis and reviews the results to identify areas in need of improvement. COH also facilitates a System Performance work group that includes representatives from key provider agencies. COH also conducts annual monitoring of funded provider agencies and data quality review to identify what is working well and where adjustments are needed to program capacity, quality and alignment to best practices. Needs assessment surveys are conducted every two years as part of the bi-annual development of the Community Action Plan. Questions about service needs are also included in the bi-annual Point in Time count survey of people experiencing unsheltered homelessness.

Homelessness Response System Gaps Question 1f - End Answer

- g. How findings are used to make informed decisions for funding projects within the community; and

Homelessness Response System Gaps Question 1g - Begin Answer

The San Mateo County Center on Homelessness (COH), in consultation with the Continuum of Care Steering Committee, is responsible for overseeing the design and implementation of the regional homelessness response system for San Mateo County, including recommendations for how available funding is allocated. To the maximum extent possible, COH takes a data-driven approach to funding decisions, reviewing available data on gaps, needs and project performance in determining the highest and best use of each funding source. RFPs and other funding processes are designed based upon an analysis of where there are system gaps, and funding is prioritized to address the most urgent needs and to achieve the greatest possible impacts.

Homelessness Response System Gaps Question 1g - End Answer

- h. How the applicant will conduct ongoing system performance evaluation to ensure the impact of HHAP-2 funds throughout the spending period and determine if adjustments are needed to address gaps in the homelessness response system.

Homelessness Response System Gaps Question 1h - Begin Answer

The San Mateo County Center on Homelessness, as the Lead Agency for the Continuum of Care, has a strong orientation to system performance. All contracts executed with providers incorporate both process objectives (numbers of people to be served) and outcome objectives. All contracts for HHAP-2 funded projects will similarly incorporate outcome measures and progress will be tracked on a regular basis to ensure desired results are being achieved.

Homelessness Response System Gaps Question 1h - End Answer

2. The most recent gaps assessment that was conducted and the date in which it was completed. Reports can be attached, but all applicants must summarize main findings within this section. Reports submitted without a summary will not be accepted. Summaries must include, but are not limited to:
 - a. Current number of people experiencing homelessness in the community including demographic information, and the existing programs and funding which address homelessness within the jurisdiction;

Homelessness Response System Gaps Question 2a - Begin Answer

The Continuum of Care (CoC)'s 2019 Point-in-Time count found that a total of 1,512 people and 1,138 households were experiencing homelessness in San Mateo County. Of the 1,512 people, 901 were unsheltered, 266 were in emergency shelters, and 345 were in transitional housing on the night of the count. Race and ethnicity of the populations of people experiencing homelessness are as follows:

Unsheltered:

Race:

Black or African American: 86 (10%)

White: 672 (75%)

Asian: 0 (0%)

American Indian/Alaskan Native: 70 (8%)

Native Hawaiian/Other Pacific Islander: 2 (Less than 1%)

Multiple Races: 71 (8%)

Ethnicity:

Latinx: 346 (38%)

Non-Latinx: 555 (62%)

Emergency Shelter:

Race:

Black or African American: 57 (21%)
White: 145 (55%)
Asian: 18 (7%)
American Indian/Alaskan Native: 13 (5%)
Native Hawaiian/Other Pacific Islander: 18 (7%)
Multiple Races: 15 (6%)

Ethnicity:

Latinx: 69 (26%)
Non-Latinx: 197 (74%)

Transitional Housing

Race:

Black or African American: 58 (17%)
White: 190 (55%)
Asian: 20 (6%)
American Indian/Alaskan Native: 11 (3%)
Native Hawaiian/Other Pacific Islander: 34 (10%)
Multiple Races: 32 (9%)

Ethnicity:

Latinx: 161 (47%)
Non-Latinx: 184 (53%)

Total Experiencing Homelessness

Race:

Black or African American: 201 (13%)
White: 1,007 (67%)
Asian: 38 (3%)
American Indian/Alaskan Native: 94 (6%)
Native Hawaiian/Other Pacific Islander: 54 (4%)
Multiple Races: 118 (8%)

Ethnicity:

Latinx: 576 (38%)
Non-Latinx: 936 (62%)

The CoC's 2019 Housing Inventory Count is presented below. Of the 2,012 homelessness services beds available in the CoC, the majority (66%) are designated for permanent housing opportunities (Rapid Rehousing 12%, Permanent Supportive Housing 52% and Other Permanent Housing 2%). Additionally, although the specific types of beds available for households with and without children differs somewhat, overall, the CoC is relatively balanced in the number of beds available for each household type.

2019 HIC Project Type

Beds for Households with Children

Emergency Shelter: 113
Transitional Housing: 271
Rapid Rehousing: 220

Permanent Supportive Housing: 343
Other Permanent Housing: 30
Total Beds: 977

Beds for Households without Children

Emergency Shelter: 216
Transitional Housing: 77
Rapid Rehousing: 19
Permanent Supportive Housing: 711
Other Permanent Housing: 4
Total Beds: 1,027

Child-Only Beds

Emergency Shelter: 4
Transitional Housing: 0
Rapid Rehousing: 0
Permanent Supportive Housing: 0
Other Permanent Housing: 0
Total Beds: 4

Overflow/Voucher

Emergency Shelter: 4
Transitional Housing: N/A
Rapid Rehousing: N/A
Permanent Supportive Housing: N/A
Other Permanent Housing: N/A
Total Beds: 4

Total Beds

Emergency Shelter: 337
Transitional Housing: 348
Rapid Rehousing: 239
Permanent Supportive Housing: 1,054
Other Permanent Housing: 34
Total Beds: 2,012

San Mateo County and San Mateo County CoC coordinate the use of various local, state, and federal funding streams to strategically address the unmet need for homeless services in alignment with priorities outlined in the County's strategic plan on homelessness. The CoC has prioritized allocation of increasing amounts and percentage of CoC funding for permanent supportive housing programs, as CoC funding is the primary source of funding of permanent supportive housing dedicated to persons experiencing homelessness. CoC funds are also used to support emergency shelter, transitional housing, and rapid rehousing programs. The Center on Homelessness (COH), as the Lead Agency for the CoC, manages most of the state and county funding streams for homelessness response, including the HEAP and HHAP, Project Roomkey, and local funding (County general funds and funds from a countywide tax measure, Measure K). COH coordinates closely

with other County departments overseeing elements of the homelessness response system, in particular the Department of Housing (DOH). State and federal funding, including COVID response funding, allocated to COH and to DOH are being used to maintain and increase the number of shelter beds available in the homeless system and to broadly expand rapid rehousing services. COH staff and DOH staff collaborate closely on an ongoing basis about funding priorities, the Consolidated Plan, and local affordable housing and homeless services funding planning, which informs the uses of federal and state allocations of CDBG, CDBG-CV, ESG and ESG-CV, PLHA, and CESH. Local funding is prioritized for outreach, rapid rehousing, and housing location services. Section 2 contains further details regarding the local funding strategy and funding sources allocated to homeless services.

Homelessness Response System Gaps Question 2a - End Answer

- b. Data and qualitative information showing any gaps or disparities in access to services, delivery of services, and housing placement and housing retention outcomes for special populations such as families, victims of domestic violence, seniors, youth and young adults, persons who have been convicted of a crime, persons with a disability, persons who are chronically homeless, persons with HIV/AIDS, persons who are LGBTQ, veterans, persons with limited English proficiency, and persons who are undocumented;

Homelessness Response System Gaps Question 2b - Begin Answer

Data from the 2019 Point-in-Time count is presented below and illustrates the high percentage of unsheltered households without children, although the number of unsheltered households with children is over 10%. These data, in conjunction with the Housing Inventory Count data referenced above, suggest that on the night of the 2019 count, emergency shelter beds for adults could have been 450% greater to address the need. Further, assuming families have an average household size of 3.4, shelter inventory for families could have been 150% greater.

2019 Point-in-Time Population Types

Total Number of Homeless Households:

Households without Children: 1,108

Households with Children: 119

Number of Unsheltered Households:

Households without Children: 754

Households with Children: 16

% of Unsheltered Households:

Households without Children: 74%

Households with Children: 13%

Data regarding the need to address specific sub-populations experiencing homelessness also come from the 2019 Point-in-Time count. The data in the table below shows that approximately 20% of those experiencing homelessness are classified as chronically homeless (this classification often also includes those experiencing severe mental illness or chronic substance abuse). The Housing Inventory Count data referenced above show a good base of stable housing (either financially assisted or supported) for people experiencing chronic homelessness, although continuing to increase the supply is critical.

2019 Point-in-Time Characteristics

Number of Homeless Persons

Persons Experiencing Chronic Homelessness: 321

Veterans: 69

Persons with Severe Mental Illness: 305

Persons with Chronic Substance Abuse: 112

Persons Diagnosed with HIV/AIDS: 3

% of Homeless Persons

Persons Experiencing Chronic Homelessness: 21%

Veterans: 5%

Persons with Severe Mental Illness: 20%

Persons with Chronic Substance Abuse: 7%

Persons Diagnosed with HIV/AIDS: Less than 1%

Finally, approximately 38% of the people counted in the 2019 Point-in-Time count reported they were of Latinx origin. Although data are not available that speak to their English language proficiency, data from the American Community Survey suggests that more than half of households who speak Spanish at home are not fluent in English. This suggests that the availability of services for those in their native language is crucial in order ensure equitable access.

Homelessness Response System Gaps Question 2b - End Answer

- c. Data and qualitative information showing any racial or ethnic disparities in access to services, delivery of services and housing placement and housing retention outcomes of homeless services;

Homelessness Response System Gaps Question 2c - Begin Answer

San Mateo County has been actively addressing the impact of race and ethnicity on access to, delivery of, and outcome of services through four current projects, including:

- (1) Analyses of geographic racial and ethnic disparities in clients referred from the safety net to the homelessness response system. Findings suggest that depending on the geographic region, there is some evidence of disparate access for specific races and/or the Latinx population. The County is currently eliciting qualitative

information from the agencies providing referrals to the homelessness response system.

(2) Analyses of the extent of racial and ethnic disparities in prioritization scores for adults, youth, and families being assessed by coordinated entry. Results of the analyses indicate that for both families and transition-aged youth, prioritization scores do not appear to be impacted by either race or ethnicity. For adults, although race does not appear to impact prioritization score, those who report being Latinx score significantly lower than those who are non-Latinx. Digging into the differences does not reveal a specific set of items that contribute to this disparity. Further investigation is underway.

(3) Review of the racial and ethnic composition and outcomes of clients by project in relation to community benchmarks. San Mateo County developed a provider equity tool to support providers to look at the racial and ethnic distribution of clients by project as well as the racial and ethnic characteristics of clients exiting to permanent housing from each project. Several benchmarks are available to compare project data to, including all projects of the same type in San Mateo, San Mateo County general population, and San Mateo County 125% poverty level population. The tool was distributed in November 2020 for the first time, and the Continuum of Care (CoC) is developing guidance for providers regarding ongoing use of the tool and the data it generates.

(4) System analyses of disparities in permanent housing exits from all project types. Using the data available from the provider equity tool just described, we also investigated at a systems level whether racial or ethnic disparities exist in the distribution of clients served and their exit rate to permanent housing when compared to the poverty population. Project types included outreach, emergency shelter, transitional housing, rapid rehousing and permanent supportive housing. When compared to the poverty population, Asian clients were underrepresented in all project types and African-American and White clients were overrepresented. Proportions of populations exiting to permanent housing based on race were very similar to the proportions of clients served, indicating racial disparities were not further enhanced as a result of services received. With regard to ethnicity, findings of all project types other than outreach were very similar to that found with race. A relatively stark disparity is seen in the rate of permanent housing exit from Outreach for Latinx people (Latinx people represent 26% of those served but only 13% of those exiting Outreach to PH) when compared to non-Latinx people (73% of those served and 85% of those exiting Outreach to PH). We are investigating this finding further.

Data are also presented in Section 6, Racial Equity Efforts, that show racial and ethnic disparities in accessing coordinated entry, emergency shelters, and permanent supportive housing; length of time homeless; and returns to homelessness. Taking these data as whole, it appears that White people experiencing homelessness show longer lengths of time homeless (452 days) when compared to those who are Black (339 days) or Native American/Alaskan Native (292 days). White people are also somewhat more likely to access permanent supportive housing and much less likely to return to homelessness if they have exited the system with permanent housing. On the other hand, those who identify as Asian are disproportionately more likely to return to homelessness – Asian people constitute 6% of those experiencing homelessness, 13% of those exiting to permanent housing, and 22% of those who return to homelessness.

Section 6 data regarding ethnic disparities primarily highlights the much shorter time those who are Latinx experience homelessness (272 days) when compared to the Non-Latinx population (462 days). There also appears to be an overall higher likelihood that Latinx people to access coordinated entry and exit to permanent housing.

Homelessness Response System Gaps Question 2c - End Answer

- d. Any other disparities that were found in the delivery of homelessness services including rates of successful permanent housing placements, and housing retention rates;

Homelessness Response System Gaps Question 2d - Begin Answer

No other disparities were investigated.

Homelessness Response System Gaps Question 2d - End Answer

- e. Using the Service Gap Analysis Chart below, identify which areas of the local homelessness response system (e.g. shelter, rental subsidies, supportive housing) have gaps in resources based on the needs of people experiencing homelessness in the community.

Homelessness Response System Gaps Question 2e - Begin Answer

The analysis of service gaps developed by the Center on Homelessness reveals that while we have developed a robust system for responding to homelessness in San Mateo County, significant gaps remain to be filled. Considered in terms of the size of the gap, the greatest needs are in the area of prevention/diversion and rental assistance. These are both areas where San Mateo County will be targeting additional resources through the use of our HHAP-2 funding. HHAP-2 will help fund

diversion services for people existing institutional settings (hospitals and jails) to ensure they do not enter shelter unnecessarily or become unsheltered upon leaving these systems. Funding will also be directed to rapid rehousing for youth, and to expand the availability of housing location services for people who have rental subsidies (RRH or PSH) and who need help identifying and securing rental units. Another significant identified gap is for outreach services for nearly 400 people, which will be partially closed through the allocation of HHAP-2 funding to expanded outreach services.

Homelessness Response System Gaps Question 2e - End Answer

Table: SERVICE GAP ANALYSIS

	Total # of Clients Currently Needing This Service	Total # of Clients Currently Receiving This Service	Remaining Need
Interim Housing/Shelter Beds	1167	266	901
Rental Assistance	1430	239	1191
Supportive Housing (Permanent)	1474	1153	321
Outreach	901	503	398
Prevention/Diversion	1640	368	1272

2. Regional Resources Planning

When working within the homelessness system, it is critical to assess the current resources available within the community to ensure any new resources are most effectively and efficiently targeted to best serve people experiencing homelessness within the community. Given the high number of people experiencing homelessness in California and the unprecedented amount of federal and state funds available to address homelessness, HCFC expects applicants to coordinate all available funding to safely shelter and permanently house as many people experiencing homelessness in the applicant's community as possible, with a particular focus on rehousing individuals currently living in Project Roomkey (PRK) sites.

HCFC requires all HHAP-2 applicants to complete a [Homelessness Response Local Investment Plan \(Appendix A\)](#) that lists all regional resources used to address homelessness. The document includes different interventions within the homelessness system. For each intervention, please tell us:

- The funding source(s) used to assist in the delivery of the intervention. If several funding sources are used, please list them in order of highest amount of funding used for the intervention to the lowest;
- If the funding source is covered by more than one applicant (i.e. County and Continuum of Care) please list separately. Do not combine allocations; and
- When referencing units of measurement, please reference service basis unit of measurement. Example: \$500,000 in funding provided RRH to approximately 20 households over XX period of time.

In addition to filling out the [Homelessness Response Local Investment Plan](#) document, applicants must answer the following narrative question that will support the information provided:

1. What efforts are made to coordinate all available local, state and federal funds that can address homelessness in the applicant's community?

Regional Resources Planning Question 1 - Begin Answer

The San Mateo County Human Services Agency (HSA) Center on Homelessness (COH) takes the lead on coordinating local, state and federal funding for addressing homelessness within San Mateo County. COH is the lead within the County for homeless crisis response system planning and coordination (in close collaboration with the County Manager's Office and Board of Supervisors), manages contracts for homeless and homeless prevention services with service provider agencies, is the Lead Agency for the Continuum of Care (CoC), and is the lead HMIS agency. COH developed and coordinates implementation of the community's Strategic Plan to End Homelessness, which was

adopted in 2016 and is being updated in 2021 in collaboration with community partners. COH manages most of the county funding streams for homelessness response, including the HEAP and HHAP, Project Roomkey, and local funding (County general funds and funds from a countywide tax measure Measure K). COH is the Lead Agency for the CoC and manages the annual process for HUD CoC funding, as well as directly receiving HUD CoC funding for CoC Planning and HMIS. COH staffs the CoC Committees. For HHAP-2, the CoC has designated its allocation of funds to the County.

COH coordinates closely with other County departments overseeing elements of the homelessness response system, in particular the Department of Housing (DOH). DOH receives the county's federal and state allocations of CDBG, CDBG-CV, ESG and ESG-CV, as well as PLHA and CESH. HSA staff and DOH staff collaborate closely on an ongoing basis about funding priorities, the Consolidated Plan, and local affordable housing and homeless services funding planning. For CDBG, ESG and other funding sources administered by DOH, COH staff and DOH staff collaboratively design the local application process and jointly establish funding priorities, ensuring alignment with the CoC's strategic plan, key program performance metrics, and system performance measures, and overall alignment with the structure of the homeless crisis response system. CoC staff also review funding applications along with DOH staff and provide input on ESG funding allocations. ESG allocations are approved by the Housing and Community Development Committee (HCDC), which includes representation from the CoC Steering Committee. COH also coordinates with other county departments, including the Health System, the Sheriff's Office, and the Probation Department, though a formalized interdepartmental coordination group called Housing our Clients Workgroup.

COH, along with the County Manager's Office and other County departments, works closely with cities on topics related to housing and the homeless crisis response system. COH and homeless outreach service providers partner closely with cities throughout the county on outreach services and planning. Each of the county's four entitlement cities have seats on the CoC Steering Committee which oversees CoC funding. Cities also have seats on the county's Housing and Community Development Committee (HCDC) which makes recommendations relating to allocation of resources for affordable housing, including HOME and CDBG funds.

Regional Resources Planning Question 1 - End Answer

3. HHAP-2 Funding Plans

When planning how to target new HHAP-2 resources, it is essential to do so in direct response to the gaps assessment and current regional investment planning described in Sections 1 and 2. HHAP-2 funding plans must state the specific gaps that will be addressed with these new funds and provide sufficient detail to ensure that any selected projects will effectively meet identified gaps. HCFC expects applicants to clearly understand and identify the intervention types requiring funding prior to initiating their local project selection processes.

Applicants must identify and describe each intervention type they intend to fund with their HHAP-2 grant and how much of their HHAP-2 funding they intend to focus on that intervention type. Applicants must also describe how investing in the requested interventions will meet the previously identified needs of their community.

Intervention Types are broken into six categories: (1) Outreach; (2) Interim Housing; (3) Rental Assistance; (4) Permanent Supportive and Service-Enriched Housing; (5) Diversion and Homelessness Prevention, and (6) Services.

Applicants should utilize the HHAP-2 [Application Guidance](#) document for detailed information on how these interventions can be implemented, how they work together, and how HCFC recommends prioritization and utilization of these interventions.

In addition to providing information on how the applicant intends to utilize their HHAP-2 funds on specific interventions, applicants must also outline the amounts they intend to allocate to the eligible uses that will support the interventions throughout the duration of the grant period.

To successfully complete this section of the application, applicants will need to provide the following:

1. Using the [Funding Plan Template \(Appendix B\)](#) and [Expenditure Plan Template \(Appendix C\)](#), provide detailed information for each of the intervention types and eligible uses being proposed for HHAP-2 funding. **(NOTE:** Specific project information for the intervention types identified will be requested at a later date once the local selection process has been completed.)
2. Describe how the applicant intends to prioritize funding towards local Project Roomkey permanent housing pathways. If an applicant does not intend to prioritize funding in this way, they must explain what other resources have been identified to meet this need locally to ensure that households staying at Project Roomkey sites move to permanent housing and do not return to unsheltered locations or congregate settings.

HHAP-2 Funding Plans Question 2 - Begin Answer

The San Mateo County Human Services Agency (HSA) Center on Homelessness (COH) is working intensively with Project Roomkey providers on strategies to assist Roomkey participants with identifying and moving into permanent housing. Roomkey participants are receiving housing-focused case management and other supportive services to help them develop a plan to return to permanent housing as quickly as possible. COH is using funds other than HHAP-2 funds to fund the housing services for Roomkey participants. COH is utilizing CDSS Roomkey and Rehousing Strategy funding to increase the intensity of the housing-focused supportive services. In addition, ESG-CV funds are being used to support rehousing efforts for people in Project Roomkey programs via two new large rapid rehousing programs that will serve some of the Roomkey participants with comprehensive rapid rehousing services, including intensive housing location services, temporary rental subsidies and case management focused on housing stabilization.

San Mateo County is also in the process of opening two Project Homekey programs (one permanent housing program and one interim housing/shelter) and another new shelter program in a hotel acquired with other funding. These additional housing and shelter programs will also provide additional paths to housing for some Roomkey participants. Given these other resources being used to support Roomkey participants housing plans, and given the need to also maintain other services for people experiencing homelessness who are not enrolled in Roomkey, COH is planning to continue utilizing other funding sources to support Roomkey participants, and to use HHAP-2 funds for services that serve other people experiencing homelessness.

HHAP-2 Funding Plans Question 2 - End Answer

3. Describe the activities budgeted for grant administration. In the applicant's response, describe the overall grant administration staffing plan to accomplish the applicant's goals and activities. Provide information on roles that will be responsible for ensuring the successful execution of HHAP funded projects.

HHAP-2 Funding Plans Question 3 - Begin Answer

The San Mateo County Human Services Agency (HSA) will implement programmatic and fiscal administrative activities to ensure successful execution of HHAP-2 funded programs.

Administrative activities include contract development, setting performance targets, contract execution and related fiscal activities, contract monitoring, coordination with and support to contracted homeless service providers, coordination with components of the homeless crisis response system (that are funded with other funding

sources), coordination with HMIS staff for reporting, tracking state updates/requirements, HHAP-2 reporting, processing contractor invoices and related accounting activities, and tracking expenditure data. In addition, given the rapidly changing local context related to COVID-19, the related economic challenges, and the changing landscape of other funding sources, there will also be continual review of the planned allocations of HHAP-2, with plans to submit change requests as needed as the local context of needs and resources changes over time.

HHAP-2 Funding Plans Question 3 - End Answer

Descriptions should include but are not limited to:

- a. The number of full-time employees (FTE) or percent of time per FTE that will be employed by the applicant dedicated to the execution of HHAP-2.

HHAP-2 Funding Plans Question 3a - Begin Answer

With the HHAP-2 administrative funds, HSA plans to employ a .15 FTE accountant who will conduct all fiscal administrative aspects of the HHAP-2 funds and contracts for services that include HHAP-2 funds, and .15 FTE Human Services Analyst who will work on the program administration (contract monitoring, reporting, etc.).

HHAP-2 Funding Plans Question 3a - End Answer

- b. Existing staff positions that will be leveraged to fulfill this need.

HHAP-2 Funding Plans Question 3b - Begin Answer

In addition to the staffing capacity listed above, HSA plans to utilize additional staff capacity (via leveraging) to complete the necessary program administrative work for HHAP-2 (planning and implementation of all program aspects of the grant and contracted services). Programmatic administrative work is planned to be conducted by the following staff: Human Services Analyst (estimated .35 FTE, for a total of .5 FTE), Management Analyst (estimated .1 FTE) and Human Services Manager (estimated .1 FTE).

HHAP-2 Funding Plans Question 3b - End Answer

4. In what ways the applicant's jurisdiction is leveraging the adult system to serve youth and in what ways the homelessness response system has been or will be adapted to youth; and how the applicant will use HHAP-2 funding to ensure youth can access services and that targeted spending meets their needs.

HHAP-2 Funding Plans Question 4 - Begin Answer

The San Mateo County Human Service Agency (HSA) Center on Homelessness (COH), in collaboration with community partners, including youth-specific provider agencies, uses strategies for increasing housing

and services for youth, including maximizing resources, ensuring that services are tailored to the specific strengths and needs of youth, prioritizing those who have highest needs, and providing housing first-oriented shelter and housing interventions. The goal of these strategies is to help youth secure permanent housing as rapidly as possible.

There are a number of youth-specific services for youth experiencing homelessness, including a shelter that provides shelter and housing-focused case management (funded by the County and other funding sources), and a permanent housing program, and a new rapid rehousing program that is tailored specifically to youth and operated by a provider with significant expertise serving youth. The rapid rehousing program (known as RRH for Youth) was started with HEAP funding and was the first youth-focused rapid rehousing program in the community.

The RRH for Youth program receives referrals through the County's Coordinated Entry System (CES) to ensure that there is a consistent process for accessing this resource and to ensure that youth with the highest housing needs are being served. COH conducted a CES focus group of youth who experienced homelessness to ensure youth input was incorporated into system design and service planning. Providers with significant experience providing youth-focused services have also provided input into the CES design and implementation. The homeless crisis response system and CES have been adapted to the unique service needs of youth experiencing homelessness in San Mateo County. The CES evaluation found that for youth, CES is achieving the primary objectives set forth by HSA and recommend that CES proceed with its current administration and operational practices. The evaluation recommended bolstering diversion assistance systemwide as a potential area for future refinement. COH has increased CES and diversion staffing resources to expand capacity, increased prevention and diversion programs via Homeless Emergency Assistance Program (HEAP) funding and continues to work with providers to explore enhancement to how diversion is provided to continually refine and improve CES for youth.

Young adults experiencing homelessness can also access adult shelters and services as well. Both youth-specific and adult homeless services are accessed via CES, so youth seeking services countywide are assessed for both youth-specific and also general homeless services.

HHAP-2 funding will be used to ensure that youth experiencing homelessness in San Mateo County can access services that meet their needs. The RRH for Youth program that was begun with HEAP funds will continue with funding from HHAP-2. The RRH for Youth program will provide rapid rehousing services tailored to serve transition-aged youth and support youth in quickly exiting homelessness and stabilizing in permanent housing. Services are intensive and include short- to medium-term financial assistance/rental subsidies, comprehensive housing identification services, and case management services. The services are provided in a developmentally appropriate manner for transition-aged

youth and is tailored to the individual needs, strengths, and developmental needs of each participant.

HHAP-2 Funding Plans Question 4 - End Answer

5. Describe how the applicant will incorporate meaningful collaboration with individuals that have lived experience being homeless throughout funding planning, design, implementation, and evaluation.

HHAP-2 Funding Plans Question 5 - Begin Answer

The San Mateo County Human Service Agency (HSA) Center on Homelessness (COH) and the Continuum of Care (CoC) Steering Committee have a strong commitment to ensuring the meaningful involvement of individuals with lived experience of homelessness in the design, implementation and evaluation of the homeless crisis response system. There is a dedicated seat for a person with lived experience on the CoC Steering Committee, and many of our member organizations similarly have representation of people with lived experience on their agency boards. In 2020, COH conducted a survey of CoC agencies to find out what approaches they take to involving people with lived experience and learned that the majority conduct regular participant surveys and offer a range of informal avenues for input such as through office hours, house meetings, suggestion boxes and other approaches. In 2021, COH is intensifying efforts with homeless service providers to involve people who are currently experiencing homelessness or who have past experiences of homelessness in the evaluation, design and operation of our homelessness response system. Centering the experiences of people with lived expertise will help ensure our systems are more equitable, person-centered, trauma-informed and responsive to what people who interact with the system know that they need. COH introduced this conversation with a presentation to the CoC Steering Committee at its October 2020 meeting on best practices that other communities have used to create both informal and formal structures for meaningful and sustained involvement. As a next step, COH is developing an input process for current and former emergency shelter residents to make recommendations about the design and operation of the emergency shelter system and to help shape approaches to standing up new shelters.

HHAP-2 Funding Plans Question 5 - End Answer

4. HHAP-2 Goals

Creating performance targets that can be clearly measured every year ensures a commitment to locally shared goals. Utilizing the local needs assessment, applicants must identify the areas of impact to be targeted by HHAP funds in Section 3: HHAP-2 Funding Plans, and in this section must present specific and measurable goals for those investment areas. These goals should inform how applicants design HHAP programming and should be stated in the local selection process funding announcements and subcontracts so that local applicants and the selected subrecipients understand program expectations.

HHAP Programmatic Goals

HHAP statute mandates that applicants set goals related to the total number of individuals served and, of those served, the number who will be successfully placed in permanent housing due to HHAP-2 investments.

For interventions funded with HHAP, applicants must show how their jurisdiction plans to use their HHAP investment to meet statutorily-required goals by providing the following in the table below: (1) number of individuals that *currently* need this intervention; (2) number of households expected to be served, annually and over the entire grant period; and (3) number of households expected to be placed into permanent housing, annually and over entire grant period.

Note: identified need below should be the same as the numbers indicated in Section 1.

Table – Statutory Goals by Intervention Type – Permanent Supportive and Service-Enriched Housing

	FY 21/22	FY 22/23	FY 23/24	FY 24/25	FY 25/26	Total #
Total # of individuals that <i>currently</i> need this intervention	1474					
# of individuals expected to be served by HHAP-2	0	0	0	0	0	0
# of individuals expected to be placed into permanent housing through HHAP-2	0	0	0	0	0	0

Table – Statutory Goals by Intervention Type – Rental Assistance

	FY 21/22	FY 22/23	FY 23/24	FY 24/25	FY 25/26	Total #
Total # of individuals that <i>currently</i> need this intervention	1430					
# of individuals to be served	0	0	5	1	0	6

# of individuals to be placed into permanent housing	0	0	5	1	0	6
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Table – Statutory Goals by Intervention Type – Interim Housing

	FY 21/22	FY 22/23	FY 23/24	FY 24/25	FY 25/26	Total #
Total # of individuals that <i>currently</i> need this intervention	1167					
# of individuals to be served	50	50	60	60	0	220
# of individuals to be placed into permanent housing	0	0	0	0	0	0

Table – Statutory Goals by Intervention Type – Diversion and Homelessness Prevention

	FY 21/22	FY 22/23	FY 23/24	FY 24/25	FY 25/26	Total #
Total # of individuals that <i>currently</i> need <i>equity</i> this intervention	1640					
# of individuals to be served	0	30	40	0	0	70
# of individuals to be placed into permanent housing	0	3	4	0	0	7

Table – Statutory Goals by Intervention Type – Outreach

	FY 21/22	FY 22/23	FY 23/24	FY 24/25	FY 25/26	Total #
Total # of individuals that <i>currently</i> need this intervention	901					
# of individuals to be served	0	215	0	0	0	215
# of individuals to be placed into permanent housing	0	6	0	0	0	6

Table – Statutory Goals by Intervention Type – Services

	FY 21/22	FY 22/23	FY 23/24	FY 24/25	FY 25/26	Total #
# of individuals to be served	0	0	18	0	0	18
# of individuals to be placed into permanent housing	0	0	14	0	0	14

In addition to setting clear goals on numbers served and numbers moved into permanent housing, applicants must also provide the following:

1. Any additional systemwide goals the applicant's jurisdiction and/or region has identified and the metrics used to evaluate progress towards those goals.

HHAP-2 Goal Question 1 - Begin Answer

In 2016, the San Mateo County Human Services Agency (HSA) Center on Homelessness (COH) published Ending Homelessness in San Mateo County, a strategic plan that established new approaches to the framework for organizing the County's response to homelessness. The plan reflects the Board of Supervisors' commitment to reach a functional zero levels of homelessness through a systems improvement effort combining national best practices with San Mateo County's local context. The Plan was developed through a broad-based community process informed by the analysis of our local data.

The five goals set forth in the plan are to:

1. Create a housing crisis resolution system, including ensuring a housing first approach is used throughout the system, implementing Diversion, implementing Coordinated Entry System, expanding rapid rehousing, right sizing interim housing, and maximizing permanent supportive housing, and using data for quality improvement
2. End Veteran homelessness by 2017
3. End family homelessness by 2020
4. End youth homelessness by 2020
5. Reduce institutional discharge into homelessness

The primary measure used to assess progress towards these goals is the decrease in the numbers of people experiencing homelessness. Over the past five years, homeless service providers, COH and many community partners have made great strides and achieved many accomplishments in the efforts to end homelessness. However, the community has also faced significant challenges – rising income inequality, a housing unaffordability crisis, and the COVID-19 pandemic, which have all impeded full implementation of the vision set out in the plan and have created new challenges such as the surge in number of tenants who are at risk of eviction and homelessness due to the current economic crisis and high unemployment. As 2021 begins, there are still many people in the community experiencing the trauma of homelessness. However, in implementing the strategies outlined in the plan, the community has started down the road towards a more effective homeless crisis response system. Thousands of people have secured shelter, housing, and essential services through these efforts. The accomplishments and the lessons learned will inform work moving forward, including an updated strategic plan, to be developed this year, that will incorporate new goals and measures, including increasing focus on racial equity, collaboration with

people with lived experience, responding to the challenges brought on by COVID-19, and reducing the number of people experiencing homelessness.

HHAP-2 Goals Question 1 - End Answer

2. An update on systemwide goals identified in HHAP-1 and explanation of any goal modifications made in response to changing needs.

HHAP-2 Goal Question 1 - Begin Answer

The County and CoC allocation of HHAP-1 funding totals approximately \$3.4 million and has been planned to support the following activities: diversion for people exiting institutions, outreach, housing voucher navigation, shelter operations, rapid rehousing, and rapid rehousing for youth. HHAP-1 funding is planned to begin to be used in FY21-22, after HEAP ends.

Given the rapidly changing local needs, related to COVID-19, the related economic challenges, and the changing landscape of other funding sources, there will be a review of the planned allocations of HHAP-1, and change requests will be submitted as needed based on the local context of needs and resources and HHAP-1 priorities. HHAP-1 goals will be modified as appropriate.

HHAP-2 Goals Question 1 - End Answer

3. At least one clear, measurable performance goal related to how HHAP-2 funding will address racial disparities identified in the jurisdiction's homelessness response system.

HHAP-2 Goal Question 1 - Begin Answer

Section 1 and Section 6 provide data that show racial disparities in access to services when compared with those who are experiencing homelessness as well those who try to access the system through coordinated entry. A large disparity was seen in the rate of permanent housing exit from Outreach for Latinx people. Specifically, people identifying as Latinx make up 26% of the population served in outreach, but only 13% of those who exit to permanent housing from Outreach. In contrast, non-Latinx people constitute 73% of those served in Outreach but represent 85% of the exits to permanent housing from Outreach. By dedicating funding to providing more homeless outreach (street outreach and outreach to those living in vehicles/RVs), we would like to increase the permanent housing outcomes of the Latinx community receiving Outreach services such that Latinx people constitute the same percentage of exits as they represent in Outreach clients, to within 3 percentage points.

HHAP-2 Goals Question 1 - End Answer

4. At least one clear, measurable, youth-specific performance goal related to HHAP-2 investments, including an explanation of how the applicant's jurisdiction accounts for the unique service needs of youth when determining how to set performance targets for youth set-aside funding interventions.

HHAP-2 Goal Question 1 - Begin Answer

The youth-specific program planned to be funded with HHAP-2 is a Rapid Re-housing (RRH) program with a target population of transition age youth (18-24) experiencing homelessness.

Planned measurable youth-specific performance goals related to HHAP-2 investments include the following.

- 70% Percent of youth served will exit to permanent housing.

COH has identified the performance measure and determined the target for the performance measure based on consideration for the unique service needs of youth. COH reviewed existing data and collaborated with the youth-specific service provider to determine a reasonable target for the performance measure. The unique service needs of youth that are taken into consideration include limited/no rental history, credit, income, experience, and/or education, etc. The performance measure also takes into account other stigmas or barriers that transition age youth may face as they work towards permanent housing.

HHAP-2 Goals Question 1 - End Answer

5. Local Project Selection Process

Applicants may choose (though they are not required) to contract with local nonprofits and service providers to administer the services detailed in their HHAP-2 Funding Plan. When contracting for services, applicants shall select qualified service providers that provide services which match the needs of the local population of people experiencing homelessness and which are HHAP-eligible activities that are in line with the applicant's HHAP-2 Funding Plan.

HCFC encourages applicants to consider how these funds are accessible to smaller and non-traditional organizations that have historically served communities of color but may not have previously participated formally in the CoC or been a part of the homeless provider community.

To successfully complete this section of the application, applicants will need to provide the following:

1. An explanation of how HHAP-2 funds will be distributed and whether a local project selection process will be utilized to select subcontractors.

Local Project Selection Process Question 1 - Begin Answer

The San Mateo County Human Services Agency (HSA) Center on Homelessness (COH) administers homeless service programs by contracting with community-based providers who operate the programs, under contract with the County/COH. COH conducts Requests for Proposals or other applicable procurement processes to share information about potential new programs, and to select the most effective and efficient agency to contract with to provide the specified services. The planned programs to be funded with HHAP-2 are programs that have already been implemented with previous one-time funding and will be continued for additional years with HHAP-2 funding. Prior to each program/contract being implemented, a procurement and selection process was completed to select providers/contractors, so there is not a need at this time to conduct another procurement process, as the previous procurement process is still applicable.

If new services are planned with HHAP-2 based on changing needs and priorities, an applicable procurement process will be conducted to select contractors. Also, in future years, there will be a new procurement process conducted to select an agency to contract with for the services and a new contract will be established; generally this occurs three to five years after contract execution, but it could occur sooner as needed. This process ensures that agencies have opportunities over time to submit proposals and ensures that the County is able to select contractors on an ongoing basis that can provide the most effective and efficient services.

Local Project Selection Process Question 1 - End Answer

Will subcontractors be utilized? No

- a. If the applicant *is not utilizing* a local selection process, please include the following in the explanation:
 - i. Description of why this is the best funding plan for the community; and

Local Project Selection Process Question 1a.i. - Begin Answer

The San Mateo County Human Services Agency (HSA) Center on Homelessness (COH) works collaboratively with and provides funding to a large and diverse group of homeless service providers who deliver high quality and effective programs and services to our community. All homeless service providers enter data on all clients into HMIS (other than programs operated by the local DV survivor services agency), so providers can view basic information about any other services that are serving a client, which increases collaboration and prevents duplicative services. Also, all shelter, rapid rehousing and permanent supportive housing programs receive referrals for their program via the Coordinated Entry System, which ensures consistent referral and prioritization processes and ensures that people with the highest needs are connected to the most appropriate resources available. In addition, systemwide collaboration among providers occurs in several different ways. There are several ongoing forums for providers to come together with County staff to share information, identify emerging system issues and strategies and identify solutions. These include the Continuum of Care Steering Committee, System Performance Subcommittee, Homeless Service Providers work group, Core Service Agency group, and others. Providers also work together informally to coordinate their efforts and ensure the services they are delivering are not overlapping or duplicative. COH uses our RFP processes to help ensure the programs we are funding are not duplicative by including questions in all our proposals about how respondents intend to coordinate with other providers in the region, leverage available resources, and ensure that the programs for which they are requesting funding to not duplicate services that already exist.

Local Project Selection Process Question 1a.i. - End Answer

- ii. Description of how applicants will ensure equitable access to services funded.

Local Project Selection Process Question 1a.i.i. - Begin Answer

Currently, the planned programs to be funded with HHAP-2 are programs that have already been implemented with previous one-time funding and will be continued for

additional years with HHAP-2 funding. Prior to each program/contract being implemented, a procurement and selection process was completed to select providers/contractors, so there is not a need at this time to conduct another procurement process, as the previous procurement process is still applicable.

Local Project Selection Process Question 1a.i.i. - End Answer

- b. If the applicant is *utilizing* a local selection process, please include the following in the explanation:
- i. What is the process and timeline for project selection?

Local Project Selection Process Question 1b.i. - Begin Answer

If new services are planned with HHAP-2 based on changing needs and priorities, an applicable procurement process will be conducted to select contractors. Also, in future years, there will be a new procurement process conducted to select an agency to contract with for the services and a new contract will be established; generally this occurs three to five years after contract execution, but it could occur sooner as needed. This process ensures that agencies have opportunities over time to submit proposals and ensures that the County is able to select contractors on an ongoing basis that can provide the most effective and efficient services.

The San Mateo County Human Services Agency (HSA) Center on Homelessness (COH) continually assesses emerging needs and gaps in the homeless crisis response system based on system data, feedback from stakeholders, and in consultation with service providers, other County programs and other partners. As needs change over the HHAP-2 spending timeframe, COH may shift HHAP funding plans to best meet the community's needs. COH has made a strong commitment to decreasing racial and ethnic disparities and to increasing the ways that equity is included in the planning and coordination of the homeless crisis response system. COH plans to work on increasing the work around equity and partnering with people with lived experience into all aspects of system planning, including selection of contracted providers.

Local Project Selection Process Question 1b.i. - End Answer

- ii. How will the applicant encourage new partners to participate?

Local Project Selection Process Question 1b.i.i. - Begin Answer

Local Project Selection Process Question 1b.i.i. - End Answer

- iii. How will people with lived experience of homelessness, including youth with lived experience, have meaningful and purposeful opportunities to shape the selection process and funding decisions?

Local Project Selection Process Question 1b.i.i.i. - Begin Answer

Local Project Selection Process Question 1b.i.i.i. - End Answer

- iv. How will the applicant promote equity and ensure underrepresented communities can be competitive applicants for funding?

Local Project Selection Process Question b.i.v. - Begin Answer

Local Project Selection Process Question b.i.v. - End Answer

- 2. Describe how systemwide collaboration would occur among homelessness service providers and other social safety net providers. How do these collaborative efforts help minimize or avoid the duplication of service and effort?

Local Project Selection Process Question 2 - Begin Answer

Local Project Selection Process Question 2 - End Answer

In addition to the narrative questions above, check all box(s) that apply to the applicant's community:

Table – Local Project Selection Process Assessment

LOCAL PROJECT SELECTION PROCESS ASSESSMENT (check all that apply)
<p>Local Project Selection Assessment Statement: The process will clearly define for potential subcontractors which types of projects will be prioritized for funding and which needs identified in the needs/gaps assessment are intended to be met by funding such projects. Local Project Selection Assessment Response: Yes</p>
<p>Local Project Selection Assessment Statement: The process will prioritize programs that address the disproportionate impacts that homelessness and COVID-19 have on communities of color, particularly Black, Latinx, Asian, Pacific Islander, Native and Indigenous communities. Local Project Selection Assessment Response: No</p>
<p>Local Project Selection Assessment Statement: The process will remove barriers to competitive participation by applicants representing marginalized communities. Local Project Selection Assessment Response: Yes</p>
<p>Local Project Selection Assessment Statement: The process will use objective criteria to evaluate projects for funding. Local Project Selection Assessment Response: Yes</p>
<p>Local Project Selection Assessment Statement: The objective criteria used to evaluate projects will include data on past performance related to the proposed activity (for example, an existing rapid rehousing provider applies to provide rapid rehousing services with HHAP funds and provides HMIS data to show a history of positive outcomes) Local Project Selection Assessment Response: Yes</p>

Local Project Selection Assessment Statement: The objective criteria used to evaluate projects will allow applicants applying to perform services not previously performed by their organization, to provide other data or outcome results to support their competency to perform the proposed activity.

Local Project Selection Assessment Response: **Yes**

Local Project Selection Assessment Statement: The process will have provisions to allow for innovation, while balancing the need for data and performance-based decision-making.

Local Project Selection Assessment Response: **Yes**

Local Project Selection Assessment Statement: The process will be posted publicly on a platform that is accessible to the public.

Local Project Selection Assessment Response: **Yes**

Local Project Selection Assessment Statement: The process will consider the severity of needs and vulnerabilities of the proposed target population in its objective criteria – and aligns its prioritization of these needs with the needs identified through the community needs assessment process.

Local Project Selection Assessment Response: **Yes**

Local Project Selection Assessment Statement: The process will avoid conflict of interest.

Local Project Selection Assessment Response: **Yes**

Local Project Selection Assessment Statement: The process will only fund programs that follow a Housing First approach.

Local Project Selection Assessment Response: **Yes**

Local Project Selection Assessment Statement: The process will include people with lived experience to have meaningful and purposeful opportunities to inform and shape all levels of planning and implementation.

Local Project Selection Assessment Response: **No**

6. Racial Equity Efforts

HHAP-2 applicants should prioritize the advancement of racial equity at every level of the homelessness response system. Applicants must be actively involved in their homelessness response systems, facilitating partnerships among service organizations, and promoting racial equity practices. Applicants must respond to disproportionality in access to services, service provision, and outcomes. Applicants cannot simply rely on delivering a standardization of services to address equity. Applicants have the responsibility to examine their data to ensure all eligible persons receive equitable services, support, and are served with dignity, respect, and compassion regardless of circumstances, ability, or identity.

HCFC encourages applicants to consider how these funds are accessible to smaller and non-traditional organizations that have historically served communities of color but may not have previously participated formally in the CoC or been a part of the homeless provider community, and how these funds would address the organizational capacity of organizations that are led by Black, Latinx, Asian, Pacific Islander, and Native and Indigenous people that support the goal of reducing and ending homelessness.

To successfully complete this section of the application, applicants will need to provide the following:

1. Using the [Racial Demographic Data Worksheet \(Appendix D\)](#), please provide the Continuum of Care Outcomes by Race and Ethnicity.
2. Describe how the local homelessness response system or projects the applicant is planning use policy and practices to ensure equal access and non-discrimination when serving prospective and new program participants.

Racial Equity Efforts Question 2 - Begin Answer

The San Mateo County Human Services Agency (HSA) Center on Homelessness (COH) and the San Mateo County Continuum of Care (CoC) are committed to ensuring equal access and non-discrimination in the homelessness response system. The CoC's governance charter states that all homeless system providers that receive federal CoC and or ESG funds, or who are under contract with the HSA, shall affirmatively market their housing and supportive services to eligible persons regardless of race, color, religion, sex, national origin, disability, familial status, actual or perceived sexual orientation, gender identity, or marital status. In addition, the policy states that no person who falls under a protected class listed under the Fair Housing Act and 24 CFR 5.105(a)(2) shall be denied services.

In November 2020, the COH introduced a new analytic tool that all providers can use to understand the race and ethnicity of people who access their

programs and their program outcomes by race and ethnicity. This tool provides a simple way for providers to upload their own program data and then see how it compares to countywide benchmarks. Moving forward, COH will work individually with each organization to review their data and explore whether there is any evidence of disparities in access or in outcomes. The CoC's Coordinated Entry System (CES) prioritization policy and process is designed to be fair and non-discriminatory. Prioritization criteria for services are designed to be objective and focus on concrete housing barriers and vulnerability factors, providing equal access for all persons. In addition, HSA requires that all programs that receive referrals from the CoC's CES comply with Fair Housing Act and 24 CFR 5.105 (a)(2) standards. Through HomeBase, the CoC's training and technical assistance provider, annual trainings are administered that address anti-discrimination topics as pertaining to homeless services programs and to those experiencing homelessness. Trainings are offered to all providers within the CoC. A recent training on Supporting LGBTQ+ Clients covered topics including the Equal Access Rule and creating LGBTQ+ inclusive environments and addressed discrimination standards in 24 CFR 5.105 (a)(2). Additionally, the CoC held a series of trainings that addressed antidiscrimination standards in the Fair Housing Act; the "Tenants' Rights" training covered the topics of the eviction process, reasonable accommodations for persons with disabilities, and landlord-tenant mediation. The CoC uses feedback from the homeless services providers who attend these trainings to create future trainings that address other areas of discrimination.

Racial Equity Efforts Question 2 - End Answer

3. How does the applicant's grant making process and/or funding decisions include prioritization of programs that are addressing the disproportionate impacts that homelessness and COVID-19 have on communities of color, particularly Black, Latinx, Asian, Pacific Islander and Indigenous communities?

Racial Equity Efforts Question 3 - Begin Answer

Over the past year, the Center on Homelessness (COH) has increasingly integrated consideration about disproportional impacts of homelessness and COVID-19 on communities of color into our thinking about grant-making and funding decisions. In deciding how best to allocate our ESG-CV funds, COH conducted an analysis of the racial composition of people living in non-congregate shelter compared to people in congregate shelter before deciding how to prioritize use of the ESG-CV funding for rapid rehousing. Since the people living in non-congregate shelter were slightly less likely to be people of color, it was decided that allocating all the ESG-CV RRH funds for non-congregate shelter residents would risk creating a racial disparity in access to RRH resources. As a result, the ESG-CV RRH funds are also being made available to people in congregate shelter and who are unsheltered.

Racial Equity Efforts Question 3 - End Answer

4. How are the voices of Black, Latinx, Asian, Pacific Islander and Indigenous communities being developed as central in creating effective approaches to reducing and ending homelessness?

Racial Equity Efforts Question 4 - Begin Answer

To advance racial equity throughout the homelessness response system, the Center on Homelessness has convened a racial equity working group to examine data from a variety of sources, including from HMIS, the Coordinated Entry System and our Core Service Agencies (safety net programs) to pinpoint where there is evidence of disparities in access to programs and services or where our programs may be yielding different results for people of color and indigenous people compared to White people. We have begun sharing these results with our provider partners to begin to identify strategies to address disparities, such as considering whether our marketing and outreach strategies and materials are reaching communities most impacted by homelessness and whether adjustments are needed, such as increasing the availability of materials translated into other languages, onboarding more bilingual staff or creating more robust training. These efforts are also being undertaken at the Countywide level, with the Board of Supervisors recently voting to create an Office of Equity and Social Justice located in the County Manager's Office.

Racial Equity Efforts Question 4 - End Answer

5. Does the applicant have a strategy to expand the reach of funding to underserved and marginalized communities and non-traditional providers who can reach and serve disproportionately impacted communities? If so, please describe.

Racial Equity Efforts Question 5 - Begin Answer

The San Mateo County Human Services Agency (HSA) Center on Homelessness (COH) and the Continuum of Care (CoC) Steering Committee are very committed to intentionally connecting with non-traditional, grassroots providers and organizations based in underserved and marginalized communities. The CoC Steering Committee includes dedicated seats for service providers, community and faith-based organizations. The Steering Committee conducts outreach to smaller, grassroots organizations located in communities of color that provide services to people experiencing homelessness or who have housing instability and encourages them to join the committee. Retraining the Village, a grassroots organization providing services and housing to people experiencing homelessness in East Palo Alto recently joined the Committee. The majority of East Palo Alto residents are African-American and Latinx and this community has significantly higher levels of poverty compared to other communities in San Mateo County.

HSA has very open processes for all homelessness response system funding, with RFPs widely advertised through a range of mediums (email blasts and posting on the Public Purchase website). RFPs are structured to encourage organizations that have not previously received funding from the homelessness response

system to apply. HSA provides funding to the Core Service Agency network, a group of eight safety net organizations distributed throughout the geography of San Mateo County and that receive funding from HSA for homelessness prevention. Each of the eight Cores has strong collaboratively relationships with the smaller, grassroots and faith-based organizations in their geographic catchment area and bring the perspective of those organizations to their interactions with the County and with the CoC. COH meets regularly with leadership from the Cores and through these contacts we can reach out to and communicate with non-traditional providers and those in underserved parts of the county, including the rural Coastside and East Palo Alto.

Racial Equity Efforts Question 5 - End Answer

6. Describe how the priority population(s) learn about and enter local homelessness programs, including marketing and communication strategies used.

Racial Equity Efforts Question 6 - Begin Answer

The Coordinated Entry System (CES) is the primary way that people experiencing homelessness learn about and enter homeless programs in San Mateo County. The CES covers the entire CoC geographic area and all populations (adults, families and youth). Access points are any of the eight Core Service Agencies, which are geographically dispersed to cover all regions of the CoC. The Homeless Outreach Team (HOT) is a designated access point for any household living outdoors who are not able or do not wish to go to a Core Service Agency. HOT coordinates with Coordinated Entry (CE) staff to ensure that any unsheltered person can access CE process steps in the field. The CES is widely marketed and available, including to people experiencing chronic homelessness, veterans, families with children, youth, survivors of domestic violence, and people with language barriers and physical or mental disabilities. Special outreach is conducted by the eight Core Service Agencies directly and through partnerships in their geographic areas to populations least likely to seek assistance. Outreach is conducted through partners such as law enforcement, mental health service providers, medical clinics, schools, city staff, community advocates, and others. HOT conducts outreach throughout the community, focusing on areas with high numbers of unsheltered people. HOT works with the County Health Department Street Medicine team to identify and serve medically vulnerable homeless individuals and connect them to shelter and housing via CES.

As an initial step, the CES conducts a diversion conversation with each household to determine if an immediate solution to their housing crisis can be identified. For households that cannot be diverted, the CES uses a locally designed assessment tool that collects information about length of time homeless, vulnerability, and barriers to housing. Households assessed as being high-need based on these factors are prioritized for a housing intervention. The CES prioritizes as many households as can be housed in a 90-day period, ensuring that prioritized households are assisted in a timely manner.

Racial Equity Efforts Question 6 - End Answer

7. How is the applicant making community project grants accessible to smaller organizations that have historically served communities of color, but may not have previously participated formally in the CoC or as a part of the "homeless provider" community?

Racial Equity Efforts Question 7 - Begin Answer

The San Mateo County Human Services Agency (HSA) Center on Homelessness (COH) funding processes are designed to be open and inclusive and to ensure that organizations that do not currently receive funding through any of the State and federal funding sources for homelessness response are not just eligible to apply but are actively encouraged. All RFPs and NOFA announcements are widely shared, including through posting on the COH website, distribution through email lists and posting on the Public Purchase website. Criteria for project selection are based on objective criteria and do not provide any preferences for currently or previously funded organizations. RFPs include language that encourages any interested organization to apply, whether they have a previous history of receiving funding through the homelessness response system. RFPs ask respondents to describe the target populations they serve and strong benefit in scoring is given to organizations and programs that serve underrepresented communities or communities where there are disproportional levels of homelessness.

Racial Equity Efforts Question 7 - End Answer

8. How does the applicant partner with organizations that are addressing racial equity in the housing and homelessness response system?

Racial Equity Efforts Question 8 - Begin Answer

The San Mateo County Board of Supervisors recently voted to create an Office of Equity and Social Justice located in the County Manager's Office. This office will be taking the lead on engaging and coordinating with the work of organizations in the community that work with underrepresented groups and that are striving to advance racial equity in housing and homelessness. The Continuum of Care (CoC) continues to partner with organizations that address housing discrimination and disparate housing impacts, including through offering trainings to homeless services providers that feature presenters from community legal organizations (most recently Legal Aid Society of San Mateo County and Project Sentinel) on topics including antidiscrimination standards in the Fair Housing Act; the "Tenants' Rights" training; reasonable accommodations for persons with disabilities; and landlord-tenant mediation. These agencies are available to serve clients of the homeless services system and members of the public. The CoC will continue to offer trainings on non-discrimination topics to homeless services providers annually in an effort to educate providers and connect them to services engaged in antidiscrimination work in the community.

Moreover, to advance racial equity throughout the homelessness response system, the Center on Homelessness (as the CoC Lead Agency) has convened a racial equity working group to examine data from a variety of sources, including from HMIS, Coordinated Entry and our Core Service Agencies (safety net programs). By using these data on any disparities in access to and outcomes of programs and services to generate suggestions and metrics for improving racial equity, the Center on Homelessness will engage service providers throughout the system in the work of ensuring that the homelessness response system is operating equitably at all points of engagement.

Racial Equity Efforts Question 8 - End Answer

9. How will the applicant ensure that racial disparities are addressed with this funding?

Racial Equity Efforts Question 9 - Begin Answer

All contracts executed using this HHAP-2 funding will ask respondents to describe the efforts they are making organizationally to advance racial equity and to attach their organizational racial equity plan if they have one. The San Mateo County Human Services Agency (HSA) Center on Homelessness (COH) will analyze HMIS data on clients served in each funded program and the outcomes of each program to identify whether there are any disparities in access or in results. If disparities are identified, COH will work with each funded provider to understand possible causes and develop solutions.

Racial Equity Efforts Question 9 - End Answer

In addition to the narrative questions above, check all boxes that apply to the applicant's community:

Table – Racial Equity Assessment

RACIAL EQUITY ASSESSMENT (check all that apply)	
Racial Equity Assessment Statement: We have a racial equity policy within the organization I work for.	Racial Equity Assessment Response: Implementing but could benefit from assistance
Racial Equity Assessment Statement: We collect racial, ethnic and linguistic data on clients and constituents outside of HMIS.	Racial Equity Assessment Response: Implemented
Racial Equity Assessment Statement: We provide language interpreter/translator services for people who speak languages other than English.	Racial Equity Assessment Response: Implemented
Racial Equity Assessment Statement: We collect data on service-user or constituent satisfaction with our organization regarding racial equity.	Racial Equity Assessment Response: Implementing but could benefit from assistance
Racial Equity Assessment Statement: We have formal partnerships with organizations of color.	Racial Equity Assessment Response: Implementing but could benefit from assistance
Racial Equity Assessment Statement: We allocate resources for engagement and outreach in communities of color.	Racial Equity Assessment Response: Implemented

Racial Equity Assessment Statement: Racial equity and cultural competency training are offered to employees within the applicant's organization.

Racial Equity Assessment Response: **Implemented**

Racial Equity Assessment Statement: We meet regularly with leaders from communities of color specifically to discuss racial equity within the homelessness system.

Racial Equity Assessment Response: **Planning to Implement**

Racial Equity Assessment Statement: We analyze to assess whether equitable access to new and existing shelter facilities is being provided to people of color, especially Black, Latinx, and Indigenous populations most impacted by homelessness, and examine data to determine if there are other disparities to be addressed, such as by age, ethnicity, disability, gender status, family composition, etc.

Racial Equity Assessment Response: **Implemented**

Racial Equity Assessment Statement: We have convened and actively engage with a lived experience board that represents the population served.

Racial Equity Assessment Response: **Planning to Implement**

Racial Equity Assessment Statement: We ensure strategies and communications efforts have broad geographic reach, including into rural areas and in support of Tribal communities.

Racial Equity Assessment Response: **Implemented**

Racial Equity Assessment Statement: Providers and front-line staff reflect the people they serve including the necessary language skills to serve sub-populations.

Racial Equity Assessment Response: **Planning to Implement**

Racial Equity Assessment Statement: We have access to data on racial/ethnic disparities to guide our planning and implementation of HHAP funding.

Racial Equity Assessment Response: **Implemented**

Racial Equity Assessment Statement: Our work includes performance measures to determine how well we are doing to address racial disparities.

Racial Equity Assessment Response: **Planning to Implement**

Racial Equity Assessment Statement: We have developed and implemented a plan to address racial disparities in the homelessness response system.

Racial Equity Assessment Response: **Implementing but could benefit from assistance**

Racial Equity Assessment Statement: We host or participate in trainings dedicated to improving equitable outcomes.

Racial Equity Assessment Response: **Implemented**

7. Regional Collaboration and Partnerships

HHAP program funds are intended to support regional coordination and expand local capacity to address homelessness. Demonstration of how jurisdictions have coordinated and will continue to coordinate with other jurisdictions is a critical factor of funding. With HHAP-1 funding, applicants were required to partner with other applicants to make collective funding decisions for their communities. HHAP-2 funding should increase and improve those partnership efforts.

To successfully complete this section of the application, applicants must provide the following:

1. Describe the process by which neighboring HHAP-funded jurisdictions are coordinating together to address homelessness, including funding collaboration and coordination, peer learning, and data sharing.

Regional Collaboration and Partnerships Question 1 - Begin Answer

This application represents a request for the combined HHAP-2 funds for both the County of San Mateo and the Continuum of Care CA-512 (Daly City/San Mateo County CoC), as the CoC redirected its HHAP-2 allocation to the County, so that the HHAP-2 allocation for the CoC and the County could be planned for in a more strategic and streamlined way. There are no HHAP-2 large cities within the County identified by the HHAP-2 allocations. Therefore, there are no other HHAP-funded jurisdictions in our region.

The San Mateo County Human Services Agency (HSA), Center on Homelessness (COH) represents both the County and also the San Mateo County CoC. COH is the lead within the County for homeless crisis response system planning and coordination (in close collaboration with the County Manager's Office, the Board of Supervisors, homeless service providers and other partners), manages contracts for homeless and homeless prevention services with service provider agencies, is the Lead Agency for the CoC, and is the lead HMIS agency. In close collaboration with County leadership, homeless service providers, and other stakeholders, COH developed and coordinates implementation of the community's Strategic Plan to End Homelessness, which was adopted in 2016 and is being updated in 2021 in close partnership and cities will be key partners and cities. For HHAP-2, the CoC has designated its allocation of funds to the County.

COH, along with the County Manager's Office and other County departments, works closely with cities throughout the County on topics related to the homeless crisis response system and affordable housing. Numerous cities are members of the HOPE IAC Committee, which includes elected officials and executive leadership from a broad array of stakeholder agencies who come together to discuss trends and challenges related to homelessness and affordable housing. The County also collaborates closely

with cities on affordable housing planning and Home for All, a coordinated effort to increase the availability and affordability of housing throughout the community. COH and homeless outreach service providers partner closely with cities throughout the county on outreach services and planning. Each of the county's four entitlement cities have seats on the CoC Steering Committee which oversees CoC funding. Cities also have seats on the county's Housing and Community Development Committee (HCDC) which makes recommendations relating to allocation of resources for affordable housing, including HOME and CDBG funds.

Regional Collaboration and Partnerships Question 1 - End Answer

2. Describe the ways HCFC funding plans are coordinated with regional partners that are also receiving HCFC funding. If there are changes to the funding plans, how are partners informed of these changes?

Regional Collaboration and Partnerships Question 2 - Begin Answer

There are no other partners receiving HCFC funding in the jurisdiction of San Mateo County. HEAP, HHAP-1 and HHAP-2 funds for both the County of San Mateo and CoC CA-512 (Daly City/San Mateo County CoC) are administered by the County of San Mateo Human Services Agency Center on Homelessness. As described in the previous question, there is close collaboration among the County, cities, and community-based partners.

Regional Collaboration and Partnerships Question 2 - End Answer

3. Using the experience with HHAP-1 planning, describe successes that have come out of regional coordination and partnering efforts. Also, describe any barriers the applicant has experienced in working with regional partners. Explain any strategies identified that have contributed to the address these barriers.

Regional Collaboration and Partnerships Question 3 - Begin Answer

Collaborative partnerships with cities and County agencies are critical to the work of planning and coordination of the homeless crisis response system and the overall work to reach a functional zero level of homelessness. As described in the previous questions, there is close collaboration among the County, cities, and community-based partners in planning, assessment of gaps and emerging challenges, funding planning, and coordination of services. In HEAP, HHAP-1, and HHAP-2 planning, the County has received feedback from cities regarding needs, emerging issues, and challenges. One example is the growing need for outreach services and flexible housing solutions for households living in recreational vehicles (RVs). Cities have indicated that this is a significant emerging need, which has also been shown in the data. The 2019 Point-in-Time homeless count found a 127% increase in

households living in RVs compared to the 2017 Point-In-Time count. Based on those trends, via HEAP, HHAP-1 and HHAP-2, additional homeless outreach capacity has been added, with a focus on people who are living in RVs and other unsheltered situations.

Regional Collaboration and Partnerships Question 3 - End Answer

4. How will HHAP-2 funding support and scale current partnerships?

Regional Collaboration and Partnerships Question 4 - Begin Answer

The San Mateo County Human Services Agency (HSA) Center on Homelessness (COH) and Continuum of Care (CoC) are intending to allocate HHAP-2 funding to fill urgent system needs, including expanding mobile outreach with a focus on connecting people who are unsheltered to shelter and housing; diversion/problem-solving for people leaving institutions to prevent discharge into homelessness; housing location services; and rapid rehousing for youth. COH already has existing partnerships with many organizations providing these services throughout the county and we anticipate that the new round of HHAP-2 will allow us to expand into contracts with new partners and/or to build and scale relationships with existing contractors.

Regional Collaboration and Partnerships Question 4 - End Answer

5. Describe applicant's share of the regional need as well as the share of the regional need from partnering jurisdictions (CoC, County, Large City). Describe the methodology used for determining the share of the regional need.

Regional Collaboration and Partnerships Question 5 - Begin Answer

This application represents a request for the combined HHAP-2 funds for both the County of San Mateo and the Continuum of Care CA-512 (Daly City/San Mateo County CoC), as the CoC redirected its HHAP-2 allocation to the County, so that the HHAP-2 allocation for the CoC and the County could be planned for in a more strategic and streamlined way. There are no HHAP-2 large cities within the County identified by the HHAP-2 allocations. Therefore, this application represents 100% share of the regional need.

Regional Collaboration and Partnerships Question 5 - End Answer

6. Describe how HHAP-2 funds will be integrated into the current regional strategic plan to address homelessness. Has the region's strategy for use of HHAP funding changed since HHAP-1?

Regional Collaboration and Partnerships Question 6 - Begin Answer

In 2016, the San Mateo County Human Services Agency (HSA) published Ending Homelessness in San Mateo County, a five-year framework for

organizing the County's response to homelessness. The Plan reflects the Board of Supervisors' commitment to reach functionally zero homelessness by 2020 through a systems improvement effort combining national best practices with San Mateo County's local context. The Plan was developed through a broad-based community process informed by the analysis of our local data. The overarching strategy articulated in the Plan is to develop a homelessness response system that provides a pathway to housing for each person experiencing homelessness. Elements of this system include: solutions-oriented mobile outreach, housing-focused shelter, rapid rehousing and permanent supportive housing and a Coordinated Entry System designed to prioritize those with the highest needs for available resources. The existing Plan will be updated in 2021-2022 and may include some new goals and strategies but will retain the same orientation towards system development and implementing interventions that provide pathways to housing. The planned investment of HHAP-2 funding (mobile outreach, housing navigation, diversion/problem solving, and rapid rehousing for youth) are all strongly aligned with the existing Plan and expected priorities in the updated strategic plan.

The HSA Center on Homelessness (COH) plans to invest HHAP-2 funding in a very similar set of interventions as for HHAP-1: housing locator services and rapid rehousing, and temporary shelter operations. The only changes since HHAP-1 are that the community has identified a need for expanded mobile outreach, particularly given the ongoing COVID-19 pandemic and the need to reach people living in unsheltered locations and ensure they have access to shelter and housing to the maximum extent possible.

Regional Collaboration and Partnerships Question 6 - End Answer

7. When spending plans need to be adjusted in response to changing needs in the community, how are collaborative partners involved in those decisions?

Regional Collaboration and Partnerships Question 7 - Begin Answer

The San Mateo County Human Services Agency Center on Homelessness (COH) consults with the CoC Steering Committee on priorities for expenditure of the CoC's allocation of HEAP and HHAP, as well as for the annual HUD CoC funding competition. When changes are needed to expenditure plans, the COH staff will confer with the provider agencies involved and develop a mutual agreement about shifting funding if needed. For example, if a particular rapid rehousing program has unused funding for rental assistance, the COH might work collaboratively to shift funding to rapid rehousing provider or reprogram the funding to another eligible use in consultation with the contracted agency.

Regional Collaboration and Partnerships Question 7 - End Answer

8. Has a youth-specific strategy been identified within the applicant's region? If so, please describe. If not, why not?

Regional Collaboration and Partnerships Question 8 - Begin Answer

The San Mateo County Human Services Agency (HSA) Center on Homelessness (COH) implements youth-specific strategies to serve youth experiencing homelessness in San Mateo County by providing an array of services specifically focused on youth (shelter, rapid rehousing, and permanent housing support), and by providing access to adult services for transition-aged youth who prefer to be served by general adult programs. A key component of this strategy is a HEAP and HHAP funded Rapid Rehousing (RRH) program with a target population of transition age youth (18-24) experiencing homelessness (RRH for Youth).

The RRH for Youth program provides RRH services tailored to serve transition-aged youth and support youth in quickly exiting homelessness and stabilizing in permanent housing. The RRH for Youth program receives referrals through the County's Coordinated Entry System (CES) to ensure consistent access processes and to prioritize serving youth with the highest housing needs. Services are intensive and include short- to medium-term financial assistance/rental subsidies, comprehensive housing identification services, and case management services. The RRH for Youth program provides youth with assistance searching for/locating/moving into housing, financial assistance in the form of rental subsidies, security deposits, and other move-in related costs, and support around building a housing plan that is centered on goals related to promoting self-sufficiency and housing permanency.

Regional Collaboration and Partnerships Question 8 - End Answer

9. Describe how youth-specific local partners are involved in making regional planning or spending decisions.

Regional Collaboration and Partnerships Question 9 - Begin Answer

The San Mateo County Human Services Agency (HSA) Center on Homelessness (COH) collaborates with safety net and homeless service providers throughout the County on topics related to homeless services, homelessness prevention, and affordable housing, including youth-specific local partners. COH will continue to collaborate with youth-specific local partners and other partners in regional planning and spending decisions. COH, in collaboration with youth-specific partners, utilizes strategies for increasing housing and services for youth, including maximizing resources, ensuring that services are tailored to the specific needs of youth, targeting and prioritizing those with highest needs, and providing housing first-oriented services. The goal of these strategies is to help youth secure permanent housing as rapidly as possible.

COH collaborates with local providers who operate youth-specific programs to ensure that services meet the needs of youth experiencing homelessness. COH works closely with and receives guidance from youth-focused service providers on ensuring that services are available to, appropriate for, and designed with input from youth. One of the youth-focused service providers trained the community's Coordinated Entry/Diversion Specialists on strategies to engage and problem solve with youth to identify housing solutions. In addition, COH conducted a Coordinated Entry System (CES) evaluation focus group of youth who experienced homelessness to ensure youth input was incorporated into system design and service planning. COH is continuing its strong partnerships and collaborative efforts with youth services providers on system and program planning.

Regional Collaboration and Partnerships Question 9 - End Answer

8. Housing First Assessment

Housing First-oriented programs are low or no barrier and client-centered, emphasizing client-choice. Housing is not viewed as a reward or incentive for achieving specific goals or participating in a specific program, but as necessary to help a family or individual stabilize and meaningfully access services, which are offered as needed on a voluntary basis. In practice, this means that programs connect participants to permanent housing as quickly as possible with few to no preconditions, behavioral contingencies, or other barriers at enrollment or throughout the program.

Health and Safety Code Section 50220.5(g) mandates that all recipients of state homelessness funding shall comply with Housing First as provided in Chapter 6.5 (commencing with Section 8255) of Division 8 of the Welfare and Institutions Code.

To successfully complete this section of the application, applicants will need to assess their current policies and check all that apply:

Table – Housing First Assessment

Housing First Assessment (check all that apply)
<p>Housing First Assessment Statement: Access to programs is not contingent on sobriety, minimum income requirements, lack of a criminal record, completion of treatment, participation in services, or other unnecessary conditions. Housing First Assessment Response: Yes</p>
<p>Housing First Assessment Statement: Programs or projects do everything possible not to reject an individual or family on the basis of poor credit or financial history, poor or lack of rental history, minor criminal convictions, or behaviors that are interpreted as indicating a lack of “housing readiness.” Housing First Assessment Response: Yes</p>
<p>Housing First Assessment Statement: People with disabilities are offered clear opportunities to request reasonable accommodations within applications and screening processes and during tenancy and building and apartment units include special physical features that accommodate disabilities. Housing First Assessment Response: Yes</p>
<p>Housing First Assessment Statement: Programs or projects that cannot serve someone work through the coordinated entry process to ensure that those individuals or families have access to housing and services elsewhere. Housing First Assessment Response: Yes</p>
<p>Housing First Assessment Statement: Housing and service goals and plans are highly client centered and driven. Housing First Assessment Response: Yes</p>
<p>Housing First Assessment Statement: Supportive services emphasize engagement and problem-solving over therapeutic goals. Housing First Assessment Response: Yes</p>
<p>Housing First Assessment Statement: Participation in services or compliance with service plans are not conditions of tenancy but are reviewed with clients and regularly offered as a resource to clients. Housing First Assessment Response: Yes</p>
<p>Housing First Assessment Statement: Services are informed by a harm-reduction philosophy that recognizes that drug and alcohol use and addiction are a part of some clients' lives. Clients are engaged in non-judgmental communication regarding drug and alcohol use and are offered education regarding how to avoid risky behaviors and engage in safer practices.</p>

Housing First Assessment Response: **Yes**

Housing First Assessment Statement: Substance use in and of itself, without other lease violations, is not considered a reason for eviction.

Housing First Assessment Response: **Yes**

Housing First Assessment Statement: Clients are given reasonable flexibility in paying their share of rent on time and offered special payment arrangements for rent arrears and/or assistance with financial management, including representative payee arrangements as needed.

Housing First Assessment Response: **Yes**

Housing First Assessment Statement: Every effort is made to provide a client the opportunity to transfer from one housing situation, program, or project to another if a tenancy is in jeopardy. Whenever possible, eviction back into homelessness is avoided.

Housing First Assessment Response: **Yes**

9. Expenditure Plan

HHAP-2 Submission Expenditure Plan - NOFA-HHAP00064

CoC / Large City / County Name:

CoC / Large City / County Name Response: **San Mateo**

Administrative Entity Name:

Administrative Entity Name Response: **San Mateo County Human Services Agency**

Receiving Redirected Funds?

Receiving Redirected Funds? Response: **Yes**

Total Redirected Funding:

Total Redirected Funding Response: **\$842,773.00**

Table – HHAP Funding Expenditure Plan – Eligible Use Categories and Funding

	FY 20/21	FY 21/22	FY 22/23	FY 23/24	FY 24/25	FY 25/26	TOTAL
Rapid Rehousing				\$120,000.00	\$20,000.00		\$140,000.00
Rapid Rehousing: Youth Set-Aside				\$120,000.00	\$20,000.00		\$140,000.00
Operating Subsidies and Reserves		\$20,000.00	\$20,000.00	\$25,000.00	\$25,000.00		\$90,000.00

Operating Subsidies and Reserves: Youth Set-Aside							
Street Outreach			\$420,000.00	\$150,000.00	\$200,000.00		\$770,000.00
Street Outreach: Youth Set-Aside							
Services Coordination				\$218,006.00			\$218,006.00
Services Coordination: Youth Set-Aside							
Systems Support							
Systems Support: Youth Set-Aside							
Delivery of Permanent Housing							
Delivery of Permanent Housing: Youth Set-Aside							
Prevention and Shelter Diversion			\$97,500.00	\$130,000.00			\$227,500.00
Prevention and Shelter Diversion: Youth Set-Aside							
New Navigation Centers and Emergency Shelters							
New Navigation Centers and Emergency Shelters: Youth Set-Aside							
Strategic Homelessness Planning, Infrastructure Development, CES and HMIS (up to 5%)		\$10,000.00	\$10,000.00	\$10,000.00	\$10,000.00		\$40,000.00
Administrative (up to 7%)		\$27,900.00	\$27,900.00	\$27,900.00	\$27,900.00		\$111,600.00

TOTAL FUNDING ALLOCATION:

Total Funding Allocation Response: \$1,597,106.00

TOTAL YOUTH SET-ASIDE (at least 8%):

Total Youth Set-Aside (at least 8%) Response: \$140,000.00

EXPENDITURE PLAN COMMENTS:

Expenditure Plan Comments Response:

San Mateo County Human Services Agency (HSA) will lead an extensive strategic planning process to update the County's Strategic Plan on homelessness. HSA will bring together various stakeholders, including Cities, service providers, and people with lived experience of homelessness, for input. The allocated funds will be used for staff and technical assistance provider time spent developing the new Plan, and subsequently for implementing key strategies of the new Plan.

10. HHAP Round 2 Funding Plan 1

Submission ID: NOFA-HHAP00064

Intervention Type:

Intervention Type Response: Outreach

Total Funds Requested:

Total Funds Requested Response: \$770,000.00

HHAP Eligible Uses:

1. Rapid rehousing

Rapid rehousing response:

2. Operating subsidies

Operating subsidies response:

3. Street outreach

Street outreach response: \$770,000.00

4. Services coordination

Services coordination response:

5. Systems support

Systems support response:

6. Delivery of permanent housing

Delivery of permanent housing response:

7. Prevention and diversion

Prevention and diversion response:

8. New navigation centers and emergency shelters

New navigation centers and emergency shelters response:

(Interim Housing Only Begins)

Demonstrated Need Data:

of available shelter beds

of available shelter beds response:

of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count

of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count response:

Shelter vacancy rate (%) in the summer months
Shelter vacancy rate (%) in the summer months response:

Shelter vacancy rate (%) in the winter months
Shelter vacancy rate (%) in the winter months response:

% of exits from emergency shelters to permanent housing solutions
% of exits from emergency shelters to permanent housing solutions
response:

Describe plan to connect residents to permanent housing
Describe plan to connect residents to permanent housing response:

(Interim Housing Only Ends)

2. Describe the scale and scope of anticipated intervention model and outline the key service components expected to be provided with this funding.

Funding Plan – Question 2 – Response Begins

With HHAP-2 funds, the County of San Mateo Human Services Agency (HSA), Center on Homelessness (COH) is planning to continue the operation of two outreach programs in the community that were implemented with HEAP funds. These outreach programs will provide additional outreach services, including housing-focused case management and service linkage, to people experiencing unsheltered homelessness in two parts of the county with large numbers of unsheltered people, the southern area of the County and the coastside. Both outreach programs work with individuals/households referred from the Coordinated Entry System (CES) to develop a client-centered housing plan to assist them in returning to permanent housing as soon as possible. Together, the programs will increase the overall communitywide homeless outreach capacity by adding capacity to provide case management to an additional 75 individuals as well as providing more initial outreach and engagement services to more unsheltered individuals. Additionally, there are plans to develop and implement additional outreach services focused more specifically on people who are unsheltered and living in RVs. The 2019 Point-in-Time homeless count found a 127% increase in households living in RVs compared to the 2017 Point-In-Time count. In addition to the additional outreach mentioned above, there are plans to develop a new program or service tailored specifically to people living in RVs. The specifics of this program will be developed in collaboration with community partners.

Funding Plan – Question 2 – Response Ends

3. Describe how the requested investment amount for this intervention will help your community achieve regional goals and address specific gaps in the homeless response system as identified in the regional gaps assessment.

Funding Plan – Question 3 – Response Begins

San Mateo County has a strategic plan on homelessness that establishes strategies to reach a functional zero level of homelessness. Street outreach programs are an identified strategy to help connect those who are unsheltered to shelter and permanent housing as quickly as possible. Each of the outreach programs to be funded with HHAP-2 funds will focus on specific areas of the community or populations where we have the most need, which includes the coast, southern region of the County, and for people who are living in RVs. These areas of focus for expanded outreach were identified via the last unsheltered point-in-time county and gaps assessment as areas needing added outreach in order to fully and equitably ensure that services are offered to all experiencing homelessness.

Funding Plan – Question 3 – Response Ends

4. Check any specific population(s) expected to be served through this intervention investment.

Funding Plan – Question 4 – Response Begins

Submitter expects to serve the following specific populations:

Adults with children

Adults without children

Chronically Homeless

Funding Plan – Question 4 – Response Ends

5. Describe how this intervention investment will address the disproportionate impacts of homelessness on communities of color, particularly Black, Latinx, Asian, Pacific Islander, and Native and Indigenous communities.

Funding Plan – Question 5 – Response Begins

The San Mateo County Human Services Agency (HSA), Center on Homelessness (COH), homeless service providers, and other homeless system stakeholders recognize that there are racial and ethnic disparities that impact people experiencing homelessness. Homeless and housing service providers strive to reduce racial disparities, by implementing various strategies including client-centered approaches, developing individual service plans for each participant, reviewing program data to understand and develop strategies to address disparities, and designing program policies and procedures to ensure that services are accessible. Homeless service programs work with the Coordinated Entry System, which is designed to be fair and nondiscriminatory, as prioritization criteria are designed to be objective and to focus on concrete housing barriers and vulnerability factors. In addition, over the past year, COH has created a working group on racial disparities. The working group will be focusing on identifying any policies and practices in the system that may be contributing to racial disparities, and on identifying new ways to integrate equity work into the homeless crisis response system planning and coordination. These outreach programs will

participate in community work on racial disparities, providing their input on effective strategies to decrease disparities and will work on implementing strategies within their program policies and practices to decrease disparities. COH and homeless service providers are also enhancing the ways that people with lived experience of homelessness are involved in the evaluation, design and implementation of the homeless crisis response system, and that increased involvement will also help the community create new strategies for addressing disparities.

Funding Plan – Question 5 – Response Ends

6. Describe how and how often performance will be measured for this intervention investment.

Funding Plan – Question 6 – Response Begins

The homeless service provider agencies who operate these programs will enter data into HMIS. The providers and the San Mateo County Human Services Agency (HSA), Center on Homelessness (COH) will utilize HMIS data on an ongoing basis to review performance. In addition, the provider agencies will submit quarterly reports that will provide updates on the program's progress toward achieving their performance goals, such as number of clients who move into permanent housing, number of clients who move into shelter, and number of clients who complete a CES assessment. In addition, COH will assign a contract monitor to each program who will continuously support the provider in reaching their performance measure targets, including problem-solving any issues that arise, providing connections to additional community resources, etc.

Funding Plan – Question 6 – Response Ends

7. If this intervention investment is expected to serve youth experiencing homelessness (as defined in HSC § 50216 (k) what youth-specific best practices will be utilized to ensure they can access the services?

Funding Plan – Question 7 – Response Begins

N/A

Funding Plan – Question 7 – Response Ends

11. HHAP Round 2 Funding Plan 2

Submission ID: NOFA-HHAP00064

Intervention Type:

Intervention Type Response: Rental Assistance

Total Funds Requested:

Total Funds Requested Response: \$140,000.00

HHAP Eligible Uses:

1. Rapid rehousing

Rapid rehousing response: \$140,000.00

2. Operating subsidies

Operating subsidies response:

3. Street outreach

Street outreach response:

4. Services coordination

Services coordination response:

5. Systems support

Systems support response:

6. Delivery of permanent housing

Delivery of permanent housing response:

7. Prevention and diversion

Prevention and diversion response:

8. New navigation centers and emergency shelters

New navigation centers and emergency shelters response:

(Interim Housing Only Begins)

Demonstrated Need Data:

of available shelter beds

of available shelter beds response:

of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count

of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count response:

Shelter vacancy rate (%) in the summer months

Shelter vacancy rate (%) in the summer months response:

Shelter vacancy rate (%) in the winter months

Shelter vacancy rate (%) in the winter months response:

% of exits from emergency shelters to permanent housing solutions

% of exits from emergency shelters to permanent housing solutions response:

Describe plan to connect residents to permanent housing

Describe plan to connect residents to permanent housing response:

(Interim Housing Only Ends)

2. Describe the scale and scope of anticipated intervention model and outline the key service components expected to be provided with this funding.

Funding Plan – Question 2 – Response Begins

With HHAP-2 funds, the County of San Mateo Human Services Agency (HSA), Center on Homelessness (COH) is planning to continue funding a youth-focused rapid rehousing program, which was first implemented using HEAP funds. This program provides housing identification services, housing-focused case management, and rent and move-in assistance to transition-aged youth experiencing homelessness. Services are intensive and include short- to medium-term financial assistance/rental subsidies, comprehensive housing identification services, and case management services. The RRH for Youth program provides youth with assistance searching for/locating/moving into housing, financial assistance in the form of rental subsidies, security deposits, and other move-in related costs, and support around building a housing plan that is centered on goals related to promoting self-sufficiency and housing permanency. With the local housing market being difficult to navigate due to high housing costs and limited housing availability, the rapid rehousing for youth program is essential to provide participants with developmentally appropriate services to navigate housing search and independent living in order to obtain and maintain permanent housing.

Funding Plan – Question 2 – Response Ends

3. Describe how the requested investment amount for this intervention will help your community achieve regional goals and address specific gaps in the homeless response system as identified in the regional gaps assessment.

Funding Plan – Question 3 – Response Begins

San Mateo County has a strategic plan on homelessness that establishes strategies to reach a functional zero level of homelessness, with a specific goal to end youth homelessness. In the strategic plan, expanding rapid rehousing programs is identified as a strategy to reach the overall goal of a functional level zero of homelessness. This program is aligned with the strategic plan to end homelessness as it will provide rapid rehousing services to youth in the community. Transition-aged youth often face special barriers

specific to their life stage. The RRH for Youth program provides RRH services tailored to serve transition-aged youth and support youth in quickly exiting homelessness and stabilizing in permanent housing. The RRH for Youth program receives referrals through the County's Coordinated Entry System (CES) to ensure consistent access processes and to prioritize serving youth with the highest housing needs.

Funding Plan – Question 3 – Response Ends

4. Check any specific population(s) expected to be served through this intervention investment.

Funding Plan – Question 4 – Response Begins

Submitter expects to serve the following specific populations:

Unaccompanied Youth (12-24yr of age per definition in HHAP statute)

Funding Plan – Question 4 – Response Ends

5. Describe how this intervention investment will address the disproportionate impacts of homelessness on communities of color, particularly Black, Latinx, Asian, Pacific Islander, and Native and Indigenous communities.

Funding Plan – Question 5 – Response Begins

The San Mateo County Human Services Agency (HSA), Center on Homelessness (COH), homeless service providers, and other homeless system stakeholders recognize that there are racial and ethnic disparities that impact people experiencing homelessness. Homeless and housing service providers strive to reduce racial disparities, by implementing various strategies including client-centered approaches, developing individual service plans for each participant, reviewing program data to understand and develop strategies to address disparities, and designing program policies and procedures to ensure that services are accessible. Homeless service programs work with the Coordinated Entry System, which is designed to be fair and nondiscriminatory, as prioritization criteria are designed to be objective and to focus on concrete housing barriers and vulnerability factors. In addition, over the past year, COH has created a working group on racial disparities. The working group will be focusing on identifying any policies and practices in the system that may be contributing to racial disparities, and on identifying new ways to integrate equity work into the homeless crisis response system planning and coordination. The youth-focused service provider that operates the rapid rehousing for youth program will participate in community work on racial disparities, providing their input on effective strategies to decrease disparities and will work on implementing strategies within their program policies and practices to decrease disparities. COH and homeless service providers are also enhancing the ways that people with lived experience of homelessness are involved in the evaluation, design and implementation of the homeless crisis response system, and that increased

involvement will also help the community create new strategies for addressing disparities.

Funding Plan – Question 5 – Response Ends

6. Describe how and how often performance will be measured for this intervention investment.

Funding Plan – Question 6 – Response Begins

The homeless service provider agency who operates this program will enter data into HMIS. The provider and the San Mateo County Human Services Agency (HSA), Center on Homelessness (COH) will utilize HMIS data on an ongoing basis to review performance. In addition, the provider agency will submit quarterly reports that will provide updates on the program's progress toward achieving their performance goals, such percentage and number of youth who enter housing with the assistance of this program. In addition, COH will assign a contract monitor to each program who will continuously support the provider in reaching their performance measure targets, including problem-solving any issues that arise, providing connections to additional community resources, etc.

Funding Plan – Question 6 – Response Ends

7. If this intervention investment is expected to serve youth experiencing homelessness (as defined in HSC § 50216 (k) what youth-specific best practices will be utilized to ensure they can access the services?

Funding Plan – Question 7 – Response Begins

This rapid rehousing program (RRH for Youth) receives referrals through the County's Coordinated Entry System (CES) to ensure that there is a consistent process for accessing this resource and to ensure that youth with the highest housing needs are being served. Youth experiencing homelessness will be assessed and connected to youth-focused and adult services via CES. The RRH for Youth program that was begun with HEAP funds will continue, with funding from HHAP. The RRH for Youth program provides rapid rehousing services tailored to serve transition-aged youth and support youth in quickly exiting homelessness and stabilizing in permanent housing. Services are intensive and include short- to medium-term financial assistance/rental subsidies, comprehensive housing identification services, and case management services. The services are provided in ways that are specifically tailored to the individual needs, strengths, and developmental needs of each participant. The service provider agency that operates the program has been providing youth-focused services for many years, including operating the community's only youth-focused shelter.

Funding Plan – Question 7 – Response Ends

12. HHAP Round 2 Funding Plan 3

Submission ID: NOFA-HHAP00064

Intervention Type:

Intervention Type Response: Diversion and Homelessness Prevention

Total Funds Requested:

Total Funds Requested Response: \$227,500.00

HHAP Eligible Uses:

1. Rapid rehousing

Rapid rehousing response:

2. Operating subsidies

Operating subsidies response:

3. Street outreach

Street outreach response:

4. Services coordination

Services coordination response:

5. Systems support

Systems support response:

6. Delivery of permanent housing

Delivery of permanent housing response:

7. Prevention and diversion

Prevention and diversion response: \$227,500.00

8. New navigation centers and emergency shelters

New navigation centers and emergency shelters response:

(Interim Housing Only Begins)

Demonstrated Need Data:

of available shelter beds

of available shelter beds response:

of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count

of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count response:

Shelter vacancy rate (%) in the summer months

Shelter vacancy rate (%) in the summer months response:

Shelter vacancy rate (%) in the winter months

Shelter vacancy rate (%) in the winter months response:

% of exits from emergency shelters to permanent housing solutions

% of exits from emergency shelters to permanent housing solutions response:

Describe plan to connect residents to permanent housing

Describe plan to connect residents to permanent housing response:

(Interim Housing Only Ends)

2. Describe the scale and scope of anticipated intervention model and outline the key service components expected to be provided with this funding.

Funding Plan – Question 2 – Response Begins

With HHAP-2 funds, the County of San Mateo Human Services Agency (HSA), Center on Homelessness (COH) is planning to continue funding a diversion/housing problem solving program for people exiting institutions, which was first implemented using HEAP funds. The goal of institutional diversion program is to prevent individuals who are in an institution (such as a County correctional facility or hospital) from exiting the institution into homelessness. The services include working closely with the institution's existing discharge planners/case managers and providing diversion and housing problem-solving services. Program staff will meet with identified clients in the time leading up to exits from the correctional or medical facilities and create a plan with the goal of identifying temporary or permanent housing options for clients who do not have their own housing to return to.

Funding Plan – Question 2 – Response Ends

3. Describe how the requested investment amount for this intervention will help your community achieve regional goals and address specific gaps in the homeless response system as identified in the regional gaps assessment.

Funding Plan – Question 3 – Response Begins

San Mateo County has a strategic plan on homelessness that establishes strategies to reach a functional zero level of homelessness, with a specific goal that individuals exiting institutions will not discharge into homelessness. This institutional diversion program has been implemented as part of this strategy, along with increased collaboration with medical and criminal justice systems.

Funding Plan – Question 3 – Response Ends

4. Check any specific population(s) expected to be served through this intervention investment.

Funding Plan – Question 4 – Response Begins

Submitter expects to serve the following specific populations:

Adults without children

Funding Plan – Question 4 – Response Ends

5. Describe how this intervention investment will address the disproportionate impacts of homelessness on communities of color, particularly Black, Latinx, Asian, Pacific Islander, and Native and Indigenous communities.

Funding Plan – Question 5 – Response Begins

The San Mateo County Human Services Agency (HSA), Center on Homelessness (COH), homeless service providers, and other homeless system stakeholders recognize that there are racial and ethnic disparities that impact people experiencing homelessness. Homeless and housing service providers strive to reduce racial disparities, by implementing various strategies including client-centered approaches, developing individual service plans for each participant, reviewing program data to understand and develop strategies to address disparities, and designing program policies and procedures to ensure that services are accessible. Homeless service programs work with the Coordinated Entry System, which is designed to be fair and nondiscriminatory, as prioritization criteria are designed to be objective and to focus on concrete housing barriers and vulnerability factors. In addition, over the past year, COH has created a working group on racial disparities. The working group will be focusing on identifying any policies and practices in the system that may be contributing to racial disparities, and on identifying new ways to integrate equity work into the homeless crisis response system planning and coordination.

The service provider that operates this diversion program will participate in community work on racial disparities, providing their input on effective strategies to decrease disparities and will work on implementing strategies within their program policies and practices to decrease disparities. COH and homeless service providers are also enhancing the ways that people with lived experience of homelessness are involved in the evaluation, design and implementation of the homeless crisis response system, and that increased involvement will also help the community create new strategies for addressing disparities.

Funding Plan – Question 5 – Response Ends

6. Describe how and how often performance will be measured for this intervention investment.

Funding Plan – Question 6 – Response Begins

The homeless service provider agency who operates this program will enter data into HMIS. The provider and the San Mateo County Human Services Agency (HSA), Center on Homelessness (COH) will utilize HMIS data on an ongoing basis to review performance. In addition, the provider agency will

submit quarterly reports that will provide updates on the program's progress toward achieving their performance goals, such as percentage of households who are diverted from homelessness. In addition, COH will assign a contract monitor to each program who will continuously support the provider in reaching their performance measure targets, including problem-solving any issues that arise, providing connections to additional community resources, etc.

Funding Plan – Question 6 – Response Ends

- 7. If this intervention investment is expected to serve youth experiencing homelessness (as defined in HSC § 50216 (k) what youth-specific best practices will be utilized to ensure they can access the services?**

Funding Plan – Question 7 – Response Begins

n/a

Funding Plan – Question 7 – Response Ends

13. HHAP Round 2 Funding Plan 4

Submission ID: NOFA-HHAP00064

Intervention Type:

Intervention Type Response: Services

Total Funds Requested:

Total Funds Requested Response: \$218,006.00

HHAP Eligible Uses:

1. Rapid rehousing

Rapid rehousing response:

2. Operating subsidies

Operating subsidies response:

3. Street outreach

Street outreach response:

4. Services coordination

Services coordination response: \$218,006.00

5. Systems support

Systems support response:

6. Delivery of permanent housing

Delivery of permanent housing response:

7. Prevention and diversion

Prevention and diversion response:

8. New navigation centers and emergency shelters

New navigation centers and emergency shelters response:

(Interim Housing Only Begins)

Demonstrated Need Data:

of available shelter beds

of available shelter beds response:

of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count

of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count response:

Shelter vacancy rate (%) in the summer months

Shelter vacancy rate (%) in the summer months response:

Shelter vacancy rate (%) in the winter months

Shelter vacancy rate (%) in the winter months response:

% of exits from emergency shelters to permanent housing solutions

% of exits from emergency shelters to permanent housing solutions response:

Describe plan to connect residents to permanent housing

Describe plan to connect residents to permanent housing response:

(Interim Housing Only Ends)

2. Describe the scale and scope of anticipated intervention model and outline the key service components expected to be provided with this funding.

Funding Plan – Question 2 – Response Begins

With HHAP-2 funds, the County of San Mateo Human Services Agency (HSA), Center on Homelessness (COH) is planning to continue funding a portion of a Housing Locator program that provides intensive housing search support services to households experiencing homelessness who have been matched with a housing voucher and who need additional assistance to find and secure a unit to rent with the voucher. The program includes housing search support, landlord recruitment, lease negotiations, and support to the client and landlord throughout the process.

Funding Plan – Question 2 – Response Ends

3. Describe how the requested investment amount for this intervention will help your community achieve regional goals and address specific gaps in the homeless response system as identified in the regional gaps assessment.

Funding Plan – Question 3 – Response Begins

San Mateo County has a strategic plan on homelessness that establishes strategies to reach a functional zero level of homelessness. This program has been implemented as part of the strategies to maximize permanent supportive housing and to provide intensive services to people with the highest needs and challenges with returning to housing. This program is a critical part of the strategy for housing and maintaining stability for those in need of permanent supportive housing.

Funding Plan – Question 3 – Response Ends

4. Check any specific population(s) expected to be served through this intervention investment.

Funding Plan – Question 4 – Response Begins

Submitter expects to serve the following specific populations:

Adults with children

Adults without children

Chronically Homeless

Funding Plan – Question 4 – Response Ends

- 5. Describe how this intervention investment will address the disproportionate impacts of homelessness on communities of color, particularly Black, Latinx, Asian, Pacific Islander, and Native and Indigenous communities.**

Funding Plan – Question 5 – Response Begins

The San Mateo County Human Services Agency (HSA), Center on Homelessness (COH), homeless service providers, and other homeless system stakeholders recognize that there are racial and ethnic disparities that impact people experiencing homelessness. Homeles

Funding Plan – Question 5 – Response Ends

- 6. Describe how and how often performance will be measured for this intervention investment.**

Funding Plan – Question 6 – Response Begins

The homeless service provider agency who operates this program will enter data into HMIS. The provider and the San Mateo County Human Services Agency (HSA), Center on Homelessness (COH) will utilize HMIS data on an ongoing basis to review performance. In

Funding Plan – Question 6 – Response Ends

- 7. If this intervention investment is expected to serve youth experiencing homelessness (as defined in HSC § 50216 (k) what youth-specific best practices will be utilized to ensure they can access the services?**

Funding Plan – Question 7 – Response Begins

N/A

Funding Plan – Question 7 – Response Ends

14. HHAP Round 2 Funding Plan 5

Submission ID: NOFA-HHAP00064

Intervention Type:

Intervention Type Response: Interim Housing (Operations)

Total Funds Requested:

Total Funds Requested Response: \$90,000.00

HHAP Eligible Uses:

1. Rapid rehousing

Rapid rehousing response:

2. Operating subsidies

Operating subsidies response: \$90,000.00

3. Street outreach

Street outreach response:

4. Services coordination

Services coordination response:

5. Systems support

Systems support response:

6. Delivery of permanent housing

Delivery of permanent housing response:

7. Prevention and diversion

Prevention and diversion response:

8. New navigation centers and emergency shelters

New navigation centers and emergency shelters response:

(Interim Housing Only Begins)

Demonstrated Need Data:

of available shelter beds

of available shelter beds response: 752

of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count

of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count response: 901

Shelter vacancy rate (%) in the summer months

Shelter vacancy rate (%) in the summer months response: 84

Shelter vacancy rate (%) in the winter months

Shelter vacancy rate (%) in the winter months response: 89

% of exits from emergency shelters to permanent housing solutions

% of exits from emergency shelters to permanent housing solutions response: 23

Describe plan to connect residents to permanent housing

Describe plan to connect residents to permanent housing response: All

clients who enter emergency shelter are offered a CES assessment. The CES assessment will place each client in the housing pool with the potential (based on availability and prioritization) to be referred into various permanent housing programs in the

(Interim Housing Only Ends)

2. Describe the scale and scope of anticipated intervention model and outline the key service components expected to be provided with this funding.

Funding Plan – Question 2 – Response Begins

With HHAP-2 funds, the County of San Mateo Human Services Agency (HSA), Center on Homelessness (COH) is planning to fund a portion of the inclement weather shelter program. During the winter season, the inclement weather program is activated on nights with severe weather conditions to provide additional shelter beds to individuals who are unsheltered. Individuals who enter inclement weather shelter beds will be provided basic needs for the evening, including food, showers, and sleeping arrangements.

Funding Plan – Question 2 – Response Ends

3. Describe how the requested investment amount for this intervention will help your community achieve regional goals and address specific gaps in the homeless response system as identified in the regional gaps assessment.

Funding Plan – Question 3 – Response Begins

San Mateo County has a strategic plan on homelessness that establishes strategies to reach a functional zero level of homelessness. This program has been implemented as part of the strategies to right size interim housing/shelter programs.

Funding Plan – Question 3 – Response Ends

4. Check any specific population(s) expected to be served through this intervention investment.

Funding Plan – Question 4 – Response Begins

Submitter expects to serve the following specific populations:

Adults without children

Funding Plan – Question 4 – Response Ends

5. Describe how this intervention investment will address the disproportionate impacts of homelessness on communities of color, particularly Black, Latinx, Asian, Pacific Islander, and Native and Indigenous communities.

Funding Plan – Question 5 – Response Begins

The San Mateo County Human Services Agency (HSA), Center on Homelessness (COH), homeless service providers, and other homeless system stakeholders recognize that there are racial and ethnic disparities that impact people experiencing homelessness. Homeless and housing service providers strive to reduce racial disparities, by implementing various strategies including client-centered approaches, developing individual service plans for each participant, reviewing program data to understand and develop strategies to address disparities, and designing program policies and procedures to ensure that services are accessible. Homeless service programs work with the Coordinated Entry System, which is designed to be fair and nondiscriminatory, as prioritization criteria are designed to be objective and to focus on concrete housing barriers and vulnerability factors. In addition, over the past year, COH has created a working group on racial disparities. The working group will be focusing on identifying any policies and practices in the system that may be contributing to racial disparities, and on identifying new ways to integrate equity work into the homeless crisis response system planning and coordination.

The service provider that operates this program will participate in community work on racial disparities, providing their input on effective strategies to decrease disparities and will work on implementing strategies within their program policies and practices to decrease disparities. COH and homeless service providers are also enhancing the ways that people with lived experience of homelessness are involved in the evaluation, design and implementation of the homeless crisis response system, and that increased involvement will also help the community create new strategies for addressing disparities.

Funding Plan – Question 5 – Response Ends

6. Describe how and how often performance will be measured for this intervention investment.

Funding Plan – Question 6 – Response Begins

The homeless service provider agency who operates this program will enter data into HMIS. The provider and the San Mateo County Human Services Agency (HSA), Center on Homelessness (COH) will utilize HMIS data on an ongoing basis to review performance. In addition, the provider agency will submit quarterly reports that will provide updates on the program's progress toward achieving their performance goals. In addition, COH will assign a contract monitor to each program who will continuously support the provider in reaching their performance measure targets, including problem-solving

any issues that arise, providing connections to additional community resources, etc.

Funding Plan – Question 6 – Response Ends

- 7. If this intervention investment is expected to serve youth experiencing homelessness (as defined in HSC § 50216 (k) what youth-specific best practices will be utilized to ensure they can access the services?**

Funding Plan – Question 7 – Response Begins

N/A

Funding Plan – Question 7 – Response Ends

15. HHAP Round 2 Funding Plan 6

Submission ID: NOFA-HHAP00064

Intervention Type:

Intervention Type Response:

Total Funds Requested:

Total Funds Requested Response:

HHAP Eligible Uses:

1. Rapid rehousing

Rapid rehousing response:

2. Operating subsidies

Operating subsidies response:

3. Street outreach

Street outreach response:

4. Services coordination

Services coordination response:

5. Systems support

Systems support response:

6. Delivery of permanent housing

Delivery of permanent housing response:

7. Prevention and diversion

Prevention and diversion response:

8. New navigation centers and emergency shelters

New navigation centers and emergency shelters response:

(Interim Housing Only Begins)

Demonstrated Need Data:

of available shelter beds

of available shelter beds response:

of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count

of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count response:

Shelter vacancy rate (%) in the summer months

Shelter vacancy rate (%) in the summer months response:

Shelter vacancy rate (%) in the winter months

Shelter vacancy rate (%) in the winter months response:

% of exits from emergency shelters to permanent housing solutions

% of exits from emergency shelters to permanent housing solutions response:

Describe plan to connect residents to permanent housing

Describe plan to connect residents to permanent housing response:

(Interim Housing Only Ends)

2. Describe the scale and scope of anticipated intervention model and outline the key service components expected to be provided with this funding.

Funding Plan – Question 2 – Response Begins

Funding Plan – Question 2 – Response Ends

3. Describe how the requested investment amount for this intervention will help your community achieve regional goals and address specific gaps in the homeless response system as identified in the regional gaps assessment.

Funding Plan – Question 3 – Response Begins

Funding Plan – Question 3 – Response Ends

4. Check any specific population(s) expected to be served through this intervention investment.

Funding Plan – Question 4 – Response Begins

Submitter expects to serve the following specific populations:

Funding Plan – Question 4 – Response Ends

5. Describe how this intervention investment will address the disproportionate impacts of homelessness on communities of color, particularly Black, Latinx, Asian, Pacific Islander, and Native and Indigenous communities.

Funding Plan – Question 5 – Response Begins

Funding Plan – Question 5 – Response Ends

6. Describe how and how often performance will be measured for this intervention investment.

Funding Plan – Question 6 – Response Begins

Funding Plan – Question 6 – Response Ends

7. If this intervention investment is expected to serve youth experiencing homelessness (as defined in HSC § 50216 (k) what youth-specific best practices will be utilized to ensure they can access the services?

Funding Plan – Question 7 – Response Begins

Funding Plan – Question 7 – Response Ends

16. HHAP Round 2 Funding Plan 7

Submission ID: NOFA-HHAP00064

Intervention Type:

Intervention Type Response:

Total Funds Requested:

Total Funds Requested Response:

HHAP Eligible Uses:

1. Rapid rehousing

Rapid rehousing response:

2. Operating subsidies

Operating subsidies response:

3. Street outreach

Street outreach response:

4. Services coordination

Services coordination response:

5. Systems support

Systems support response:

6. Delivery of permanent housing

Delivery of permanent housing response:

7. Prevention and diversion

Prevention and diversion response:

8. New navigation centers and emergency shelters

New navigation centers and emergency shelters response:

(Interim Housing Only Begins)

Demonstrated Need Data:

of available shelter beds

of available shelter beds response:

of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count

of people experiencing unsheltered homelessness in the 2019 homeless point-in-time count response:

Shelter vacancy rate (%) in the summer months

Shelter vacancy rate (%) in the summer months response:

Shelter vacancy rate (%) in the winter months

Shelter vacancy rate (%) in the winter months response:

% of exits from emergency shelters to permanent housing solutions

% of exits from emergency shelters to permanent housing solutions response:

Describe plan to connect residents to permanent housing

Describe plan to connect residents to permanent housing response:

(Interim Housing Only Ends)

2. Describe the scale and scope of anticipated intervention model and outline the key service components expected to be provided with this funding.

Funding Plan – Question 2 – Response Begins

Funding Plan – Question 2 – Response Ends

3. Describe how the requested investment amount for this intervention will help your community achieve regional goals and address specific gaps in the homeless response system as identified in the regional gaps assessment.

Funding Plan – Question 3 – Response Begins

Funding Plan – Question 3 – Response Ends

4. Check any specific population(s) expected to be served through this intervention investment.

Funding Plan – Question 4 – Response Begins

Submitter expects to serve the following specific populations:

Funding Plan – Question 4 – Response Ends

5. Describe how this intervention investment will address the disproportionate impacts of homelessness on communities of color, particularly Black, Latinx, Asian, Pacific Islander, and Native and Indigenous communities.

Funding Plan – Question 5 – Response Begins

Funding Plan – Question 5 – Response Ends

6. Describe how and how often performance will be measured for this intervention investment.

Funding Plan – Question 6 – Response Begins

Funding Plan – Question 6 – Response Ends

7. If this intervention investment is expected to serve youth experiencing homelessness (as defined in HSC § 50216 (k) what youth-specific best practices will be utilized to ensure they can access the services?

Funding Plan – Question 7 – Response Begins

Funding Plan – Question 7 – Response Ends

Homelessness Response Local Investment Plan

Please refer to the following for guidance and a sample plan:

[Guide to Strategic Uses of Key State and Federal Funds to Reduce Homelessness During the COVID-19 Pandemic](#)

Use the Table below to complete the Regional Resources Guide for submittal with your HHAP application. Refer to the Sample Local Investment Plan on page 11 of the Guide to Strategic Uses of Key State and Federal Funds as an example (link above).

Applicant Name:	County of San Mateo Human Services Agency
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Part 1: Summary of Investment Plan

Notes: based on the format of this template, not all funding sources can be displayed as there are many different funding streams and also many programs utilize a variety of funding sources. Also, note that the amounts reflect the planned FY20-21 amount.
 Maintain operations and maximize impact of all components of homeless crisis response system including homeless prevention, homeless outreach, diversion, Coordinated Entry, shelter, rapid rehousing, permanent supportive housing and other housing support services for people experiencing homelessness.

- During COVID-19, provide non-congregate shelter and rehousing support services to at least 270 individuals who would be at severe risk of complications if they were to contract COVID-19.
- Implement new housing and shelter programs (via 2 Project Homekey programs, and an additional new hotel-based shelter program in a third hotel acquired by the County).
- Implement additional rapid rehousing services to assist more people experiencing homelessness with intensive services to return to housing utilizing ESG-CV funds. Utilize additional resources such as CARES for additional homeless prevention/eviction prevention services.

Part 2: Priority and Order of Use of Funding Sources

Non-Congregate Shelter/Interim Housing (Capital / Operations / Services)		Rental Assistance (Short-Term to Permanent)		Permanent Supportive and Service Enriched Housing (Capital / Operations / Services)		Diversion and Homelessness Prevention	
Funding Source: Use and Priority #1		Funding Source: Use and Priority #1		Funding Source: Use and Priority #1		Funding Source: Use and Priority #1	
Funding Source:	FEMA	Funding Source:	ESG-CV (via HUD)	Funding Source:	Homekey (via HCD)	Funding Source:	Other
If Other, List:		If Other, List:		If Other, List:		If Other, List:	CARES Act funds
Funding Amount:	Unknown	Funding Amount:	\$2,000,000.00	Funding Amount:	\$18,048,000.00	Funding Amount:	\$2,300,000.00
Unit of Measure:	Household	Unit of Measure:	Household	Unit of Measure:	Household	Unit of Measure:	Household
If Other, List:		If Other, List:		If Other, List:		If Other, List:	
Number Assisted:	1,510	Number Assisted:	70	Number Assisted:	95	Number Assisted:	22,022
Deadline for Expenditure:	N/A	Deadline for Expenditure:	9/30/2022	Deadline for Expenditure:	6/30/2022	Deadline for Expenditure:	9/30/2022
Funded Activity:	Operations	Funded Activity:	Permanent	Funded Activity:	Capital	Funded Activity:	Prevention
If Other, list:		If Other, list:		If Other, list:		If Other, list:	
Narrative Description (Optional):	County's EOC and HSA working on maximizing FEMA funding; exact amount is not available at the date of this report. Number of clients assisted reflects all shelters countywide, as many shelter programs have multiple funding sources.	Narrative Description (Optional):		Narrative Description (Optional):		Narrative Description (Optional):	Number of clients assisted reflects all diversion/prevention programs countywide, as many diversion/prevention programs have multiple funding sources.
Funding Source: Use and Priority #2		Funding Source: Use and Priority #2		Funding Source: Use and Priority #2		Funding Source: Use and Priority #2	
Funding Source:	PRK & Rehousing (via DSS)	Funding Source:	CalWORKs HSP (via CDSS)	Funding Source:	Other	Funding Source:	Other
If Other, List:		If Other, List:		If Other, List:	CARES Act funds	If Other, List:	City and foundation/philanthropic funds
Funding Amount:	\$1,617,000.00	Funding Amount:	\$2,628,820.00	Funding Amount:	\$11,600,000.00	Funding Amount:	\$10,693,847.00
Unit of Measure:	Household	Unit of Measure:	Household	Unit of Measure:	Household	Unit of Measure:	Household
If Other, List:		If Other, List:		If Other, List:		If Other, List:	
Number Assisted:	1,510	Number Assisted:	92	Number Assisted:	95	Number Assisted:	22,022
Deadline for Expenditure:	Encumbered by 6/30/2021	Deadline for Expenditure:	6/30/2021	Deadline for Expenditure:	9/30/2022	Deadline for Expenditure:	6/30/2021
Funded Activity:	Operations	Funded Activity:	Permanent	Funded Activity:	Capital	Funded Activity:	Prevention
If Other, list:		If Other, list:		If Other, list:		If Other, list:	
Narrative Description (Optional):	Number of clients assisted reflects all shelters countywide, as many shelter programs have multiple funding sources.	Narrative Description (Optional):		Narrative Description (Optional):		Narrative Description (Optional):	Number of clients assisted reflects all diversion/prevention programs countywide, as many diversion/prevention programs have multiple funding sources.
Funding Source: Use and Priority #3		Funding Source: Use and Priority #3		Funding Source: Use and Priority #3		Funding Source: Use and Priority #3	
Funding Source:	Homekey (via HCD)	Funding Source:	ESG (via HUD)	Funding Source:	CoC (via HUD)	Funding Source:	Other
If Other, List:		If Other, List:		If Other, List:		If Other, List:	Community Services Block Grant (CSBG)
Funding Amount:	\$15,000,000.00	Funding Amount:	\$90,889.00	Funding Amount:	\$10,106,557.00	Funding Amount:	\$1,122,912.00
Unit of Measure:	Household	Unit of Measure:	Household	Unit of Measure:	Household	Unit of Measure:	Household
If Other, List:		If Other, List:		If Other, List:		If Other, List:	
Number Assisted:	1,510	Number Assisted:	7	Number Assisted:	360	Number Assisted:	22,022
Deadline for Expenditure:	6/30/2022	Deadline for Expenditure:	6/30/2021	Deadline for Expenditure:	Various annual deadlines	Deadline for Expenditure:	5/31/2022
Funded Activity:	Capital	Funded Activity:	Permanent	Funded Activity:	Operations	Funded Activity:	Prevention
If Other, list:		If Other, list:		If Other, list:		If Other, list:	

Narrative Description (Optional):	Number of clients assisted reflects all shelters countywide, as many shelter programs have multiple funding sources.	Narrative Description (Optional):		Narrative Description (Optional):		Narrative Description (Optional):	Number of clients assisted reflects all diversion/prevention programs countywide, as many diversion/prevention programs have multiple funding sources.
Funding Source: Use and Priority #4		Funding Source: Use and Priority #4		Funding Source: Use and Priority #4		Funding Source: Use and Priority #4	
Funding Source:	HEAP (via HCFC)	Funding Source:	HEAP (via HCFC)	Funding Source:	VASH (via HUD)	Funding Source:	HEAP (via HCFC)
If Other, List:		If Other, List:		If Other, List:		If Other, List:	
Funding Amount:	\$2,382,859.00	Funding Amount:	\$738,623.00	Funding Amount:	\$6,500,000.00	Funding Amount:	\$442,354.00
Unit of Measure:	Household	Unit of Measure:	Household	Unit of Measure:	Household	Unit of Measure:	Household
If Other, List:		If Other, List:		If Other, List:		If Other, List:	
Number Assisted:	1,510	Number Assisted:	31	Number Assisted:	291	Number Assisted:	22,022
Deadline for Expenditure:	6/30/2021	Deadline for Expenditure:	6/30/2021	Deadline for Expenditure:	9/30/2021	Deadline for Expenditure:	6/30/2021
Funded Activity:	Operations	Funded Activity:	Permanent	Funded Activity:	Operations	Funded Activity:	Other
If Other, list:		If Other, list:		If Other, list:		If Other, list:	Includes both Prevention and Diversion
Narrative Description (Optional):	Number of clients assisted reflects all shelters countywide, as many shelter programs have multiple funding sources.	Narrative Description (Optional):		Narrative Description (Optional):		Narrative Description (Optional):	Number of clients assisted reflects all diversion/prevention programs countywide, as many diversion/prevention programs have multiple funding sources.
Funding Source: Use and Priority #5		Funding Source: Use and Priority #5		Funding Source: Use and Priority #5		Funding Source: Use and Priority #5	
Funding Source:	Local General Fund	Funding Source:	Local General Fund	Funding Source:	CDBG (via HUD)	Funding Source:	Local General Fund
If Other, List:		If Other, List:		If Other, List:		If Other, List:	
Funding Amount:	\$4,347,678.38	Funding Amount:	\$1,304,430.52	Funding Amount:	\$2,173,000.00	Funding Amount:	\$4,100,332.98
Unit of Measure:	Household	Unit of Measure:	Household	Unit of Measure:	Household	Unit of Measure:	Household
If Other, List:		If Other, List:		If Other, List:		If Other, List:	
Number Assisted:	1,510	Number Assisted:	65	Number Assisted:	135	Number Assisted:	22,022
Deadline for Expenditure:	6/30/2021	Deadline for Expenditure:	6/30/2021	Deadline for Expenditure:	6/30/2021	Deadline for Expenditure:	6/30/2021
Funded Activity:	Operations	Funded Activity:	Permanent	Funded Activity:	Operations	Funded Activity:	Prevention
If Other, list:		If Other, list:		If Other, list:		If Other, list:	
Narrative Description (Optional):	Number of clients assisted reflects all shelters countywide, as many shelter programs have multiple funding sources.	Narrative Description (Optional):		Narrative Description (Optional):		Narrative Description (Optional):	Number of clients assisted reflects all diversion/prevention programs countywide, as many diversion/prevention programs have multiple funding sources.

Continuum of Care 2019 Outcomes by Race and Ethnicity

Applicant Name: County of San Mateo CoC Name, if different: CA-512 - Daly City/San Mateo County

Using data from your HMIS, please insert outcomes here (using the period from Jan 1 2019- Dec 31 2019):

	Experiencing Homelessness		Accessing Emergency Shelters		Exiting to Permanent Housing		Length of Time Homeless		Accessing Permanent Supportive Housing		Length of Time to get housing (# of days to exit homelessness)		Accessing Coordinated Entry		Returns to Homelessness		Other Measure:	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%
Total	2,786	100%	1,918	100%	492	100%	99	100%	644	100%	Data not available	#####	1427	100%	31	100%		#####
White	1,646	59%	1,121	58%	277	56%	100	101%	427	66%	Data not available	#####	930	65%	20	65%		#####
Black	570	20%	402	21%	98	20%	86	87%	127	20%	Data not available	#####	265	19%	4	13%		#####
Native American/Alaskan	120	4%	94	5%	22	4%	97	98%	13	2%	Data not available	#####	39	3%	1	3%		#####
Asian/Pacific Islander	345	12%	226	12%	73	15%	128	129%	57	9%	Data not available	#####	147	10%	5	16%		#####
Multi-Racial Only	82	3%	54	3%	16	3%	119	120%	20	3%	Data not available	#####	46	3%	1	3%		#####
Ethnicity																		
Hispanic	635	23%	503	26%	140	28%	103	104%	67	10%	Data not available	#####	511	36%	7	23%		#####
Non-Hispanic	1,011	36%	618	32%	137	28%	97	98%	360	56%	Data not available	#####	916	64%	13	42%		#####

Data Source:	LSA/Stella, FFY2018		LSA/Stella, FFY2018		LSA/Stella, FFY2018		LSA/Stella, FFY2018		LSA/Stella, FFY2018		N/A		HMIS, March 2019 - Feb. 2020		LSA/Stella, FFY2018
Measure Used:	Heads of household and adults served in any project type		Heads of household and adults served in shelters or transitional housing		Heads of household and adults exiting to permanent housing		Average Length of Time Homeless in the system		Heads of household and adults served in permanent supportive housing		These data are not in the LSA and are not readily available as defined. The closest approximation would be the Length of Time Homeless data.		Households accessing Coordinated Entry		Returns to homeless system for households that exited to housing in the first 6 months of the reporting
Hispanic/Non-Hispanic inclusivity:	White people only		White people only		White people only		White people only		White people only		N/A		All race categories		White people only