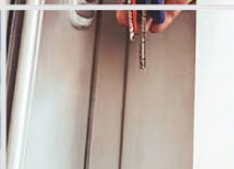
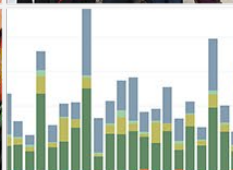
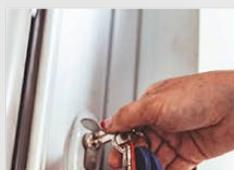
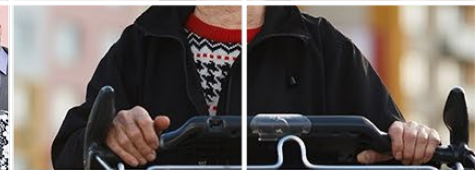




30 Years of Supportive
Housing Solutions

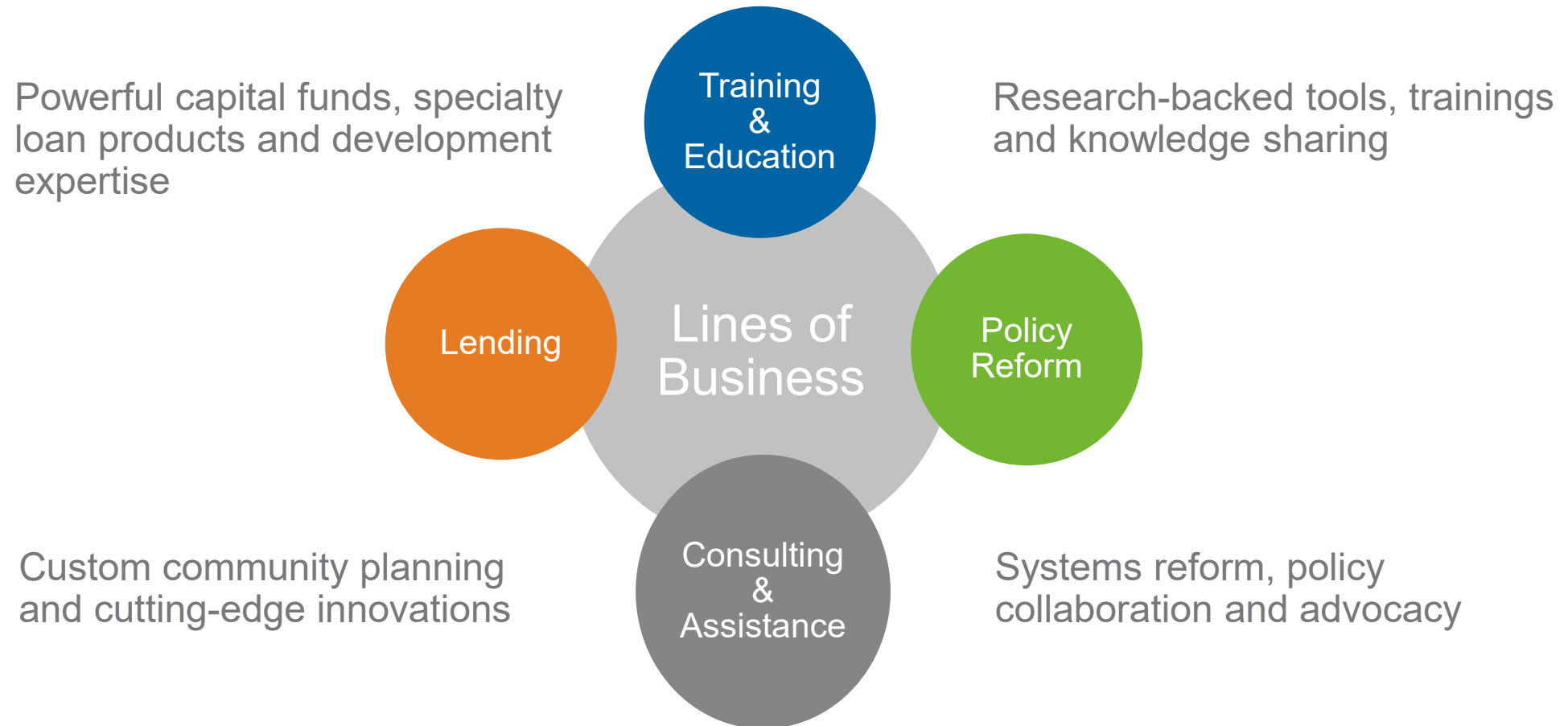
Listening to the Real Experts

CA Interagency Council on Homelessness Jan. 27, 2021
Ann English, CSH Senior Program Manager



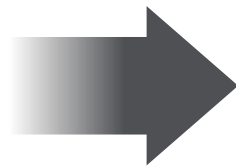
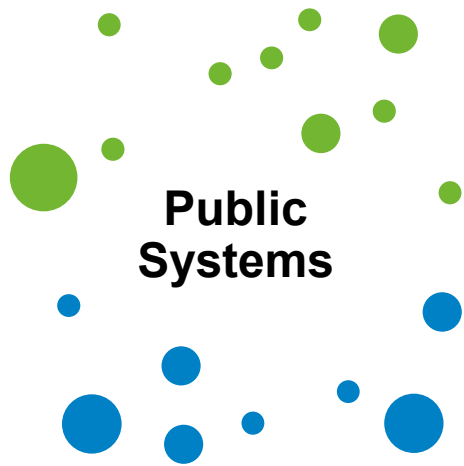
What We Do

CSH is a touchstone for new ideas and best practices, a collaborative and pragmatic community partner, and an influential advocate for supportive housing.



Maximizing Public Resources

CSH collaborates with communities to introduce housing solutions that promote integration among public service systems, leading to strengthened partnerships and maximized resources.



Lived Experience Engagement Speak Up! & The Tenant Knowledge Exchange

Established – 2013

11 cohorts

103 graduates

100 + providers / community stakeholders

50 + volunteers



“We did not help you to find your voice, we just learned to open our ears...”

*Chris Ko, UWGLA VP
Speaking to Graduates of
the 2020 Speak Up! Cohort.*



Keeping People Housed requires more than Keys

Invest in **SUPPORT** over Services - Universal Trauma-Informed Care

Community

Meaningful tenant and peer support meetings vs. staff led tenant/community meetings
Supported but not led by staff

Consistency

Prioritize relationship building ensured by decreased staff turnover and consistent programming

Dignity & Trust

Transparency in all elements of process, housing, subsidies, services and support. Changes are always discussed and challenges have accessible, standard remedies.

Elevation of Peer Voice

Opportunities & Risks



THE HOMELESS CRISIS RESPONSE SYSTEM FOR LOS ANGELES COUNTY

THANK YOU!

Ann English

Ann.English@CSH.org

<https://www.csh.org/supportive-housing-101/speak-up/>



stay connected



[csh.org](https://www.csh.org)