State of California
BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY

MEETING WILL BEGIN AT 1:00PM

CAL ICH | **California Interagency Council on Homelessness**

Council Meeting

March 27, 2024

Council Meeting

March 27, 2024

Agenda

I. Call to Order, Tribal Land Acknowledgement, and Roll Call

II. Consent Calendar

III. Council Co-Chair Opening Remarks

IV. Executive Officer Updates

V. Advisory Committee Recommendations: Next Steps

VI. Homeless Data Integration System Overview

VII. New Action Plan Structure and Goals

VIII. General Public Comments

IX. Final Remarks and Adjournment

CAL ICH

I. Call to Order, Tribal Land Acknowledgement, and Roll Call

CAL ICH

Tribal Land Acknowledgement

We wish to acknowledge that Sacramento is the homeland of the Southern Maidu, Valley and Plains Miwok, the Nisenan people, the Patwin Wintun people, and members of the Wilton Rancheria Tribe, who have inhabited this landscape since time immemorial.

We extend our gratitude to the ancestors of all California Native American Tribes and their descendants, as we recognize that wherever we are joining from in our virtual community, we are all on California Native American land.

Committee Member Roll Call

- Please say "here" or "present"

II. Consent Calendar

- Adoption of the Meeting Summary from the November 30, 2023, Council Meeting

- Adoption of the State Funding and Programs Working Group Racial Equity Data Recommendations

State Funding and Programs Working Group Racial Equity Data Recommendations

The five recommendations for the **coordinated collection and use of racial equity data** advance the state's commitment to equity, system coordination, and administrative efficiency for funding recipients

When implementing housing and homelessness funding, Council member departments and agencies should:
1. Adopt a public statement explaining why demographic data is collected and how it will be used at the state level
2. Use consistent categories to collect data about race and ethnicity
3. When requesting data on program-level outcomes, make disaggregation by race, ethnicity, and other demographic variables the norm
4. Ask for qualitative data to contextualize required quantitative data
5. Resource equity efforts by investing in technical assistance and capacity-building needs

CAL ICH

Public Comment on Agenda Item II - Consent Calendar

- If joining by Zoom, click the "raise hand icon"
- If connected by phone, press "*9" to indicate that you would like to comment

CAL ICH

Council Member Vote
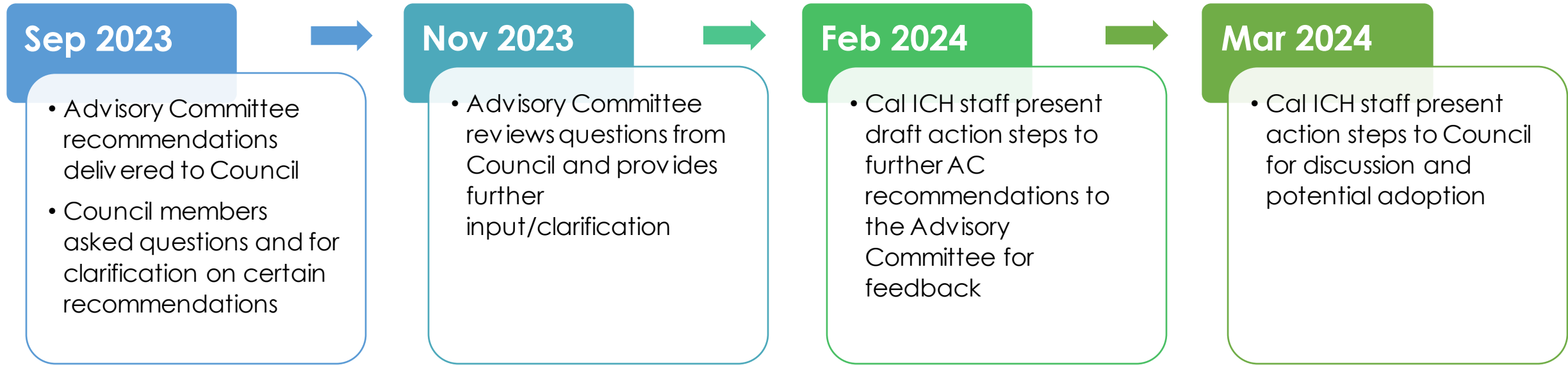
- Shall items on the Consent Calendar be approved?
- Adoption of the Meeting Summary from the November 30, 2023 Committee Meeting

CAL ICH

III. Co-Chair Opening Remarks

IV. Executive Officer Updates

V. Advisory Committee Recommendations: Next Steps

CAL ICH

Advisory Committee Recommendations Timeline

Sep 2023
- Advisory Committee recommendations delivered to Council
- Council members asked questions and for clarification on certain recommendations

Nov 2023
- Advisory Committee reviews questions from Council and provides further input/clarification

Feb 2024
- Cal ICH staff present draft action steps to further AC recommendations to the Advisory Committee for feedback

Mar 2024
- Cal ICH staff present action steps to Council for discussion and potential adoption

Proposed Action Steps

Proposed Action Steps

Direct the **State Funding and Programs Working Group** to:

- Create recommendations on standard funding application questions, reporting requirements, outcomes, and definitions to help unify state funding applications as much as possible.

- Create recommendations on the ways state programs can design funding requirements to reduce administrative barriers to communities (e.g. funding application and allocation timelines, multiple reports, capacity building, addressing conflicting policies, aligning definitions and requirements) based on Working Group and Advisory Committee recommendations.

- In partnership with the Racial Equity Working Group (REWG), review common contract requirements that create barriers for small, rural, and Tribal communities. Create recommendations to alleviate those barriers.

- Identify opportunities within existing funding to compensate people with lived experience of homelessness in a peer support or advisory capacity.

Direct the **Racial Equity Working Group** to:

- Identify opportunities for smaller organizations to receive guidance or mentorship from more established entities in funding applications, including identifying the right balance of Technical Assistance opportunities for various local jurisdictions (e.g. large urban areas versus smaller or rural communities and new providers).

CAL ICH

Proposed Action Steps

Proposed Action Steps

Direct the **Lived Experience Advisory Board** to:

- Create best practices for including people with lived experience of homelessness within homeless services programs.

Direct **Cal ICH staff** to:

- Create a central location for all state homelessness program information including funding and timelines, tasking Council departments and agencies to provide updated information to that source.
- In partnership with REWG, identify Technical Assistance opportunities focused on specific populations (e.g. smaller communities, Tribal entities, BIPOC communities) and make that information publicly available in a central location.
- Create a best practices document for working with Tribal entities, including grantmaking and data collection.
- Summarize existing research on service needs and costs for individuals with complex health conditions and best practices to support housing stability and improve health outcomes.

Note: The Advisory Committee also provided recommendations on funding length and design outside the purview of the Interagency Council and therefore will not be voted on

CAL ICH

Proposal for Adoption

- Shall the proposed Action Steps be adopted to direct various bodies within Cal ICH to focus on implementing the recommendations to strengthen state funding and programs?

Public Comment on Agenda Item V - Advisory Committee Recommendations: Next Steps

- If joining by Zoom, click the "raise hand icon"
- If connected by phone, press "*9" to indicate that you would like to comment
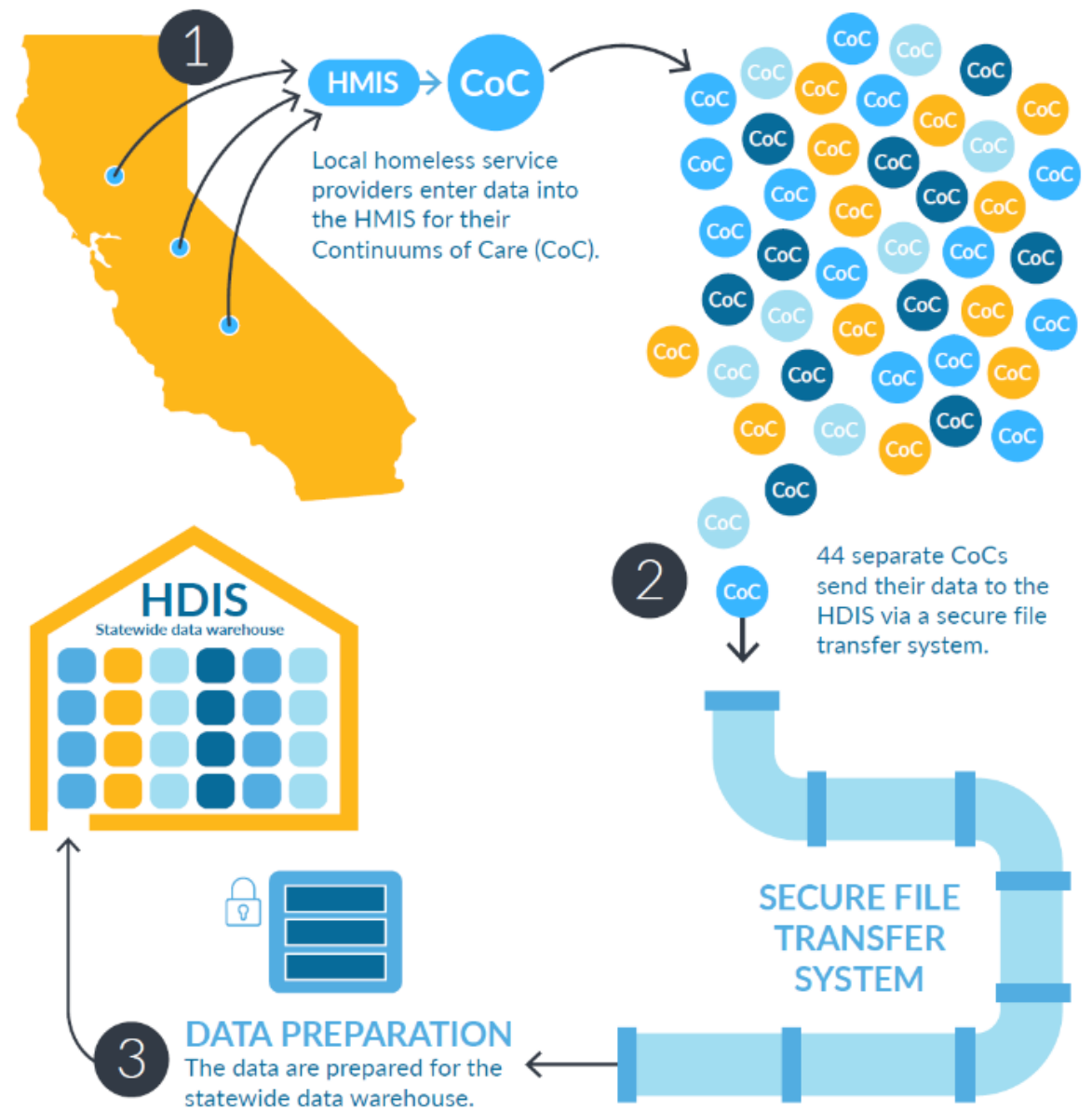
CAL ICH

Council Member Vote

- Shall the proposed Action Steps be adopted to direct various bodies within Cal ICH to focus on implementing the recommendations to strengthen state funding and programs?

CAL ICH

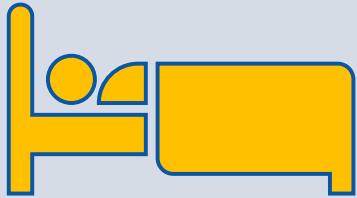# VI. Homeless Data Integration System (HDIS) Overview

CAL ICH

What is HDIS?

HDIS compiles data from California's local homelessness response systems (Continuums of Care) about the people served through programs such as emergency shelter, homelessness prevention, street outreach, and permanent housing interventions

1 HMIS → CoC
Local homeless service providers enter data into the HMIS for their Continuums of Care (CoC).

2 44 separate CoCs send their data to the HDIS via a secure file transfer system.

SECURE FILE TRANSFER SYSTEM

3 **DATA PREPARATION** The data are prepared for the statewide data warehouse.

HDIS Statewide data warehouse

CAL ICH

What data is in HDIS?

PROJECTS

Data about the **projects** in a community serving people at-risk of or experiencing homelessness

PEOPLE

Data about the **people** accessing services in a community, and their housing needs

ENROLLMENTS

Data on the projects people are **enrolled** in to receive housing or services to help prevent or end their homelessness

CAL ICH

How can HDIS be used to prevent and end homelessness in California?

1

Measuring progress towards implementing the Action Plan and holding the state and local jurisdictions accountable for their commitments
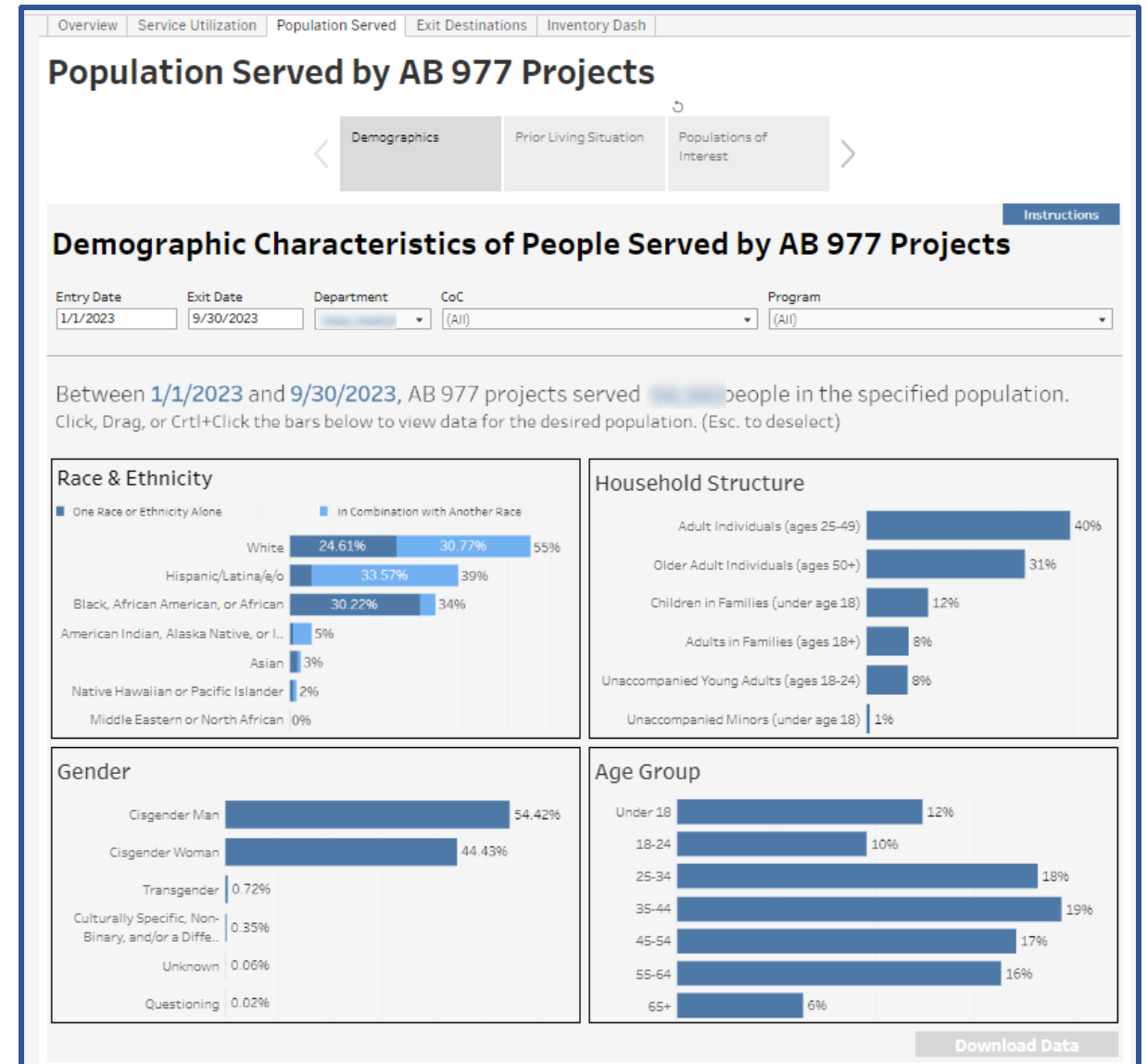
2

Taking a data-informed, intersectional approach to understanding and **addressing disparities** in which Californians are experiencing homelessness

3

Analyzing the effectiveness of state funding programs and **designing programs** to better meet the needs of people experiencing homelessness

CAL ICH

Example 1: AB 977 Dashboards

- AB 977 (2021) requires specified state funded homelessness programs to report into HMIS

- Results in a more comprehensive understanding of the impacts of state funded homelessness programs

- Cal ICH developed dashboards to report data back to administering state departments

*This dashboard visualization uses sample data and is shown for demonstration purposes only

CAL ICH

Example 2: California System Performance Measures (CA SPMs)

The CA SPMs are a *series of metrics developed by Cal ICH to help the state and local jurisdictions assess their progress towards preventing, reducing, and ending homelessness*

# of people accessing services while **experiencing homelessness**

# of people accessing services who are **experiencing homelessness for the first time**

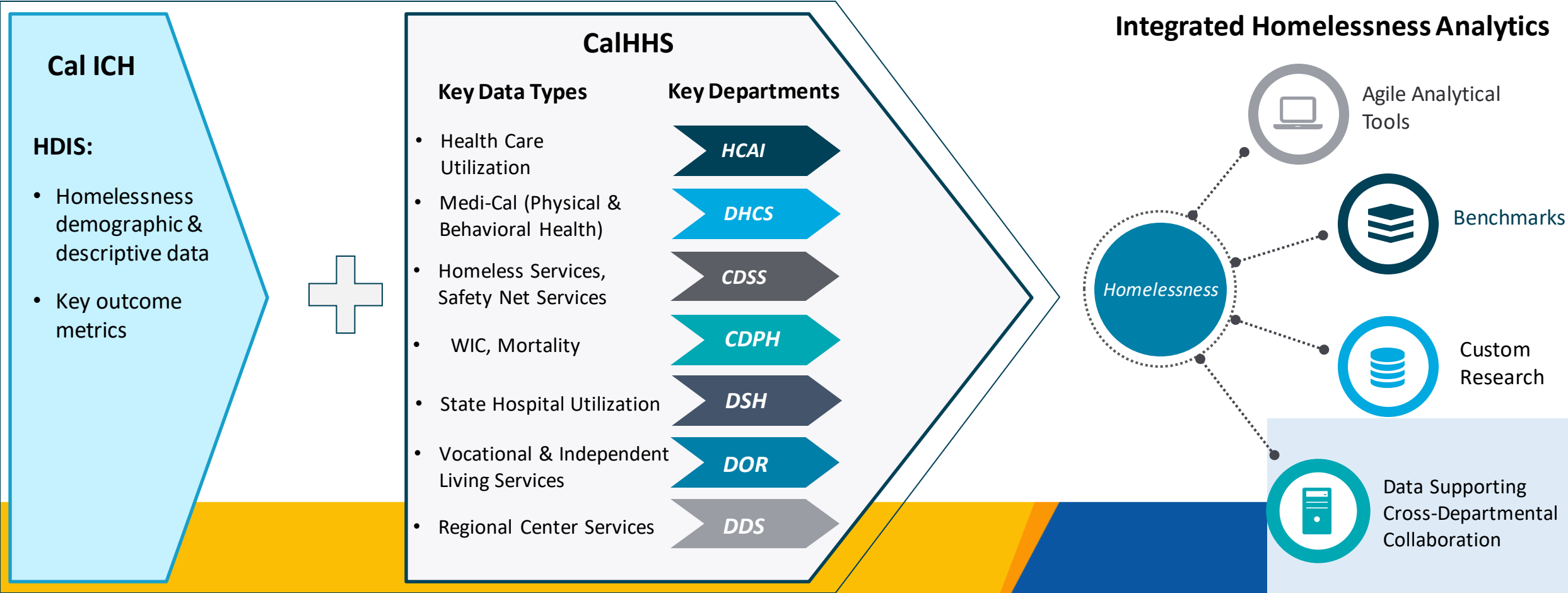# of people **exiting homelessness into permanent housing**

Average **length of time people are homeless** while accessing services

% of people who **return to homelessness** within six months of exiting homelessness to permanent housing

# of people with **successful placements from street outreach** into temporary or permanent housing

CAL ICH

CalHHS Homelessness Data Integration

Goal: to integrate HDIS data with data from CalHHS departments to provide a more comprehensive, person-centered view to help inform policies and programs addressing homelessness.

Cal ICH

HDIS:

- Homelessness demographic & descriptive data
- Key outcome metrics

CalHHS

Key Data Types

- Health Care Utilization
- Medi-Cal (Physical & Behavioral Health)
- Homeless Services, Safety Net Services
- WIC, Mortality
- State Hospital Utilization
- Vocational & Independent Living Services
- Regional Center Services

Key Departments

- HCAI
- DHCS
- CDSS
- CDPH
- DSH
- DOR
- DDS

Integrated Homelessness Analytics

Homelessness

- Agile Analytical Tools
- Benchmarks
- Custom Research
- Data Supporting Cross-Departmental Collaboration

Interdepartmental Data Partnership and HDIS Utilization

Key Questions for HDIS /
CDSS Data Analysis

- What is the rate of housing instability and homelessness amongst individuals and families engaged in the social safety net?

- Are there differences in service utilization, program need, and program impacts across demographics?

- What portion of clients return to homelessness after program exit?
- How do outcomes compare across programs?

Potential Action Steps Based on
Findings

Identify unmet needs amongst social service recipients and opportunities for system integration as related to housing and homelessness services

Evaluate and update program policies and procedures to improve equity and launch targeted TA to address gaps

Target TA resources and refine program guidance to improve impact and expand upon program practices that are demonstrated to be effective
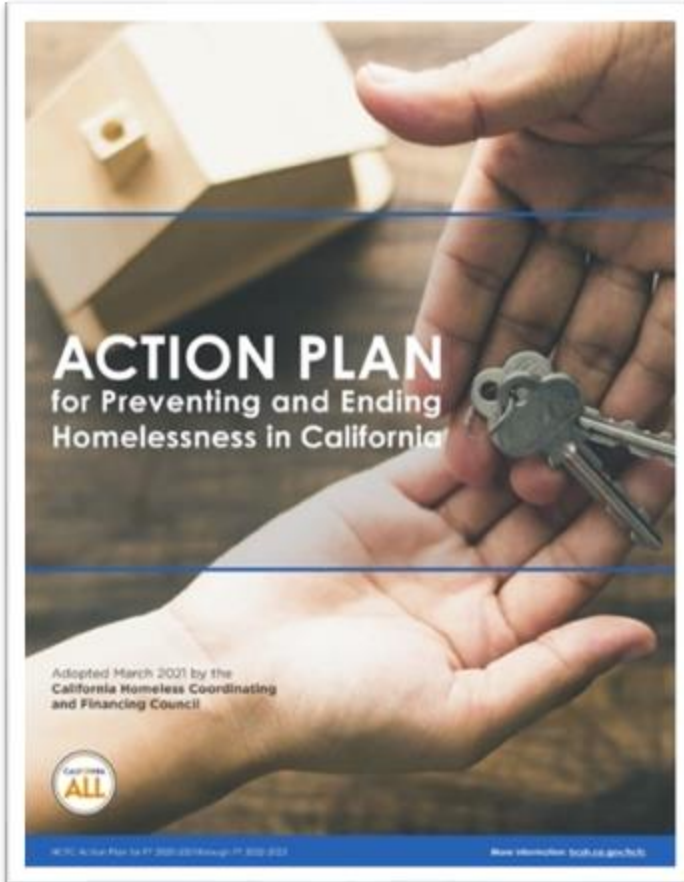
CAL ICH

Discussion

How can HDIS support the work of your Department or Agency?

What opportunities do you see for data sharing across Departments and Agencies?

How can the Council leverage HDIS to achieve its vision of preventing and ending homelessness in California?

CAL ICH

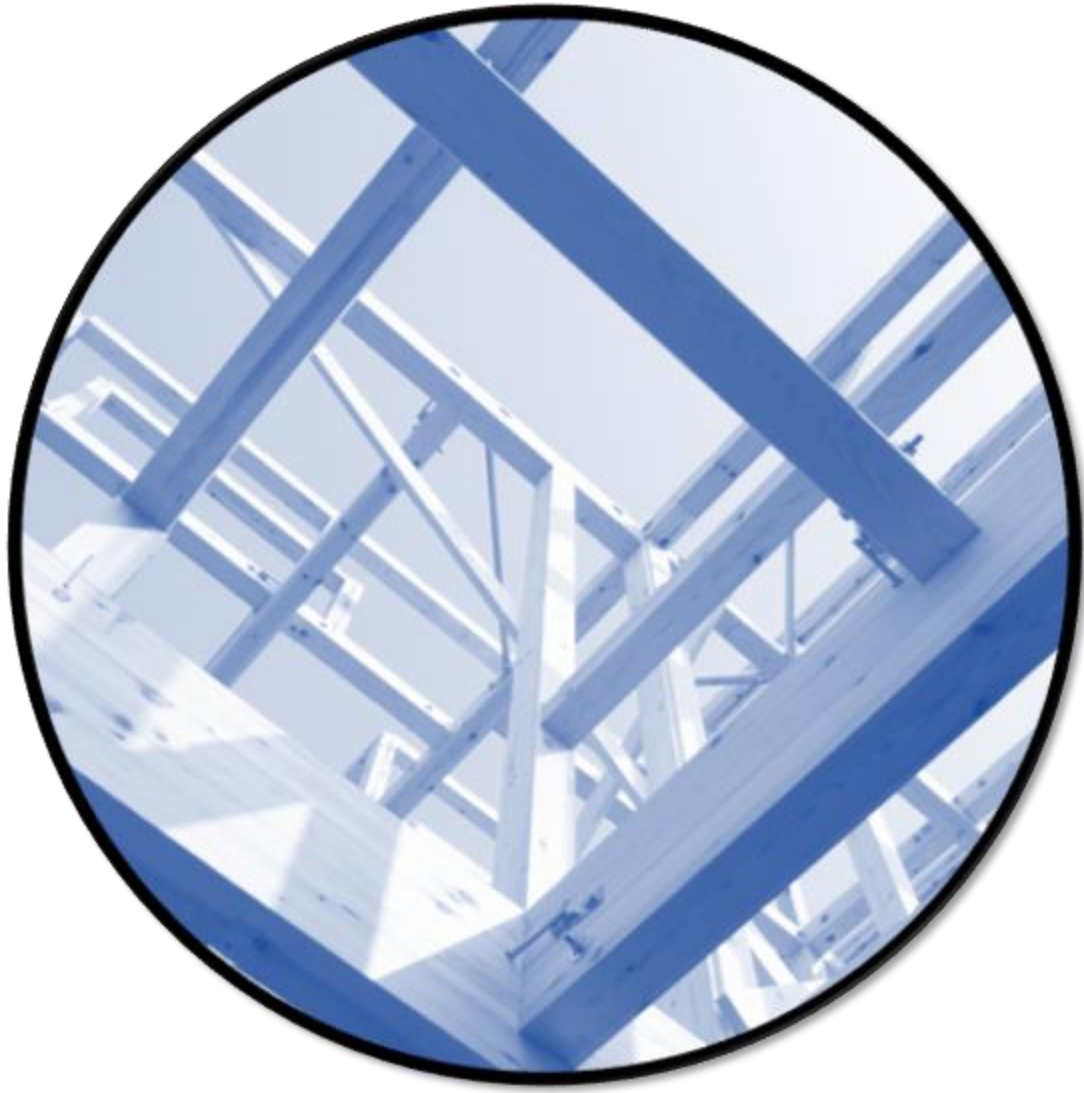# VII. New Action Plan Structure and Goals

Current Action Plan

- **Comprehensive collection of State activities** to address homelessness

- Plan covers **FY 20-21 through FY 23-24**
  - Annual progress reports

- **Vision**
  - Homelessness is rare, brief, and one-time
  - Increased leadership from the State
  - Purposeful, action-oriented coordination and alignment
  - Stronger, collaborative partnerships
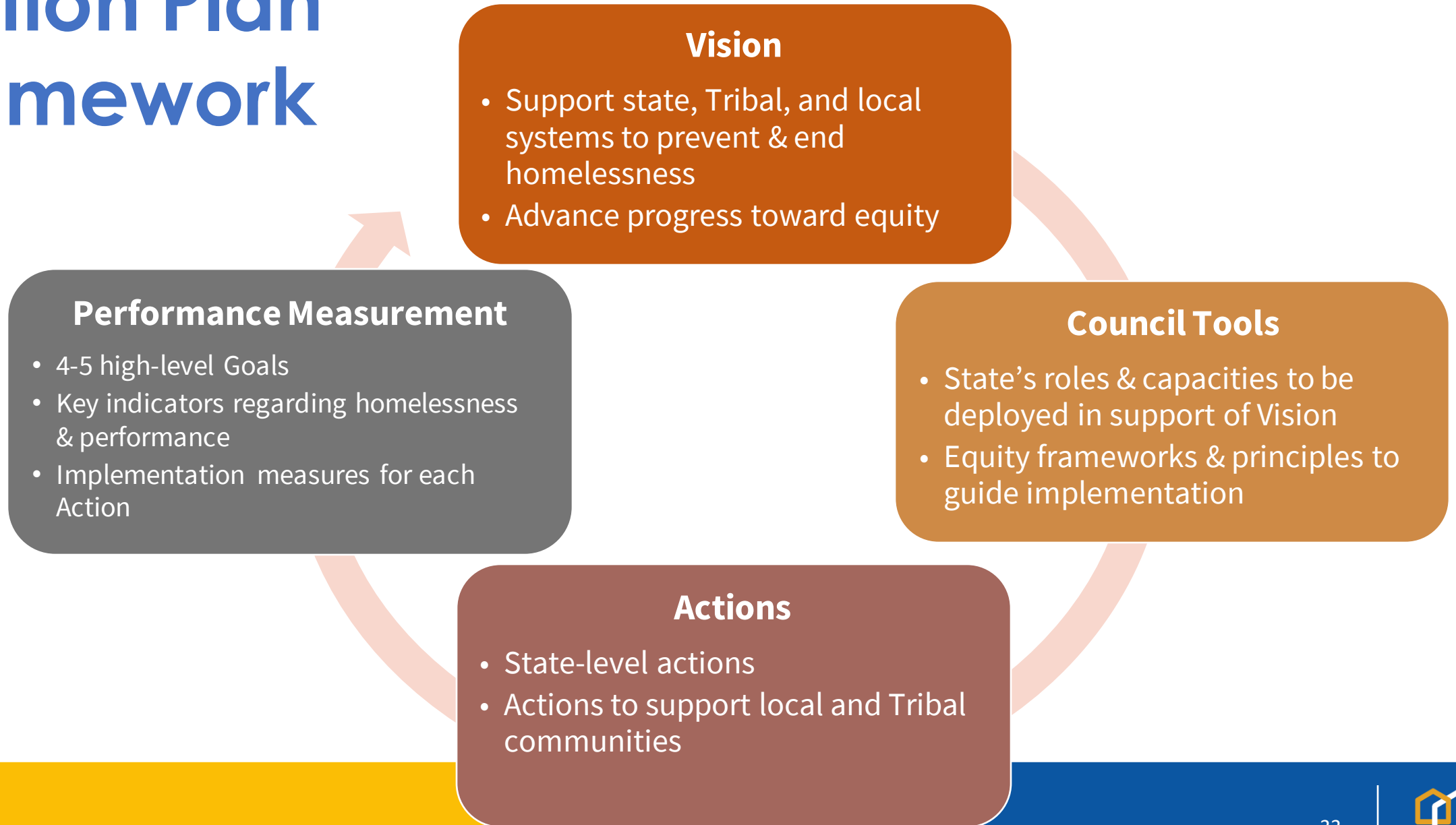
- **New plan to cover FY 24-25** and beyond

High-Level Revision Timeline

January – March	• Finalize Action Plan structure • Initial public input on Action Plan • **Develop and present draft goals to the Council**
April – August	• Continue public and Tribal input (including input from people with lived experience) • Strategy and planning discussions with Council agencies and departments
September - November	• Finalize Plan content and department commitments • Develop dissemination strategy
Dec '24	• **Propose new Action Plan to Council for adoption** • Begin dissemination

CAL ICH

Proposed Action Plan Vision and Structure

Action Plan Framework

Vision

- Support state, Tribal, and local systems to prevent & end homelessness
- Advance progress toward equity

Council Tools

- State's roles & capacities to be deployed in support of Vision
- Equity frameworks & principles to guide implementation

Actions

- State-level actions
- Actions to support local and Tribal communities

Performance Measurement

- 4-5 high-level Goals
- Key indicators regarding homelessness & performance
- Implementation measures for each Action

CAL ICH

Draft Vision

Through implementation of this Plan, the Council and its member agencies and departments will help ensure that **homelessness is a rare, brief, and one time experience in California and that communities throughout the state can**:

- **Prevent people from becoming homeless** and **reduce the number of people who are currently experiencing homelessness**.

- **Address the health, services, and safety needs of people** who are experiencing or at-risk of homelessness.

- **Provide people with expanded interim and permanent housing options and services** that will support people to succeed and thrive.

- **End racial inequities and other disparities** in who experiences homelessness, the opportunities they are provided, and the outcomes they are supported to achieve.

CAL ICH

Tools in the State's "Toolbox"

Increasing the Supply of Housing & Services

Coordinating & Streamlining State Programs

Engaging Partners & Communities

Using Data Strategically

Advancing Best Practices & Quality

CAL ICH
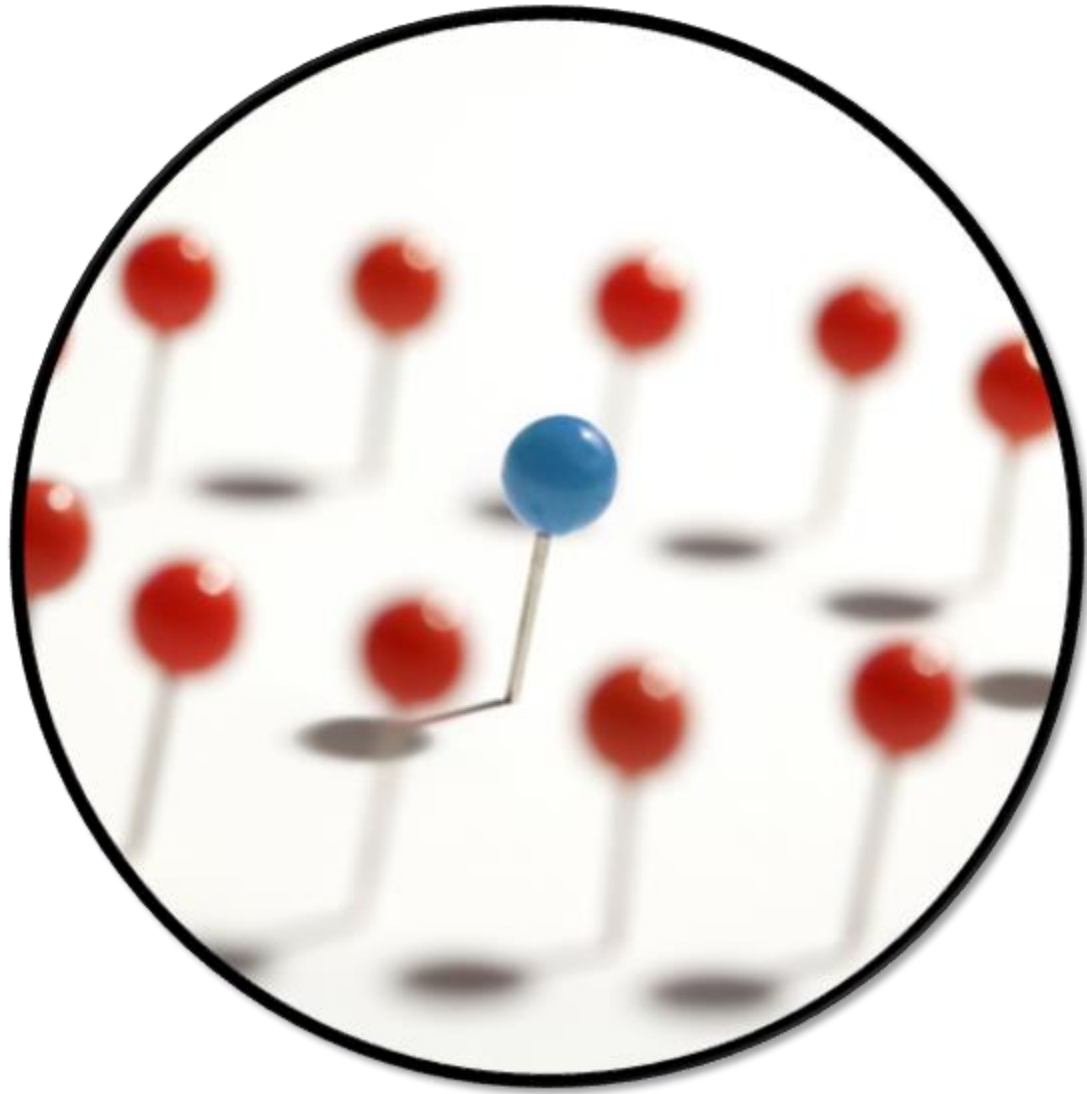
Putting Tools Into Action

Identify priority Actions:

- **State-Level Actions**
- **Actions to Support Local Communities**

Identify **equity-focused frameworks and principles** to guide implementation of Actions
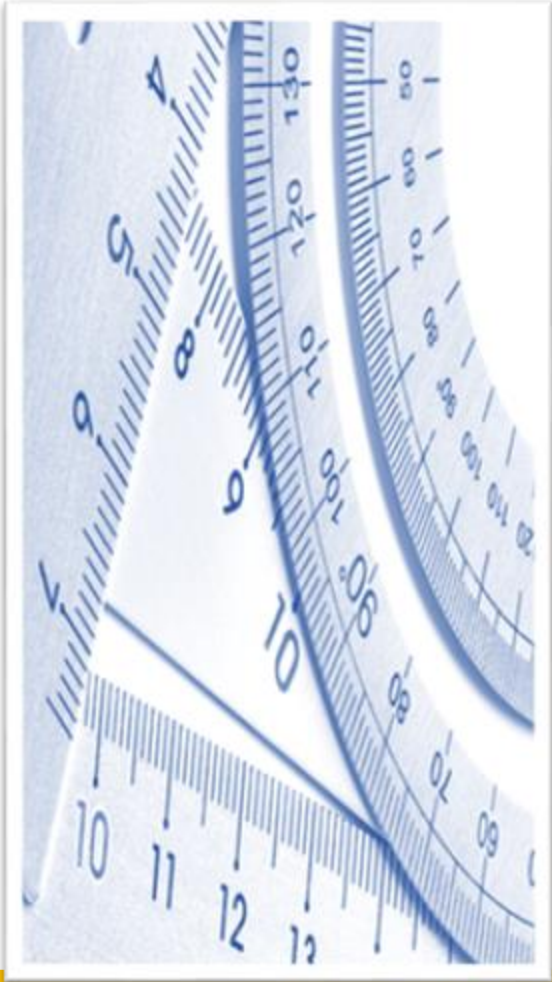
Identify Action-level **implementation measures**

CAL ICH

Possible Equity Frameworks

State Tools	Possible Racial Equity Framework/Intervention
Increasing the Supply of Housing & Services	**Equity-Based Decision-Making Framework** (Policy and Funding Interventions)
Coordinating & Streamlining State Programs	**Collective Impact 3.0 for Racial Equity Social Justice** (Systems Alignment Intervention)
Engaging Partners & Communities	**Equity-Centered Community Design** (Partner Engagement)
Using Data Strategically	**Targeted Universalism** (Programmatic Interventions)
Advancing Best Practices & Quality	**Continuous Quality Improvement** (Person-Centered Input Processes)

CAL ICH

Proposed Action Plan Goals

Performance Measurement

- **High-level Goals (4-5) the Plan will strive to achieve** and how they will be measured, tracked, and reported (more below)

- **Key Indicators** to provide supplemental information regarding homelessness response systems in CA

- **Individual implementation measures** to understand success of each Action

  - Clear connection between the Actions in the Plan and the high-level Goals

Action Plan Goals

Current Plan does not identify any explicit Goals
- Identifies Key Performance Measures, aligned with the California System Performance Measures (CA SPMs)

New Action Plan proposes using CA SPMs to create a **set of directional goals**

CAL ICH

Current Plan's Key Performance Measures

- **Number of Californians experiencing homelessness**, including Veterans, people experiencing chronic homelessness, families with children, adults, and unaccompanied youth.

- Number of Californians **experiencing homelessness for the first time each year**.

- Number of Californians successfully **exiting homelessness into permanent housing** each year.

- Average length of time Californians are **remaining homeless while accessing services**.

- Percent of Californians **returning to homelessness after exiting homelessness to permanent housing** each year.

- Number of Californians **successfully placed from street outreach** into emergency shelter, transitional, or permanent housing each year.

- Number of **children and youth experiencing homelessness at some point during the school year** in California, including students in families and unaccompanied students.

- **Comparison of California's performance** across these measures to national and regional trends as well as by race and ethnicity.

CAL ICH

Criteria for Goals

To be included in the new Action Plan, ***Goals must meet the following criteria:***

- **Represent core outcomes that homelessness response systems must accomplish** to prevent and end homelessness

- **Help focus the Council** on actions that will drive progress

- **Help public understand** focus of efforts

- **Can be consistently and effectively measured** over time
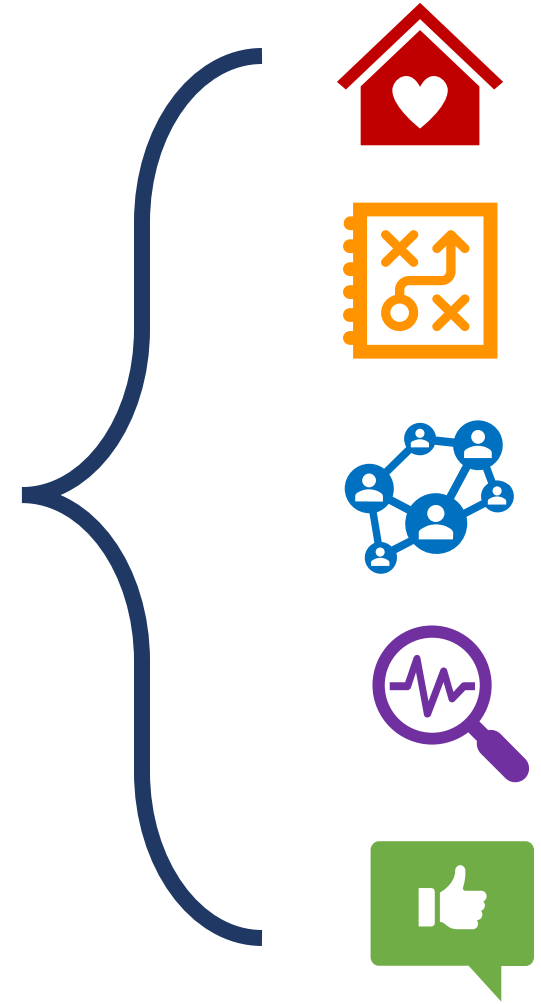
CAL ICH

Draft Action Plan Goals

By implementing these Actions, the State will be striving to achieve the following draft Goals:
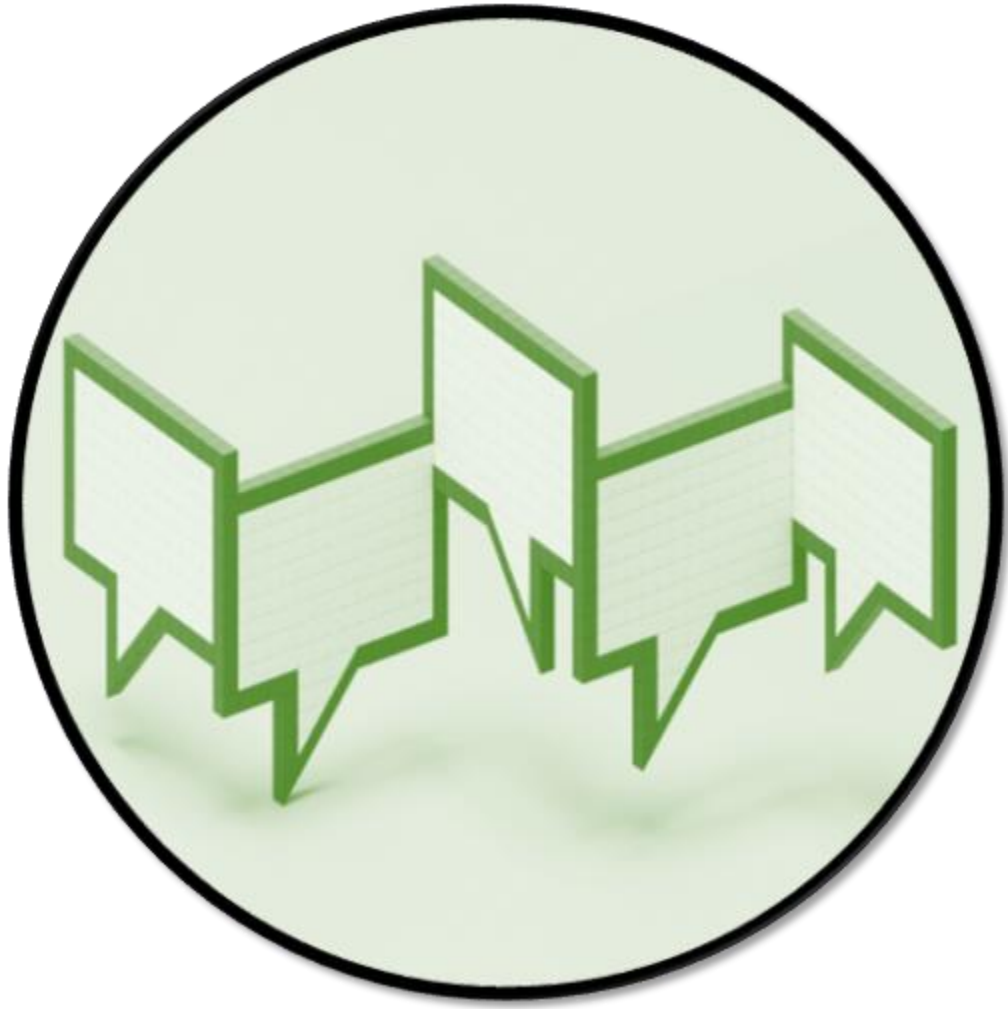
1. Increase the number of people exiting homelessness into permanent housing

2. Reduce the length of time people remain homeless

3. Reduce the number of people returning to homelessness after exiting to permanent housing

4. Increase successful placements from street outreach

Exploring Other Goals or Measures

Also exploring options for:

- Health-related goal or indicator

- Prevention-related goal or indicator

- Reducing inequities-related goal or indicator

CAL ICH

Full Group Discussion

Full Group Discussion

What questions or initial reactions do you have about this draft Vision?

Through implementation of this Plan, the Council and its member agencies and departments will help ensure homelessness is a rare, brief, and one time experience in California and that communities throughout the state can:

- Prevent people from becoming homeless and reduce the number of people who are currently experiencing homelessness.

- Address the health, services, and safety needs of people who are experiencing or at-risk of homelessness.

- Provide people with expanded interim and permanent housing options and services that will support people to succeed and thrive.

- End racial inequities and other disparities in who experiences homelessness, the opportunities they are provided, and the outcomes they are supported to achieve.
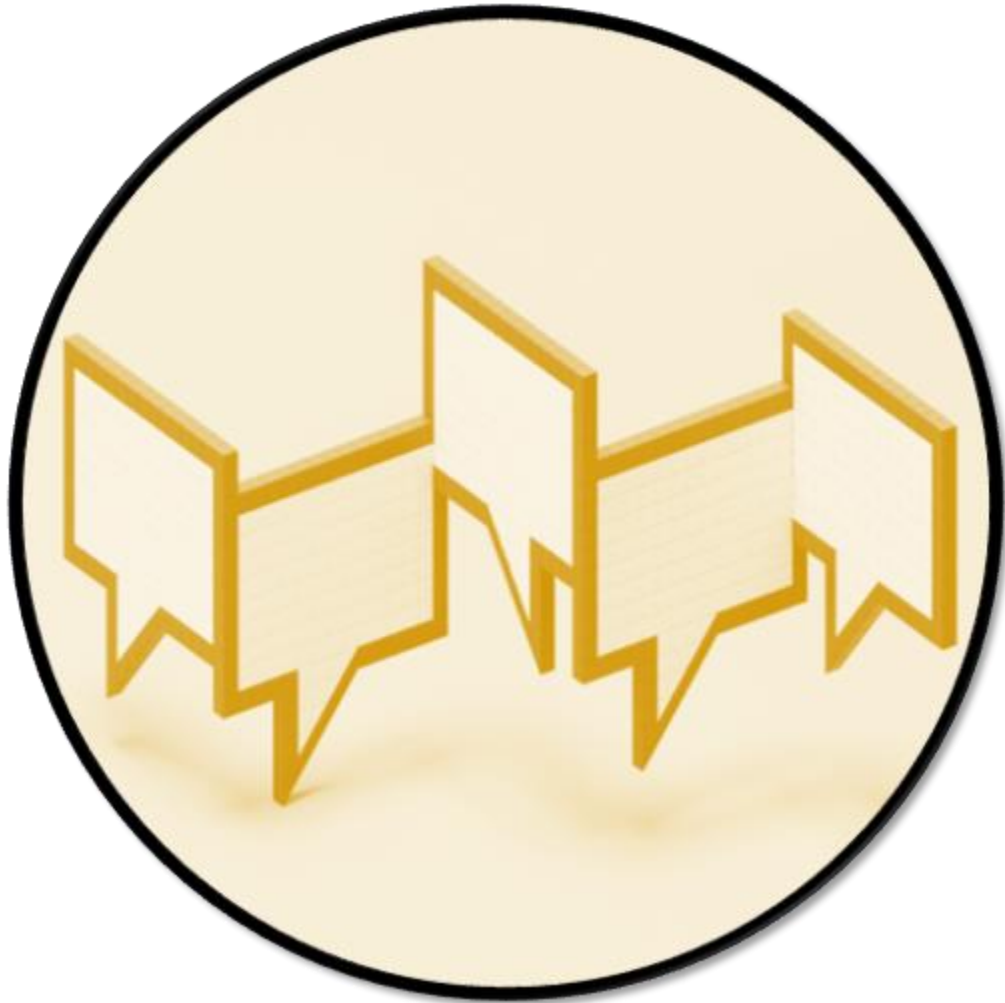
CAL ICH

Full Group Discussion

Do these goals move us toward our vision? Are there other goals you would want to include?

Does your department set and measure these kinds of goals? What is key to their success?

Draft Goals

1. Increase the number of people exiting into permanent housing

2. Reduce the length of time people remain homeless

3. Reduce the number of people returning to homelessness after exiting into permanent housing

4. Increase successful placements from street outreach

CAL ICH

Brainstorm Group Discussions

Brainstorm Group Discussion (10 min)

Which part of this draft Vision do you see your department as most connected to?

Are there changes to the draft Vision that would better help you see your Departments' roles reflected?

By implementing this Plan, the Council and its member agencies and departments will help ensure homelessness is a rare, brief, and one time experience in California and that communities throughout the state can:

- Prevent people from becoming homeless and reduce the number of people who are currently experiencing homelessness.
- Address the health, services, and safety needs of people who are experiencing or at-risk of homelessness.
- Provide people with expanded interim and permanent housing options and services that will support people to succeed and thrive.
- End racial inequities and other disparities in who experiences homelessness, the opportunities they are provided, and the outcomes they are supported to achieve.

CAL ICH

Brainstorm Group Discussion (10 min)

What is one impactful way your department is currently using one of these tools to help prevent or end homelessness?

What are new ways that your departments can use these tools to drive greater progress on homelessness?

State's Tools

1. Increasing the Supply of Housing & Services

2. Coordinating & Streamlining State Programs

3. Engaging Partners & Communities

4. Using Data Strategically

5. Advancing Best Practices & Quality

CAL ICH

Brainstorming Groups Share Out

Question Set #1

- Which part of this draft Vision do you see your department as most connected to?

- Are there changes to the draft Vision that would better help you see your Departments' roles reflected?

CAL ICH

Brainstorming Groups Share Out

Question Set #2

- What is one impactful way your department is currently using one of these tools to help prevent or end homelessness?

- What are new ways that your departments can use these tools to drive greater progress on homelessness?

CAL ICH

Public Comment on Agenda Item VII - New Action Plan Structure and Goals

- If joining by Zoom, click the "raise hand icon"
- If connected by phone, press "*9" to indicate that you would like to comment

CAL ICH

Thank you!

IX. General Public Comment

- If joining by Zoom, click the "raise hand icon"
- If connected by phone, press "*9" to indicate that you would like to comment

CAL ICH

X. Final Remarks and Adjournment

- Next Council meeting: June 12, 2024 at 1:00pm

Contact Information

- Cal ICH Website: https://www.bcsh.ca.gov/calich

- Questions: calich@bcsh.ca.gov

- Social Media

  https://twitter.com/Cal_ICH

  https://facebook.com/CaliforniaICH

  https://linkedin.com/company/california-interagency-council-on-homelessness

CAL ICH